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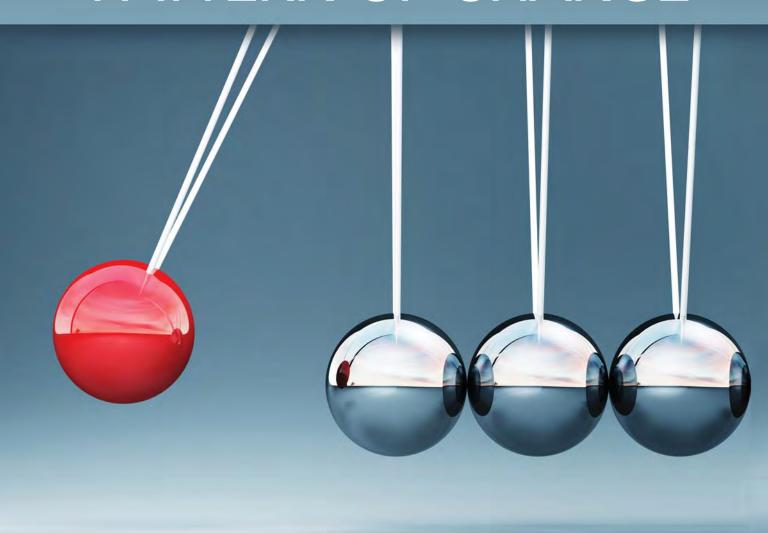
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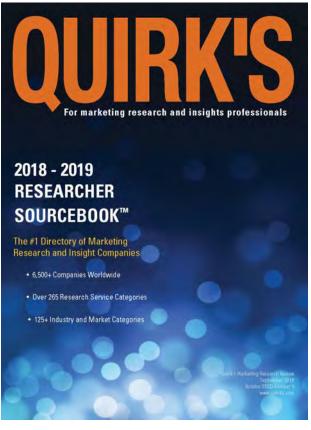
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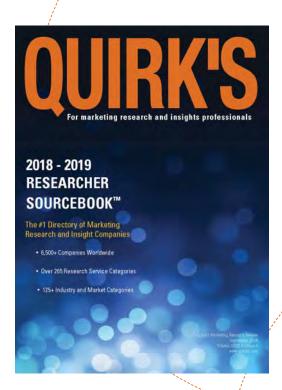
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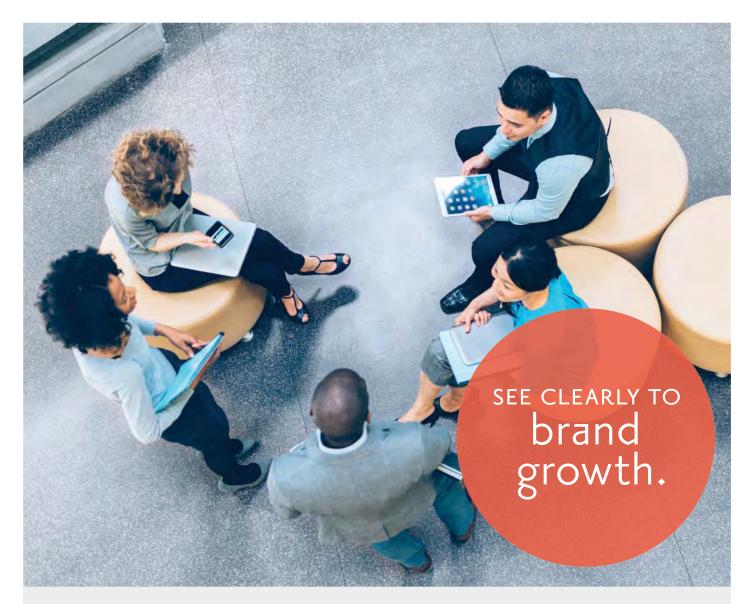
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#### Michigan State University

Department of Marketing
Eli Broad School of Business
broad.msu.edu/msmr
Degree: Master of Science in Marketing Research

#### **Northwestern University**

School of Professional Studies sps.northwestern.edu/masters/data-science/index.php Degree: Master of Science in Data Science

#### Penn State

Smeal College of Business worldcampus.psu.edu/maquirks Degrees: Graduate Certificate in Marketing Analytics MPS in Data Analytics, Marketing Analytics option MBA, Marketing Analytics option (See advertisement on p. 11)

#### The University of Connecticut

Department of Public Policy www.dpp.uconn.edu Degree: Master of Arts in Survey Research Graduate Certificate in Survey Research

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Georgia Center for Continuing Education Principles of Market Research, Principles of Mobile Market Research and Principles of Pharmaceutical Market Research Certificate Programs

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Department of Public Administration
College of Urban Planning and Public Affairs
www.surveyresearchmethods.uic.edu
cuppa.uic.edu/academics/pa/pa-programs/srm-certificate
Degree: Graduate Certificate in Survey Research Methods

#### Australian Market & Social Research Society

www.amsrs.com.au

Degree: Qualified Practicing Market Researcher

#### **Belgium**

#### Universiteit Gent

Department of Marketing www.mma.ugent.be Degree: Master of Science in Marketing Analysis

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#### **Humber College**

liberalarts.humber.ca/programs/research-analyst.html
Degree: Research Analyst Graduate Ccertificate Program

#### The Netherlands

#### **Tilburg University**

Department of Marketing

www.tilburguniversity.edu/education/masters-programmes/ marketing-analytics/

Degree: Master of Science in Marketing Analytics

#### **Spain**

#### Instituto de Empresa

IE School of Human Sciences and Technology http://mrcb.ie.edu

Degree: Master in Market Research and Consumer Behavior

#### **United States (by state)**

#### California State Polytechnic University - Pomona (CA)

International Business and Marketing Department www.cpp.edu/~cba/international-business-marketing/index.shtml Degree: Bachelor of Science in Marketing Research

#### University of California - Davis Extension (CA)

Applied Sensory and Consumer Science Certificate Program www.extension.ucdavis.edu/sensory

Degree: Certificate in Applied Sensory and Consumer Science

#### The University of Connecticut (CT)

Department of Public Policy

dpp.uconn.edu/academic-programs/survey-research Degrees: Master of Arts in Survey Research Graduate Certificate in Survey Research

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Terry College of Business www.terry.uga.edu/mmr Degree: Master of Marketing Research

#### The University of Georgia (GA)

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Degree: Certificate (continuing education) in Market Research

Principles of Market Research and Principles of Pharmaceutical Market Research are online courses that teach the fundamental skills needed to design and conduct insightful market research. Graduates receive an automatic exemption from the Insight Association's Professional Researcher Certification (PRC) exam. Principles of Mobile Market Research is an online course that explores the use of mobile technologies in market research. Over 8,000 practitioners from 104 countries have enhanced their skills through these courses. See advertisement on p. 10)

#### DePaul University (IL)

College of Business

www.depaul.edu/university-catalog/degree-requirements/ graduate/business/marketing-analysis-ms/Pages/default.aspx Degree: Master of Science in Marketing Analysis

#### Elmhurst College (IL)

www.elmhurst.edu/market\_research Degree: Graduate Certificate in Market Research

#### Northwestern University (IL)

School of Professional Studies sps.northwestern.edu/masters/data-science/index.php Degree: Master of Science in Data Science

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www.medill.northwestern.edu/imc/

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#### University of Illinois - Chicago (IL)

College of Urban Planning and Public Affairs cuppa.uic.edu/academics/pa/pa-programs/srm-certificate Degree: Graduate Certificate in Survey Research Methods

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Graham School of Continuing Liberal and Professional Studies grahamschool.uchicago.edu/credit/master-science-analytics/index Degree: Master of Science in Analytics

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#### Bentley University (MA)

Graduate School of Business admissions.bentley.edu/graduate/masters-in-analytics Degree: Masters in Analytics

#### Michigan State University (MI)

Department of Marketing Eli Broad College of Business broad.msu.edu/msmr

Degree: Master of Science in Marketing Research

#### University of Michigan — Ann Arbor (MI)

Institute for Social Research psm.isr.umich.edu Degrees: Master of Science in Survey Methodology Ph.D. in Survey Methodology Certificate in Survey Methodology

#### University of Minnesota - Duluth (MN)

Labovitz School of Business and Economics
Department of Marketing
Retail Marketing Analytics Program
https://lsbe.d.umn.edu/mktganalytics/program.php
Degree: Bachelor of Business Administration majoring in
Marketing Analytics

#### Missouri State University (MO)

Marketing Department

www.missouristate.edu/mkt/Undergraduate/research.htm Degree: Bachelor of Science, Accelerated MBA in Marketing Research

#### University of Nebraska - Lincoln (NE)

Graduate Studies

www.unl.edu/gradstudies/prospective/programs/SRAM Degrees: Graduate Certificate, Master of Science and Ph.D. in Survey Research and Methodology

#### Fairleigh Dickinson University (NJ)

www.fdu.edu

Degrees: Master of Business Administration in Marketing Certificate in Market Research

#### Rutgers (NJ)

Rutgers Business School

http://business.rutgers.edu/mba/flex/concentrations/mria Degree: Master of Business Administration in Marketing Research Insights and Analytics

#### Baruch College - CUNY (NY)

Zicklin School of Business

zicklin.baruch.cuny.edu/programs/graduate/ms/degrees/ guant-methods.html

Degree: Master of Science in Quantitative Methods and Modeling

#### Hofstra University (NY)

www.hofstra.edu/academics/colleges/zarb/mkib/ marketing-research-degree-master-ms.html Degree: Master of Science in Marketing Research

#### Pace University (NY)

Lubin School of Business

www.pace.edu/academics/graduate-students/degrees/ customer-intelligence-and-analytics-ms Degree: Master of Science in Customer Intelligence and Analytics

#### College of Mount Saint Vincent (NY) Fishlinger Center for Public Policy Research

mountsaintvincent.edu/academics/undergraduate-college/ areas-of-study/all-areas-of-study/bs-market-data-analytics/ Degree: Bachelor of Science in Market Data Analytics

#### **Xavier University**

#### The Williams College of Business

www.xavier.edu/master-science-customer-analytics
Degree: Master of Science in Customer Analytics

#### Clemson University (SC)

College of Business and Behavioral Science

College of Business

www.clemson.edu/graduate/academics/program-details.

html?m\_id=Marketing

Degree: Masters of Science in Marketing

#### University of Texas - Arlington (TX)

College of Business

wweb.uta.edu/marketing/msmr.html

Degree: Master of Science in Marketing Research

#### The George Washington University (VA)

Columbian College of Arts and Sciences

datasci.columbian.gwu.edu

Degree: Graduate Certificate and Master of Science in Data Science

#### Pacific Lutheran University (WA) School of Business

www.plu.edu/msmr

Degree: Master of Science in Marketing Research

#### University of Wisconsin - Madison (WI)

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Oakbrook Terrace, IL USA info@aapor.org www.aapor.org

#### American Association of Advertising Agencies (AAAA)

New York, NY USA www.aaaa.org

#### American Economic Association (AEA)

Nashville, TN USA www.aeaweb.org

#### American Marketing Association (AMA)

Chicago, IL USA info@ama.org www.ama.org

#### American Statistical Association (ASA)

Alexandria, VA USA asainfo@amstat.org www.amstat.org

#### Arbeitskreis Deutscher Markt- und Sozialforschungsinstitute e.V. (ADM)

Frankfurt Germany

#### Asociación Española de Estudios de Mercado, Marketing y Opinión (AEDEMO)

Madrid Spain aedemo@aedemo.es www.aedemo.es

#### Asociación Mexicana de Agencias de Investigación de Mercado y Opinión Publica A.C. (AMAI)

Mexico City Mexico amai@amai.org www.amai.org

#### Associação Brasileira de Empresas de Pesquisa (ABEP)

São Paulo Brazil abep@abep.org www.abep.org

#### Association for Qualitative Research (AQR)

St. Neots, Cambridgeshire United Kingdom info@aqr.org.uk www.agr.org.uk

#### Association for Survey Computing (ASC)

Berkeley, Gloucestershire United Kingdom admin@asc.org.uk www.asc.org.uk

#### Association of Market and Social Research Organisations (AMSRO)

Glebe, NSW Australia www.amsro.com.au

#### Association of Users of Research Agencies (AURA)

London United Kingdom www.aura.org.uk

#### Australian Market & Social Research Society (AMSRS)

Glebe, NSW Australia amsrs@amsrs.com.au www.amsrs.com.au

#### Berufsverband Deutscher Markt- und Sozialforscher e.V. (BVM)

Berlin Germany www.bvm.org

#### British Healthcare Business Intelligence Association (BHBIA)

St. Albans, Hertfordshire United Kingdom admin@bhbia.org.uk www.bhbia.org.uk

#### Broadcasters' Audience Research Board (BARB)

London United Kingdom www.barb.co.uk

#### Business Intelligence Group (BIG)

United Kingdom www.thebusinessintelligence.group

#### Canadian Marketing Association (CMA)

Don Mills, ON Canada info@the-cma.org www.the-cma.org

#### Customer Experience Professionals Association (CXPA)

Minneapolis, MN USA info@cxpa.org www.cxpa.org/home

#### **Danish Marketing Association**

Frederiksberg Denmark info@markedsforing.dk www.markedsforing.dk

#### ESOMAF

Amsterdam The Netherlands info@esomar.org www.esomar.org

#### European Federation of Associations of Market Research Organizations (EFAMRO)

Brussels Belgium info@efamro.eu www.efamro.eu

#### European Pharmaceutical Marketing Research Organization (EphMRA)

Basel Switzerland generalsecretary@ephmra.org www.ephmra.org

#### Federation of Belgian Market Research Institutes (Febelmar)

Brussels Belgium www.febelmar.be

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membership@theicg.co.uk theicg.co.uk

#### **Insights Association**

Washington, D.C. USA www.insightsassociation.org

#### Intellus Worldwide

www.intellus.org

#### Interactive Marketing Research Organization (IMRO)

International Association of Service Evaluators (IASE) www.iasemysteryshop.com

#### International Mystery Shopping Alliance (IMSA)

aroselli@serviceevaluation.com imsa-worldwide.com

#### Interviewer Quality Control Scheme (IQCS)

Surrey, Kingston upon Thames United Kingdom www.iqcs.org

#### Japan Marketing Research Association (JMRA)

Tokyo Japan www.jmra-net.or.jp

#### L'Association Nationale du Marketing (ADETEM)

Paris France asso@adetem.net www.adetem.org

#### Life Insurance Marketing and Research Association (LIMRA)

Windsor, CT USA customer.service@limra.com www.limra.com

#### Local Area Research and Intelligence Association

York United Kingdom admin@laria.org.uk laria.org.uk

#### Market Research Society (MRS)

London United Kingdom info@mrs.org.uk www.mrs.org.uk

#### Marketing Research Section of the Finnish Marketing Federation

Helsinki Finland info@mark.fi www.mark.fi

#### Markt Onderzoek Associatie (MOA)

Amsterdam The Netherlands info@moaweb.nl www.moaweb.nl

#### Mobile Marketing Association (MMA)

New York, NY USA mma@mmaglobal.com www.mmaglobal.com

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#### Population Association of America (PAA)

Silver Spring, MD USA www.populationassociation.org

#### Puget Sound Research Forum (PSRF)

Mercer Island, WA USA www.pugetsoundresearchforum.org

#### Qualitative Research Consultants Association (QRCA)

St. Paul, MN USA admin@qrca.org www.qrca.org

#### Research Association New Zealand

Auckland New Zealand

#### Royal Statistical Society (RSS)

London United Kingdom rss@rss.org.uk www.rss.org.uk

#### Social Media Research Association (SMRA)

smra-global.org

#### Sociedad Argentina de Investigadores de Marketing y Opinion (SAIMO)

Buenos Aires Argentina www.saimo.org.ar

#### Strategic and Competitive Intelligence Professionals (SCIP)

San Antonio, TX USA memberservices@scip.org www.scip.org

#### Society of Insurance Research (SIR)

Minneapolis, MN USA info@sirnet.org www.sirnet.org

#### Southern African Marketing Research Association

Johannesburg South Africa www.samra.co.za

#### Syntec Etudes Marketing et Opinion

www.svntec-etudes.com

#### Thailand Marketing Research Society (TMRS)

Bangkok Thailand info@tmrs.or.th www.tmrs.or.th

#### Travel and Tourism Research Association (TTRA)

Whitehall, MI USA info@ttra.com www.ttra.com

#### User Experience Professionals Association (UXPA)

Bloomingdale, IL USA office@uxpa.org uxpa.org

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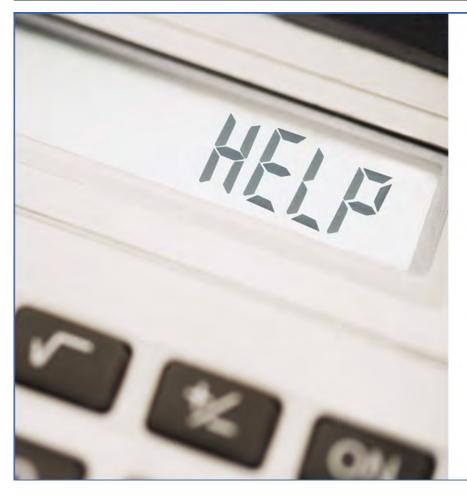
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(See advertisement on inside back cover)

#### C&C Market Research - Northwest Arkansas

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# Market C&C Research

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1115 S. Waldron Road, Suite 207 Fort Smith, AR 72903 Ph. 479-785-5637 bids@ccmar.com www.ccmarketresearch.com Craig Cunningham President

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#### **Field Management Specialists**

Little Rock, AR www.fieldmanagementspecialists.com

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#### **Market Strategies International**

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#### Perks.com

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#### California

#### Bakersfield

#### **Business Evaluation Services**

Arroyo Grande, CA www.mysteryshopperservices.com

#### Datta Research (Br.)

Bakersfield, CA www.dattaresearch.com

#### Chico



#### Hagen/Sinclair Research Recruiting Inc., Chico

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#### Fresno



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10960 Wilshire Blvd., Suite 1250 Los Angeles, CA 90024 Ph. 310-440-2330 info@awrla.com www.adlerweiner.com Michael Willens Managing Director Tina Rodriguez Project Director

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Palos Verdes, CA www.aa-mr.com

#### Alternate Routes, Inc.

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Montrose, CA www.abrsinc.com

#### **American Language Services**

Los Angeles, CA www.alsglobal.net

#### Applied Research - West, Inc.

Los Alamitos, CA www.appliedresearchwest.com

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Burbank, CA

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#### Robert A. Brilliant, Inc.

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#### California Consultants for Hispanic Research Glendale, CA

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#### Datastatisticsonline.com

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#### **Farrand Research Corporation**

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#### Feedback Systems, Inc.

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#### Helical Research Inc.

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#### IMC Research Services, Inc.

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TasteMakers Research Group is a next-generation marketing research company founded in 2010 with the purpose of providing agile, affordable and rigorous consumer intelligence to clients. Our high-performance consumer product testing solutions are designed for product innovators, marketers and investors who require quick, quantitative and cost-effective results. TRG's proprietary PopUp CL™ (central location test) methodology reaches hundreds of on-the-go consumers effortlessly and seamlessly during the course of their daily lives to achieve real-time quantitative and qualitative results. Participants remain highly engaged with a dropout rate of less than 5% and an 80% completion rate of open-ended questions. TRG is a member of ASTM's Sensory Ad Claims Standards Committee.

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dataSpring is a leading Asian insights specialist offering one-stop solutions ensuring market researchers succeed. We provide high-quality online and mobile samples in Asia, survey software tools and data collection operations. Headquartered in Japan, we have offices around the world to serve our global clients. With our 24/7 operations hub in Manila, we're uniquely able to manage projects around the clock and support our clients with each step of the research process. The company has offices in Los Angeles, Tokyo, Shanghai, Seoul, Singapore and Manila.

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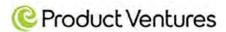


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Washington, DC www.adg-research.com

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www.artemissg.com

David N. Richardson Partner

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www.bareinternational.com

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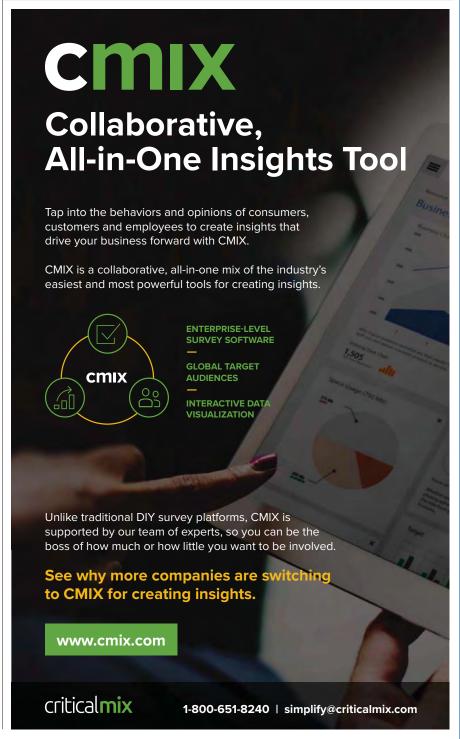
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#### **BioInformatics**

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#### Economic Systems, Inc.

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Chevy Chase, MD www.hickmananalytics.com

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Reston, VA

www.probability101.net

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Upper Marlboro, MD www.homeinnovation.com/services/market\_research

### ICF International

Fairfax, VA www.icfi.com

#### InterMedia Survey Institute

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(See advertisement on p. 243)



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10130 G Colvin Run Road Great Falls, VA 22066-1839 Ph. 703-757-5213 rockinfo@rockresearch.com www.rockresearch.com Gina Woodall President Joe Taliuaga Director Client Development

Rockbridge is an outcome-based market research firm that provides research and consulting to companies in the services and technology sectors, as well as leading associations. The firm guides clients on strategic areas including customer loyalty, segmentation, branding, and product development. Rockbridge offers a suite of scientifically proven solutions, including MaxShare for measuring the drivers of share-of-wallet, and is the only Wallet Allocation Rule® Certified solution available in the market. Rockbridge was founded in 1992, and has offices in the Washington, DC and New York metro areas. Rockbridge's award-winning staff possesses decades of experience and includes thought leaders in customer experience and loyalty research, as well as technology adoption.

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#### **Untold Research**

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### Felipe Korzenny Research & Consulting

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1400 Buford Highway, Suite M2 Sugar Hill, GA 30518 Ph. 770-614-6334 jeidex@eidexgroup.com www.eidexgroup.com Jeanne Eidex President

When you call or e-mail Eidex Group, Jeanne Eidex will be happy to discuss your survey research needs. Within 24 hours you will receive a proposal that details your services, materials, costs and calendar for your project. In fact, from the moment you contact us you benefit from our ability to assist you in determining a sound, realistic plan that will yield the information you seek and provide a solid return on your investment. We specialize in online, mail and in-depth interviews where we study concepts (advertising, devices, services), employee satisfaction, safety studies, market growth, opportunities, advertising, tracking and opportunity analysis studies. We offer a la carte programming in SPSS, data tabulations, comment coding, data entry, discounted business reply, survey design and report writing. Please call us at 770-614-6334.

### EMpanel Online

Flowery Branch, GA www.empanelonline.com



#### Fieldwork Atlanta

200 Galleria Parkway, Suite 1600 Atlanta, GA 30339 Ph. 770-988-0330 info@atlanta.fieldwork.com www.fieldwork.com Kate Krohn President

Atlanta boasts world-class businesses and attractions. As part of this growing city, Fieldwork Atlanta provides some of the most sophisticated market research opportunities available. This newly remodeled facility features five spacious conference rooms, including a large room that can seat up to 100 respondents. Fieldwork Atlanta's expansive database covers a wide region, with urban, suburban and rural consumers and professionals. Whatever your needs, our unique balance of southern hospitality and modern efficiency is what makes Fieldwork Atlanta an excellent choice in this diverse market. (See advertisement on back cover)

# Global

### Focus Pointe Global - Atlanta (Buckhead)

Monarch Plaza 3414 Peachtree Road N.E., Suite 800 Atlanta, GA 30326 Ph. 678-298-9222 or 888-873-6287 atlanta@focuspointeglobal.com

www.focuspointeglobal.com Ron Livers Area Director (See advertisement on p. 3)

# Global

#### DEEPER CONNECTIONS. DEEPER INSIGHTS. Focus Pointe Global - Atlanta (Clairmont)

2970 Clairmont Road, Suite 500 Atlanta, GA 30329 Ph. 404-321-0468 or 888-873-6287 atlanta2@focuspointeglobal.com www.focuspointeglobal.com Ron Livers Area Director Christy McCulla Facility Director (See advertisement on p. 3)

### The Gallup Organization - Atlanta

Atlanta, GA www.qallup.com

**Gatliff Brothers Insights** 

Atlanta, GA



### **Geo Strategy Partners**

7840 Roswell Road Bldg. 300, Suite 350 Atlanta, GA 30350 Ph. 770-650-8495 inquiries@geostrategypartners.com www.geostrategypartners.com Mark Towery Managing Director

Market insights and competitive intelligence to support strategic decision-making and go-to-market strategy formulation. We excel at difficult custom qualitative and quantitative research requiring access to senior decision makers and high-level strategic analysis. We specialize in business-to-business and industrial mar-

kets. Our capabilities include sophisticated analytics for quantitative studies and insightful strategic analysis for qualitative research. We are the go-to firm for market opportunity studies and strategic growth initiatives. Our perspective and capabilities are global and we are particularly suited for multi-country studies with field research capabilities in over 49 countries worldwide.

### Georgia Data Processing, Inc.

Snellville, GA

### The Human Factor, LLC

Woodstock, GA www.usabilitvnw.com

#### Infosury, Inc.

Atlanta, GA www.infosurv.com

#### Intengo

Atlanta, GA www.gointengo.com



## Jackson Associates Research, an Insights Center

1180 Peachtree St., Suite J Atlanta, GA 30309 Ph. 770-394-8700 mpope@jacksonassociates.com www.jacksonassociates.com Marisa Pope President Melisa Gipson Vice President

Our Midtown facility, located at the corner of Peachtree and 14th Streets in the heart of Midtown Atlanta, is made up of three trendy, sophisticated studios that boast the latest in technology, including "instant updates" where clients are automatically updated when respondents check in on a monitor in the viewing room. Studios are professionally decorated and include digital whiteboards in each focus room. Private second-floor access and 12-ft. ceilings make this the perfect choice for high-profile projects. Intimate and warm, this sophisticated space is just 12 miles from the Atlanta airport and surrounded by four- and five-star restaurants, hotels and the arts.



### Jackson Associates Research, an Insights Center Facility

6105 Peachtree Dunwoody Road, Suite D-135 Sandy Springs, GA 30328 Ph. 770-394-8700 mpope@jacksonassociates.com www.iacksonassociates.com Marisa Pope President Melisa Gipson Vice President

Four luxurious focus suites on Atlanta's north side. 1,200-sq.-ft. auditorium with viewing seats 100. Outside ramp provides access for vehicles and other large items. Commercial test kitchen with walk-ins, newly renovated taste test/CLT lab seating 30 with high-speed Internet. 200,000+ consumer, medical, executive respondent database. Wi-Fi throughout facility, videoconferencing and videostreaming in all suites. Private client lounges with luxurious amenities and closed-circuit viewing of focus room on large flat-screen monitor. Free parking. Thirty minutes from Hartsfield airport; mass transit nearby.

Joy Lynn Inc. Atlanta, GA www.joylynn.com

(Br.) indicates a branch office

### Kantar Millward Brown

3630 Peachtree Road N.E., Suite 1200 Atlanta, GA 30326 Ph. 770-343-6020 jasonl@millwardbrown.com www.millwardbrown.com Dana Lowe EVP, East Managing Director

#### **Kingsley Associates**

Atlanta, GA www.kingsleyassociates.com

#### The Link Group

Atlanta, GA www.tlg.com

#### LOMA

Atlanta, GA www.lomasurvey.com

#### MacConnell Research Services, Inc.

Atlanta, GA www.macconnellresearch.com

### Margaret Ann's Research

Marietta, GA

#### **Market Strategies International**

834 Inman Village Parkway Suite 200 Atlanta, GA 30307 Ph. 404-521-9955 info@marketstrategies.com www.marketstrategies.com



### **Marketing Workshop**

3725 DaVinci Court Norcross, GA 30092 Ph. 770-449-6767 or 770-448-2624 cpirello@mwshop.com www.mwshop.com Cari Pirello Executive Vice President Jessica Pryor Insights Strategy Director

Marketing Workshop is your full-service custom marketing research partner, using a powerful blend of custom research, advanced analytics and strategic consulting to provide the answers and insights you need to make smart decisions for your business. We've proudly served the custom research needs of industry-diverse clients for 45 years, providing support for positioning, branding, targeting, segmenting, concepting, developing and refining, messaging and tracking. Marketing Workshop is marketing-minded, analytically-driven and known for our extraordinary expertise, our ingenuity and the exceptional service we provide. Our researchWISE® approach is built on our wisdom, imagination and science, bringing enlightenment to your opportunities. We look at every business issue from broader and more inventive angles than typical marketing researchers and that's why we say... We are researchWISE°. We look forward to the opportunity to serve you.

Microtab, LLC Cumming, GA www.microtab.com

MindMeld Insights, LLC Atlanta, GA www.mindmeldinsights.com



#### MMR Research Associates, Inc.

80 Mill St. Roswell, GA 30075 Ph. 770-650-5005 cmills@mmrresearch.com www.mmrresearch.com Carrie Mills Office Manager

A passionate team of forward thinking experts who provide customized, decision-focused marketing research based on strong partnerships. Since 1999, clients have relied on the well-tenured team at MMR Research Associates to design and execute versatile, tailored solutions that shape business direction, and inspire confidence. MMR operates as a research concierge, with an outcome-focused process and method agnostic approach. The MMR Decision Framing System™ starts with a client's business decision, then determines the best direction for the project from within our analytical toolkit. We save you time and deliver actionable results. At MMR, we work across many industries, including retail, hospitality, food service, communications/ technology, financial services, home improvement, CPG, consumer durables, automotive services, and children's products.

### Moore & Symons, Inc.

Roswell, GA www.mooresymons.com

#### Gary Mullet Associates, Inc.

Canton, GA



#### **Next Level Research**

P.O. Box 888625 Atlanta, GA 30356 Ph. 770-609-5500 joel@NextLevelResearch.com www.NextLevelResearch.com Joel Reish President/Founder

Next Level Research is a full-service market research firm serving clients in a variety of consumer and business-to-business industries. We provide a full range of both qualitative and quantitative methodologies. Projects are custom designed to help clients understand their markets so they can make smarter business decisions. Joel Reish has 30+ years of senior-level market research experience in a variety of industries. He has conducted hundreds of quantitative perceptual studies and moderated thousands of focus groups and interviews for clients from Fortune 100 companies to local businesses.

### Noble Insight, Inc.

Decatur, GA www.nobleinsight.com

### On Balance Research

Decatur, GA www.onbalanceresearch.com

### Opinions, Ltd. - Atlanta

Town Center at Cobb
400 Earnest W. Barrett Parkway, Suite 603
Kennesaw, GA 30144
Ph. 440-893-0300
iris.blaine@opinionsltd.com
www.opinionsltd.com
Mark Kikel President/Owner
Chris Sluder Vice President
Iris Blaine Executive Director

### P.K. Data

Johns Creek, GA www.pkdata.com



#### P2Sample

3159 Royal Dr. Alpharetta, GA 30022 Ph. 404-446-2720 bids@p2sample.com www.p2sample.com

Garrett Gil de Rubio VP, Business Development

P2Sample's active member panel consists of 40+ million members worldwide. As one of the most sophisticated technology-driven sample providers in the Market Research industry, our strong aptitude for programmatic solutions allows us to fulfill your project needs efficiently and on-budget. Unlike most companies, we don't just deliver sample, we understand sample. We know what respondents want or don't want, like and dislike, how they behave and what motivates them. We utilize proprietary sampling technology and provide sample in hard-to-get areas, including strong male, Hispanic/ethnic targets, millennials/teens and multinational audiences. (See advertisement on p. 83)

### Peachtree Consulting Group, Inc.

Peachtree City, GA www.peachtreeconsulting.com

### Peoples Marketing Insights, LLC

Roswell, GA www.peoplesmarketinginsights.com

#### **Perimeter Research Inc**

Atlanta, GA www.perimeterresearch.com

### Plaza Research-Atlanta

One Atlanta Plaza 950 E. Paces Ferry Road N.E., Suite 800 Atlanta, GA 30326 www.plazaresearch.com



### PVR Research, Inc.

11445 Johns Creek Parkway Johns Creek, GA 30097 Ph. 770-813-4916 or 770-232-0322 vcansler@pvr-research.com www.pvr-research.com Valerie Cansler President

PVR, the "facility of choice" in the Southeast boasts a beautifully renovated 20,000-square-foot facility including three focus group rooms ideal for both quantitative and qualitative studies. In addition, our 1,000-square-foot open design commercial kitchen has a walk-in refrigerator and freezer, ample power and gas lines to accommodate any food test requirements. Plus, in-house recruiting from PVR's 100,000 respondent database consistently delivers top recruits for consumer, B2B and Hispanic studies. PVR's professionalism with all areas of client services, project management and recruiting are what clients tell us are the reasons they keep returning for their research needs.

### Quick Test/Heakin (Atlanta)

Sugarloaf Mills 5900 Sugarloaf Parkway, Suite 125 Lawrenceville (Atlanta), GA 30043 Ph. 770-831-5099 bid@quicktest.com www.quicktest.com Christy Crossan VP, Client Services

### Rare Medium

Alpharetta, GA www.raremedium.net

### Research Illuminous, Inc.

Tucker, GA

www.researchilluminous.com



### Schlesinger Group Atlanta

5909 Peachtree Dunwoody Road The Palisades Building, Suite 950 Atlanta, GA 30328 Ph. 770-396-8700 atlanta@SchlesingerGroup.com www.schlesingergroup.com/en Stephenie Gordon VP, Client Solutions

Schlesinger Group is a leading data collection company offering a broad range of qualitative and quantitative research solutions. Working in partnership with you, we provide outstanding recruitment and project management for any methodology, including online surveys, online communities, telephone interviews, ethnographies, quantitative, webcam focus groups, traditional focus groups and in-depth interviews. We also offer a range of research labs for behavioral and emotional measures. Our commitment to quality and innovation ensures your study is powered by the best technology available. Our 25 high-specification focus group facilities are located in key markets across the US, UK, France, Germany and, most recently, Spain. Visit our newly refurbished facility with HD recording and FV360. (See advertisement on inside front cover)

#### **SDR Consulting**

2323 Perimeter Park Drive, Suite 110 Atlanta, GA 30341 Ph. 678-942-5166 rhunter@sdr-consulting.com www.sdr-consulting.com/sampling.html Rick Hunter Vice President

SDR Consulting provides quality RDD, listed residential, cell phones, enhanced cell phones, voter files for all 50 states, business-to-business and specialty samples for all your research needs. Using GENESYS Sampling Software, we can generate RDD and listed

residential samples defined by virtually any geographic or demographic criteria. SDR Consulting is a leader in fielding and managing online studies using the best online panels covering anywhere in the United States or most countries around the world. For 40 years, SDR Consulting has been the innovator and leader in providing crosstabulation services for our clients. We also offer services to clean RDD samples of nonproductive numbers and with determining whether cell phone numbers are active or not. Our compiled files help make low-incidence studies much more manageable and profitable. We offer sample management and study management services whenever it is needed by our clients for phone or online surveys.

### Sentiment 360

Norcross, GA www.sentiment360.com

#### SKIM

3453 Pierce Drive, Suite 105 Atlanta, GA 30341 Ph. 201-281-5152 m.mabey@skimgroup.com www.skimgroup.com Mike Mabey VP Client Solutions Americas

Goodbye traditional tactics and set sales funnels. Time to keep up with the customer journey. SKIM people are research heavyweights specialized in customer decision behavior. Bridging the rational and emotional, we partner with leading companies to understand and influence the customer journey across all channels. Clients trust us for our critical, whole-brained smarts - we convert tough business questions into easy-to-grasp reporting and actionable answers. With offices in Europe, the U.S., Latin America and Asia, we have a local SKIM team waiting to partner with you. Contact us today!

### StandPoint Marketing Research

Atlanta, GA www.standpointgroup.com

#### Stat One Research

Atlanta, GA www.svys.com

### StrategyOne, Atlanta

Atlanta, GA www.strategyone.com

#### **Superior Research**

Atlanta, GA www.superiorresearch.net

#### Symphony Performance Health Analytics Alpharetta, GA

www.themyersgroup.net

### Synergistics Research Corp.

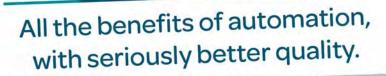
Norcross, GA www.synergisticsresearch.com



#### **Talking Heads Studio**

1579 Monroe Drive N.E., Suite 402F Atlanta, GA 30324 Ph. 404-527-3604 or 404-229-3299 tracey@talkingheadsstudio.com www.talkingheadsstudio.com Tracey Howard President and Owner

Talking Heads Studio is a seasoned qualitative team driven by challenge and fresh perspective approaches. We have a longstanding history for delivering outstanding recruiting, executive interviewing, and project management for all methodologies. We take a proactive approach to all projects and are unmatched in our ability to deliver insight and service to our clients. Focus Groups, Online (MROC, blog), Ethno, CLT, HUT. Relationships with the best facilities: city, suburban, urban. Our comprehensive database will satisfy the most difficult respondent criteria. Responsive. Creative. Smart.



www.p2sample.com/automation



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#### Test America, a division of CRG Global

North Point Mall 1002 North Point Circle Alpharetta, GA 30022 Ph. 800-831-1718 crgsales@crgglobalinc.com www.cratestamerica.com Jennifer Schwartz

#### Threads Marketing Research

Atlanta, GA

www.threadsmr.com

#### **Threads Qualitative Research**

Atlanta, GA www.threadsqualitative.com

#### THRTVF

Atlanta, GA www.thrivethinking.com

#### User Insight

Atlanta, GA www.uifacilities.com

### V & L Research & Consulting, Inc.

3340 Peachtree Road N.E., Suite 1800 Atlanta, GA 30326 www.vlresearch.com

#### VANTEDGE

Atlanta, GA www.vantedgegroup.com/contact.html

### **Virtual Incentives**

Atlanta, GA www2.virtualincentives.com/l/131151/2016-02-02/3f452

### Savannah

### Cooper Research

Savannah, GA

### Hilker Research & Consulting, Inc.

Hilton Head Island, SC www.hilkerresearch.com

### Prime Marketing Concepts Inc.

Bluffton, SC

### Hawaii

### Honolulu

## [ANTHOLOGY]

### MARKETING GROUP

### Anthology Marketing Group - Research

1003 Bishop St. Pauahi Tower, Floor 9 Honolulu, HI 96813 Ph. 808-524-5194 or 808-544-3020 david.pettinger@anthologygroup.com www.anthologyresearch.com David Pettinger APR, PRC - President Barbara Ankersmit Senior Advisor

Anthology Research is a full-service market research company with broad industry and issues management experience in Hawaii and Guam. We can execute on all aspects of qualitative and quantitative research,

including design, fieldwork and analysis. Our in-house facilities are the best in Hawaii - offering the largest and newest focus group facility with comfortable theater seating for 15 and a 30-CATI-station call center equipped with the latest Sawtooth WinCati and Sensus Web software. We have an on-staff statistician and a three highly-respected focus group moderators with many years of experience.

#### e-Research-Global.com

Honolulu, HI www.e-research-global.com

#### FAQ Hawaii, Inc.

Honolulu, HI www.faghawaii.com

#### Market Trends Pacific, Inc.

Honolulu, HI www.markettrendspacific.com

### OmniTrak Group, Inc.

Honolulu, HI www.omnitrakgroup.com

### **SMS Research & Marketing Services**

Honolulu, HI www.smshawaii.com

#### Streamline Surveys, Inc.

Honolulu, HI www.streamlinesurveys.com

#### Ward Research, Inc.

828 Fort Street Mall, Suite 210 Honolulu, HI 96813 Ph. 808-522-5123 wrstaff@wardresearch.com www.wardresearch.com

Denise Charles Vice President/General Manager

Full-service market research firm offering expertise in quantitative and qualitative research. Complete CATI facilities available. Spacious focus group facility seats 15 comfortably; focus group moderator on staff with top reputation in Hawaii. Specializing in all phases, from research design and questionnaire development to data collection, tabulation and analysis. Methodologies include telephone, mail and intercept surveys, online surveys, one-on-one interviews, focus groups, theater testing, mystery shops and others. Can also conduct data collection only, if desired.

### Idaho

### Boise

### **Corbin Field Services**

Boise, ID www.corbinfieldservices.net

### Lynx Research Consulting

Boise, ID www.lynxresearch.biz

### Strategic Intelligence, Inc.

Boise, ID www.strategic-iq.com

### Tabla Mobile

Boise, ID www.tablamobile.com

### Pocatello

### **Mountain West Research Center**

Pocatello, ID www.mwrcenter.com

### Illinois

### Chicago

### Accountability Information Management, Inc.

Palatine, IL www.a-i-m.com

### Accurate Data Marketing, Inc.

4350 Di Paolo Center, Suite D1 Glenview, IL 60025 Ph. 847-390-7777 or 800-390-7780 info@accurdata.com www.accurdata.com Barbara Dorfman President

#### Act One Research Services, Inc.

Chicago, IL

www.actoneresearch.net

### Adler Weiner Research Chicago, Inc.

875 N. Michigan Ave. John Hancock Center, Suite 3260 Chicago, IL 60611 Ph. 312-944-2555 info@awres.com www.adlerweiner.com Amber Nikkel Project Director

Adler Weiner Research Chicago is located on the 32nd floor of the John Hancock Building on the fabulous Magnificent Mile downtown. This luxurious urban facility has five large conference rooms, with gorgeous views of the city and Lake Michigan. This is the ideal Chicago market research location, accommodating every client need and delivering an amazing experience for your focus group.

### Adler Weiner Research Lincolnwood, Inc.

6500 N. Lincoln Ave. Lincolnwood, IL 60712 Ph. 847-675-5011 info@awres.com www.adlerweiner.com Amber Nikkel Project Director

Adler Weiner Lincolnwood is located just north of Chicago, perfectly juxtaposed between downtown and O'Hare Airport. This suburban location features two oversized conference rooms and the capacity to comfortably seat 35 people in either theater-style or a classroom arrangement. Additionally, Lincolnwood features two client rooms and the largest kitchen of any of the Adler Weiner facilities.

### Aeffect, Inc.

Deerfield, IL www.aeffect.com

#### American Academy of Physical Medicine and Rehabilitation (AAPM&R)

Rosemont, IL www.aapmr.org

### **American Hospital Association Data**

Chicago, IL www.AHAdata.com





#### AmeriSpeak® Panel / NORC at the University of Chicago 55 E. Monroe St.

Chicago, IL 60603 Ph. 312-759-4266 hackett-jeffrey@norc.org www.bit.ly/amerquirks

Jeffrey Hackett Vice President, Business Development

AmeriSpeak® is a nationally-representative, probabilitybased panel of pre-recruited U.S. households available for surveys and other research. AmeriSpeak is the first panel to combine the speed and cost-effectiveness of

2018-2019 Researcher SourceBook®

panel surveys with enhanced representativeness of the  $\hbox{U.S. population and an industry-leading response rate.}\\$ We randomly select households by address and invite them to join and participate by phone or Web. A subset of non-responders are recruited in-person by an NORC field interviewer. This highly successful approach makes AmeriSpeak the most scientifically rigorous panel available. Clients from a variety of sectors - commercial, academic, government and nonprofit research - rely on the AmeriSpeak Panel for accurate, high-quality measurement of the U.S. population. At 30,000 households, the panel is large enough to accommodate study of the general population or specifically targeted subgroups. We have also developed targeted AmeriSpeak products to fit your needs, including AmeriSpeak Latino for studies of diverse Hispanic populations in the U.S.; AmeriSpeak Young Adult, a concentration of adults aged 18 to 34; AmeriSpeak Teen, to directly reach teenagers aged 13 to 17; AmeriSpeak Calibration, to blend our panel with non-probability samples; and the AmeriSpeak Omnibus, a pay-by-the-question multiclient monthly survey. Using the AmeriSpeak Panel also gives you access to NORC's world-class experts and full-service capabilities in project design, analysis, reporting and public dissemination.



### Ameritest - Chicago (Br)

560 W. Washington St., Suite 400 Chicago, IL 60661 Ph. 505-348-5730 info@ameritest.net www.ameritest.com Emily Higgins

Ameritest is an international research consultancy that works with brands to optimize their strategic positioning, branded communications and advertising campaigns. Our practice specializes in collaborating with clients to develop their most powerful visual vocabulary, which drives the superior brand experiences that build inspiring long-term brand memories. We have worked across categories with Fortune 500 clients for the last 30 years to help them make galvanizing and effective brand stories. Our deep bench of branded communications consultants draws from our toolbox of validated research and analysis methods to diagnose the why behind communication performance, showing how their target customer processes stories, identifying what those structures are that are being activated and how the brand's assets are being triggered. We do not reward any particular formula for branded communications. We reward success and creative innovation that works to communicate against real business issues.

### Angel Flight Marketing

Chicago, IL www.angelfly.com

### The Angell Research Group, Inc.

Deerfield, IL www.angellrg.com



### Ann Michaels & Associates Ltd.

2863 95th St., Suites 143-255 Naperville, IL 60564 Ph. 866-703-8238 mhynd@annmichaelsltd.com www.ishopforyou.com Marianne Hynd Vice President of Operations

Customer feedback, social media conversations, mystery shopping: We help brands connect the dots. There are so many ways to measure the customer experience, but making sense of it all can be challenging. That's where we come in. Since 1998 we have worked with agencies and end clients to deliver on time and in full the data needed to make executive decisions at the right time.

Whether it be a high profile competitive intelligence study or a fast food mystery shop, we are full-service with a global reach.

### APC Research, Inc.

Chicago, IL www.apcresearch.com

### Applied Research - West, Inc.

Chicago, IL

www.appliedresearchwest.com

#### Ashcraft Research, Inc.

Chicago, IL

www.ashresinc.com/Home.html

#### Assistance In Marketing/Chicago

Schaumburg, IL

www.aimresearchnetwork.com

### Athena Strategic Marketing Inc.

Evanston, IL

www.athenastrategicmarketing.com

### **B.** Business Solutions, LLC

Highland Park, IL www.bbusinesssolutions.com

#### **B2B International**

The Willis Tower, Floor 84
233 S. Wacker Drive
Chicago, IL 60606
Ph. 312-204-7201 or 888-927-0095
chicago@b2binternational.com
www.b2binternationalusa.
com/?utm\_source=quirks&utm\_medium=referral&utm\_
campaign=Quirks%20Referral%20Chicago%20USA
Julia Cupman Director
(See advertisement on p. 233)

#### **Bazis Group**

Warrenville, IL www.bazisgroup.com



### Beall Research, Inc.

333 N. Michigan Ave., Suite 628 Chicago, IL 60601 Ph. 312-384-1214 anne@beallrt.com www.beallrt.com Anne E. Beall CEO

We're frustrated by market research that isn't insightful or actionable! What differentiates us: psychologically-inspired frameworks to identify the underlying drivers of behavior – like emotions. Through years of experience and research, we've learned that consumers don't think their way through the marketplace; they feel their way to purchasing. We collect and analyze emotional experience and expression through self-reported measures, facial expressions, and body language, in real-time and through video analysis. We have a framework for identifying and analyzing the emotions brands evoke in consumers. We leverage these insights in qualitative and quantitative work.

### Benton Search Associates, Inc.

Grayslake, IL www.BentonSearch.com

### **Blackstone Group**

Chicago, IL www.bgglobal.com

### **Bobit Business Media**

Buffalo Grove, IL www.bobitbusinessmedia.com

### Brainfarm, a Tragon Company

Deerfield, IL www.tragon.com

### BRAND INSTITUTE, inc. (Br.)

Deerfield, IL www.brandinst.com

## BRANDTRUST

#### Brandtrust, Inc.

444 N. Michigan Ave., Suite 3100 Chicago, IL 60611 Ph. 312-440-1833 info@brandtrust.com www.brandtrust.com Erin Kelly

Business challenges are human challenges, and humans are complicated. Brandtrust is a research and strategy firm that utilizes applied social and behavioral sciences to solve complex business challenges. Our methodologies are designed to unlock the non-conscious needs and desires of customers, providing insight-driven strategic direction for brand development, innovation, customer experience and behavior design. We promise to change the way you think.

#### **Breaking Blue**

Chicago, IL www.breakingblueresearch.com

#### Bryles Research, Inc.

Mokena, IL www.brylesresearch.com

#### Busara

Chicago, IL www.busarastrategy.com



### C R Market Surveys, Inc.

11 W. 26th St.
South Loop Hotel
Chicago, IL 60616-1200
Ph. 312-583-7960 x 70 or 800-882-1983
crobinson@crmarketsurveys.com
www.crmarketsurveys.com
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Multi-cultural, Recruiting, and Face-to-Face interview specialists. National or local reach, three locations in the Chicago area for comprehensive research solutions. MBE-/WBE-/DBE-certified with city and state agencies. Call today – 800-882-1983 Ext. 70.

### C R Market Surveys, Inc. (Br.)

Lincolnwood Mall
3333 W. Touhy Ave.
Lincolnwood, IL 60712
Ph. 312-583-7960 x 70 or 800-882-1983
bids@crmarketsurveys.com
www.crmarketsurveys.com

### C&C Market Research - Chicago

North Riverside Park Mall 7501 W. Cermak Road, Suite m-15A North Riverside, IL 60546 Ph. 479-785-5637 corp@ccmarketresearch.com www.ccmarketresearch.com (See advertisement on inside back cover)

(Br.) indicates a branch office



### RESEARCH

#### C+R Research

500 N. Michigan Ave., Suite 1100 Chicago, IL 60611 Ph. 312-828-9200 info@crresearch.com www.crresearch.com Robbin Jaklin President

At C+R Research, a full-service marketing insights agency, we've been helping brands grow for over 55 years by delivering great research, deep perspective and committed client service. We're known for designing innovative custom methodologies for answering complex marketing questions, high-quality analytical insights and delivering senior-level attention throughout every phase of our clients' projects. We embrace a "whatever-it-takes" philosophy on every client engagement and flexibly adapt to our clients' needs, however challenging they may become. We offer an array of effective, customizable techniques for traditional and online qualitative, quantitative, mobile and community-based research both in the U.S. and globally. We also offer focused areas of knowledge and consultative expertise in youth and family, Latino and multicultural consumers and shopper insights. Our goal is to equip our clients with the insights they need to confidently develop successful brand strategies and grow their businesses. (See advertisement on p. 17)

### Calder LaTour, Inc.

Evanston, IL www.calderlatour.com

### Campos

Chicago, IL Ph. 412-471-8484 ext. 525 info@campos.com www.campos.com Garret Drexler

### CarbonSix

Chicago, IL www.c6research.com

### **Carbonview Research**

Deerfield, IL www.carbonview.com

### **CASA Demographics**

Chicago, IL 60611



### Catalyst Ranch

656 W. Randolph St. - Suite 3W

Chicago, IL 60661
Ph. 312-207-1710
jody@catalystranch.com
www.catalystranchmeetings.com/focus\_Groups1.html
Drea Holland Client Services Manager

Catalyst Ranch is the preferred choice of innovative market researchers. Respondents relax in an environment that has been uniquely designed to reduce inhibitions-comfy couches, armchairs, coffee tables, colorfully painted walls. Our variety of large spaces allows clients to be right in the room with the consumers or in their own private and comfortable viewing room watching through mirrors and on monitors. Wi-Fi, AV, meeting supplies, tech support, snack service and unlimited beverages are included in price. Videoconferencing, recording, hosting and transcribing services at additional cost.

#### Centralis Partners, Inc.

Evanston, IL www.centralis.com

#### Clear Point Research Group, LLC

Glenview, IL www.clearpointresearch.com

#### ClearView Research, Inc.

10600 W. Higgins, Suite 100 Rosemont, IL 60018 www.clearviewresearch.com

### Comiskey Research, Inc.

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#### Consight™ Marketing Group, LLC

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1112 W Boughton Road Suite 365 Bolingbrook, IL 60440 Ph. 630-412-8989 kaferenz@customerlifecycle.us www.customerlifecycle.us Karin A. Ferenz Principal

CLC is a global research consultancy that works with B2B/B2C companies across multiple industries to conduct primary research to identify and measure requirements for customer acquisition, loyalty, share of wallet growth, and retention. With reach to more than 3 million individuals in 160+ countries, we conduct strategic qualitative and quantitative research in multiple localized languages.

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#### **DataPrompt International**

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#### **Decision Data Ltd.**

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### Din Ventures, LLC

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#### Direct Resource, Inc.

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Doyle Research Associates, Inc.

150 N. Michigan Ave., Suite 2800 Chicago, IL 60601 Ph. 312-863-7600 info@doyleresearch.com www.doyleresearch.com Kathleen M. Doyle Senior Director of Insights

Doyle Research is a division of 20|20 Research (www.2020research.com). We are qualitative research specialists – innovative, experienced and strategic, with expertise in multiple industries and customer segments. Our team is equipped with a toolbox of proven and forward-thinking methods that allow for custom study designs that deliver critical insights to meet your business challenges. Offerings include in-person, online, mobile, ethnographic, brainstorming/ideation and social media analysis.

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### E-Tabs

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### **Explorer Research**

720 E. Butterfield Road, Suite 110 Chicago, IL 60148 Ph. 855-251-5434 or 630-519-3486 astephenson@explorerresearch.com www.explorerresearch.com Anne Stephenson Partner

Explorer Research is a leading behavioral research firm specializing in packaging and shopper research. We have state-of-the-art shopper labs in both Chicago and Toronto. Our labs can accommodate up to a 60-foot run of product and are equipped with focus group rooms as well as virtual reality with eye-tracking. We are the leading research firm for using neuro research approaches including eye-tracking, EEG, facial coding, GSR and other techniques to measure behavior. We test in situation to measure real behavior while leveraging technology to measure System 1 drivers of behavior. We test different nudges to understand how to shape behavior and increase customer satisfaction. Our services include: shopper insights, packaging research, media testing and innovation and product development.

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Fieldwork Chicago-Schaumburg offers over 10,000 square feet of premier accommodations. Five conference rooms seat anywhere from 12 - 40 respondents and viewing rooms up to 20. All are complimented by amazing views of the Chicago skyline, lakes and woods. Our experienced in-house recruiting team boasts a large database and a can-do attitude. Our client services and management team has over 50 years of combined experience available to assist you. We are located less than 30 minutes from O'Hare International Airport and 1 block from Woodfield Mall and numerous restaurants. (See advertisement on back cover)



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Chicago, IL 60601 Ph. 312-285-2060 Aryno@fieldwork.com www.fieldwork.com

Aryn O'donnell Director of Corporate Services

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The Fieldwork Network is your true, one-call link to qualitative and quantitative project management across the U.S., and the globe. Fieldwork Network offers a full-time, professional staff dedicated solely to fielding and managing multi-city projects, including an international team with extensive experience in overseas markets. The Fieldwork Network has established alliances with respected research providers in over 50 countries, which allows us to offer an unparalleled service. Whether you want to work with a single company or several, one call to the Fieldwork Network is all it takes.

(See advertisement on back cover)



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Fieldwork Webwork and Anywhere provides you with the people and tools you need to take your research out of the traditional facility setting. Our Anywhere team can recruit and facilitate qualitative sessions in any venue, great for small markets and creative spaces. Offsite facility setup can include: Virtual mirror, digital video recording and streaming, pre-paid incentive cards and the full Fieldwork behind-the-glass experience. Webwork capabilities include: Software platform for online groups, bulletin boards, usability, mobile research, and homework management. All projects include hands-on technical support, one point of contact project management and Fieldwork-quality recruiting.

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Fisher Marketing Intelligence, Inc.



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# FPG Focus Pointe

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oakbrook@focuspointeglobal.com
www.focuspointeglobal.com
Samir Ali Area Director
Jill Taqas Facility Director

(See advertisement on p. 3)



### FOCUSCOPE, Inc.

515 N. State St., Suite 1920 Chicago, IL 60654 Ph. 708-386-5086 krooney@focuscope.com www.focuscope.com Kevin M. Rooney President (See advertisement on p. 88)

### FOCUSCOPE, Inc. (Br.)

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Oak Park, IL 60301
Ph. 708-386-5086
krooney@focuscope.com
www.focuscope.com
Kevin M. Rooney President
(See advertisement on p. 88)

### FOCUSCOPE, Inc. (Br.)

One Oakbrook Terrace, Suite 320
Oakbrook Terrace, IL 60181
Ph. 708-386-5086
krooney@focuscope.com
www.focuscope.com
Kevin Rooney President
(See advertisement on p. 88)

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Oak Park, IL www.foodserviceresearchinstitute.com

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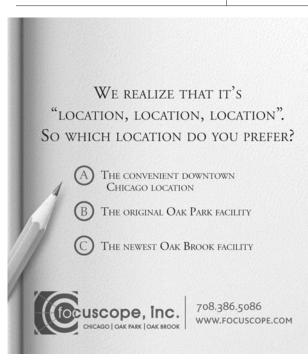
Chicago, IL www.horizonfieldservice.com

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#### InfoManiacs

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#### InfoScience Services, Inc.

Gravslake, IL www.infoscience.com

#### **Innovative Solutions**

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#### **Insight Consulting Group**

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630 Dundee Road, Suite 300 Northbrook, IL 60062 Ph. 847-853-0500 info@iimchicago.com www.insightsinmarketing.com Tracy Paukstys Sr. Dir., Sales & Marketing

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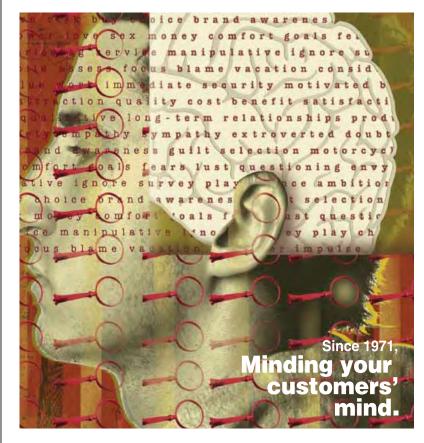


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(See advertisement on p. 18)



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### Frank Lynn & Associates, Inc.

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### **Lyon Gordon Partners**

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### MacKay & Co.

www.mackayco.com

#### Market Data Corp.

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### MFORCE Research

2011 W. Montrose Ave., Suite 180082 Chicago, IL 60618 Ph. 773-525-3385 steveh@mforceresearch.com www.mforceresearch.com Pete Bermudez Owner

MFORCE Research is an Ogilvy award-winning, minorityowned business that has been serving Chicagoland and worldwide audiences since 1998. We offer an exclusive set of qualitative support services including superior nationwide, multicultural recruitment and multi-market project management. MFORCE also has an in-house audience response technology system and an experienced staff to ensure a worry-free, successful project. With the addition of our facility MLAB, MFORCE offers its clients a unique, multi-functional research venue situated within a distinctive Chicago neighborhood.

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### Mindseye Research Group

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### Miskovic Research & Consulting

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www.newmarketingnetwork.com

### **Next Market Research**

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### North Star Research

Crystal Lake, IL www.nstarresearch.com

### The NPD Group, Inc. (Br.)

Rosemont, IL www.npd.com

### **OpinionLab**

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### Opinions, Ltd. - Chicago West

Harlem-Irving Plaza 4192 N. Harlem Ave., Suite 67 Norridge, IL 60706 Ph. 440-893-0300 iris.blaine@opinionsltd.com www.opinionsltd.com Mark Kikel President/Owner Chris Sluder Vice President Iris Blaine Executive Director

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### **Product Dynamics Division**

Orland Park, IL www.productdynamicsdivision.com

#### Product Evaluations, Inc.

Oak Brook, IL www.productevaluations.com

### Product Evaluations/FoodView 360

Oak Brook, IL

www.productevaluations.com/foodview\_shorts.html

#### Q&M Research, Inc.

Mokena, IL www.QandM.com



### QuestionPro Audience

Chicago, IL Ph. 312-924-0220 Rudly.raphael@qsample.com www.questionpro.com/audience Rudly Raphael President

QuestionPro Audience specializes in developing and managing specialty research panels that cover a wide range of audiences: consumers, B2B, veterinarians, gamers, mobile, building contractors, home owners, likely voters, college students, Boomers, app developers, frequent travelers, small business owners, wine enthusiasts, just to name a few. These specialty panels are developed, recruited and managed in-house, giving our clients access to more than 20 million respondents in over 42 countries who are pre-screened ad double-opted in for participation in a wide range of research studies.

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Yorktown Center Mall 266-D Yorktown Center Lombard, IL 60148 Ph. 815-439-2053 bid@quicktest.com www.quicktest.com Christy Crossan VP, Client Services

### **R5 Research**

Chicago, IL www.r5chicago.com



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### Research Explorers™, Inc.

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### Research In Marketing, Inc.

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### Research Plus, Inc.

Deer Park, IL www.researchplusinc.com

### Research USA, Inc.

Chicago, IL www.researchusainc.com

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RQA, Inc. Orland Park, IL www.rga-inc.com

### RSG (Resource Systems Group, Inc.)

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Paul Tuchman President

Qualitative research is what we do, and what we do well. We specialize in face-to-face research, establishing rapport that gets us past easy answers to real learning. We know how to ask questions and, just as important, how to listen. With kids or teens, adults or seniors, we use perceptive questioning and creative techniques, along with humor and a winning smile, to dig deep and uncover insights.

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#### QualCore.com Inc.

17 Washburn Ave. S. Minneapolis, MN 55405 www.qualcore.com

#### **Qualitative Research Consultants Association**

St Paul, MN www.qrca.org

### **Quality Recruiting Services**

Burnsville, MN

### QuickView (Minneapolis)

Maplewood Mall 3001 White Bear Ave., Space 1070 St. Paul, MN 55109 Ph. 952-854-3535 bid@quicktest.com www.quicktest.com Christy Crossan VP, Client Services



### Readex Research

2251 Tower Drive W.
Stillwater, MN 55082
Ph. 651-439-1554 or 800-873-2339
sblom@readexresearch.com
www.readexresearch.com
Steve Blom Director, Sales & Marketing

Readex Research is a full-service research company that offers support for mail, online and mixed-mode surveys. We specialize in association and publication research but our clients also include other agencies seeking support for their survey efforts. At Readex we take strides to ensure we have the best technologies in place to keep our clients and survey participants protected and their data confidential. For over 70 years we have maintained the highest standards in providing intelligence that is current, accurate and comprehensive. Let us assist you with your research needs.

### **REAL Insight Inc.**

Minneapolis, MN www.insightrealized.com

### **Reflect Research**

St Paul, MN www.reflectresearch.com

(Br.) indicates a branch office

### The Research Edge, LLC

1821 University Ave. W., Suite N177 St. Paul, MN 55104 Ph. 651-644-6006 cheryl@theresearchedge.com www.theresearchedge.com Cheryl Powers President

With over 20 years of experience, we can take you from design to final report. An in-house CATI phone center provides phone-only or multimode phone and Web surveys. Other services include Web-only surveys, mail surveys, in-depth one-on-one interviews and focus groups. We work hand-in-hand with you to develop meaningful research designs that deliver the data you need. Our thorough analysis and professional customized reports turn data into knowledge - the knowledge you need to make decisions.

#### **Retell Partners**

Minneapolis, MN www.retellpartners.com



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620 Mendelssohn Ave. Minneapolis, MN 55427 Ph. 763-525-1460 bdgroup@secretshopper.com www.secretshopper.com Paul Rvan President

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Minneapolis, MN www.sellcheck.com/?source=quirks

### Sensory Logic, Inc

Minneapolis, MN www.sensorylogic.com



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SIVO Insights is a leading insight and strategy firm who believes that every business solution starts with human insights. Harnessing national talent and customizing the latest qualitative, quantitative and trend research methodologies, SIVO fearlessly pursues deeper understandings to translate insights into strategies that move the bottom line on start-up and global brands. SIV0Insights.com

#### Skybridge Americas

Greenfield, MN www.skybridgeamericas.com

#### **SMS Research Advisors**

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P.O. Box 23536 Richfield, MN 55423 Ph. 952-393-6733 srresearchconsult@gmail.com Steven Richards Principal

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### Strategic Performance Group, LLC

Chisago City, MN www.spg-consulting.com

### Strategic Resource Partners, LLC

Excelsior, MN www.srpllc.com

### STRATiCOM

Edina, MN www.straticom.us

### Streamworks

Arden Hills, MN www.streamworksmn.com/researchfulfillment

### Survey Value, Inc.

Minneapolis, MN www.surveyvalue.com

### Vision Critical

Minneapolis, MN www.visioncritical.com

### Vocal Laboratories Inc.

Minnetonka, MN www.vocalabs.com/quirks

### Volkart May & Associates, Inc.

Plymouth, MN www.volkartmay.com

### William & Kaye, Inc

Victoria, MN

#### WomanWise, a Waters Molitor Inc.

Minneapolis, MN www.womanwise.com

### Rochester

### **SNG Research Corporation**

Rochester, MN www.sngresearch.com

### StatPac, Inc.

Pepin, WI www.statpac.com

### Mississippi

### Jackson

#### Market Mix. Inc.

300 Lakeside Drive, Suite A Brandon, MS 39047 Ph. 601-919-2669 or 601-624-6603 mktmixms@gmail.com www.mktmixms.com Wes Smith President

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#### Southern Research Group

Jackson, MS www.southernresearchgroup.com

### Missouri

### Columbia

### **Rennier Associates**

Columbia, MO www.rennierassociates.com

### ShareTracker

Ashland, MO www.sharetracker.net

### Kansas City

### **ACE Mystery Shopping**

Warrensburg, MO www.acemysteryshopping.com

### ALCOPS Inc.

Overland Park, KS www.alcops.com

### **Any Small Town Market Research**

Leawood, KS

### C&C Market Research - Kansas City

Independence Mall 18813 E. 39th St. S., Suite 1026 Independence, MO 64507 Ph. 479-785-5637 corp@ccmarketresearch.com www.ccmarketresearch.com (See advertisement on inside back cover)

### **Datagame**

Kansas City, MO www.datagame.io

### Decision Insight, Inc.

Kansas City, MO www.decisioninsight.com

#### **ETC Institute**

Olathe, KS www.etcinstitute.com

#### Ethnographic Resarch, Inc.

Kansas City, MO www.ethnographic-research.com

#### Flaspohler Research Group

Overland Park, KS www.nmg-group.com/flaspohler

## FPG Focus Pointe

#### DEEPER CONNECTIONS. DEEPER INSIGHTS.

#### Focus Pointe Global - Kansas City

9233 Ward Parkway, Suite 150 Kansas City, M0 64114 Ph. 816-361-0345 or 888-873-6287 kansascity@focuspointeglobal.com www.focuspointeglobal.com Jim Finke Facility Director (See advertisement on p. 3)

#### **Harman Atchison Research Group**

Mission, KS www.h-aresearch.com

#### Infegy

Kansas City, MO www.infegy.com

#### **Insights Meta**

Kansas City, MO www.insightsmeta.com

#### Interviewing Greater K.C.

Raytown, MO www.igkc.com

#### Lawrence-Leiter & Co.

Blue Springs, MO www.lawrence-leiter.com

#### MRD Market Research Department

Lees Summit, MO www.themarketresearchdepartment.com

#### Q & A Focus Suites on the Plaza

4638 J C Nichols Parkway
Kansas City, M0 64112
Ph. 913-341-4245 or 800-210-1525
focusinfo@QAR.com
www.QAFocusSuites.com
Craig Wong Executive Vice President

#### **Ruf Strategic Solutions**

Olathe, KS www.ruf.com

#### Service Management Group, Inc. (SMG)

Kansas City, MO www.smq.com

#### www.SurveySquare.com

Overland Park, KS www.SurveySquare.com

#### Two West Inc.

Kansas City, MO www.twowest.com

#### St. Louis

#### Any Small Town Market Research (Br.)

St. Louis, MO 63130

#### Automotive Insights LLC

St. Louis, MO www.automotiveinsights.com

#### The AVALA Marketing Group

St. Louis, MO www.avalamarketing.com

#### **Brädo Creative Insight**

Saint Louis, MO www.brado.net/seque

#### C&C Market Research - St. Louis

St. Louis Galleria
1155 St. Louis Galleria, Suite 1133
Richmond Heights, M0 63117
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corp@ccmarketresearch.com
www.ccmarketresearch.com
(See advertisement on inside back cover)

#### Cluff, Inc.

St. Louis, MO www.cluff-inc.com



#### Communications For Research, Inc.

50 Crestwood Executive Center, Suite 308 St. Louis, M0 63126 Ph. 573-775-4550 info@cfrinc.net www.cfrinc.net Curtis Burrow Co-CEO Colson Steber Co-CEO

CFR acts as a research support team. With a free consultation to understand your goals and project we will move directly to what research management, data collection and follow-through services we can provide to add value and efficiency. We know what it takes to get research done and take ownership over achieving the outcomes we set out to achieve.

#### Creating Breakthroughs LLC

11469 Olive Blvd., Suite 115 St. Louis, MO 63141 www.cbt-13.com



#### **Emotive Analytics**

5862 Delor St. St. Louis, MO 63109 Ph. 314-752-0564 paul@emotiveanalytics.com www.emotiveanalytics.com Paul Conner Founder & CEO

Emotive Analytics is a consumer research company that specializes in revealing the emotional dynamics of consumer behavior – including those that are implicit (i.e., automatic, nonconscious, System 1). This helps our clients develop emotionally engaging brands, products, services and their marketing. Our research can be applied to many critical business activities: marketing and communications strategies, targeting, brand positioning, advertising development and evaluation, product development and testing, package design, shopper and retail design and pricing.

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Focus Pointe Global - St. Louis 1650 Des Peres Road, Suite 110 St. Louis, MO 63131 Ph. 314-966-6595 or 888-873-6287 stlouis@focuspointeglobal.com www.focuspointeglobal.com Tarin Stuenkel Facility Director

(See advertisement on p. 3)

#### **GfK Kynetec**

St. Louis, MO www.qfk-kynetec.com

#### **Great Questions, LLC**

P.O. Box 303
St. Louis, M0 63022
Ph. 636-399-7746
Krista@GreatQuestionsCompany.com
www.GreatQuestionsCompany.com
Krista Knuffman Chief Discovery Officer

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#### The Insight Lab, In Association with Schlesinger

900 Spruce St., Fourth Floor St. Louis, M0 63102 Ph. 314-269-1560 Gina.Jaeger@SchlesingerGroup.com www.schlesingergroup.com/en/insight-lab-st-louis Malinda Herschel Facility Manager

Schlesinger is a leading data collection company offering a broad range of qual and quant research solutions. Working in partnership with you, we provide outstanding recruitment and project management for any methodology. The Insight Lab has a new facility space, a stone's throw from its previous location in downtown St. Louis: An ultra-contemporary space within a historic building providing truly sophisticated comfort. The Soulard Room inspires creativity as a spacious focus group studio, and The Clark Room is a custom-designed usability and eye tracking lab with unique features. (See advertisement on inside front cover)

#### Ipsos

St. Louis, MO www.ipsos-na.com



#### L&E Research

10403 Clayton Road, Suite 115 St. Louis, M0 63131 Ph. 877-344-1574 bidrequest@leresearch.com www.leresearch.com Patricia Lister Client Relationship Manager

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The Lindberg Group, Inc. Chesterfield, MO www.TheLindbergGroup.com



Lucas Market Research, LLC

4101 Rider Trail N., Suite 100 St. Louis, MO 63045 Ph. 314-344-0803 or 888-978-4101 sechelmeyer@lucasresearch.net www.lucasresearch.net Suzanne Lucas Echelmeyer Vice President

Lucas Market Research LLC is the top-rated facility in St. Louis. We are family-owned, client-focused and servicedriven and will consistently exceed your expectations with quality recruiting, experienced staff and 99% show rates. Facility offerings include three spacious/ contemporary client suites with private entrance/restrooms, closed-circuit/free high-speed wireless Internet, FocusVision/LucasLive streaming, 42" flat screens with VGA/HDMI, test kitchen and on-site recruiting. We provide an optimal venue for CLTs/trial prep/mock trials. Maximum results with diverse STL metro demographics. 1000-square-foot presentation room/ up to four deliberation rooms. Specialty audiences: health care, consumer, child/teen/seniors, B2B/professional, radio/ music/media/entertainment and education. We are committed to the complete success of your qualitative/ quantitative projects.

#### M & M Market Management

Chesterfield, MO www.mmmktmamt.com

#### Market Probe US - St. Louis

St. Louis, MO www.marketprobe.com

#### Carol Max Marketing Services, Inc.

St. Louis, MO www.carolmaxmarketing.com

#### Metaphase

St. Louis, MO www.metaphase.com



#### O'Connell Group, LLC (Br.)

9666 Olive Blvd. Suite 796 St. Louis, MO 63132 Ph. 314-997-0770 search@oconnellgroup.com www.oconnellgroup.com Kris S. Holmes Principal/Recruiter Dixon A. Smith Managing Principal/Recruiter

O'Connell Group is unique. We conduct marketing and insights and analytics searches from experienced associate through senior management levels for CPG companies and other consumer-driven organizations. As a result, our team recruits along the full career ladder. We get to know companies well and follow candidates through their careers, making us the firm that is known for building the careers as well as building the teams that build brands.

#### Peters Marketing Research, Inc.

St. Louis, MO www.petersmktq.com

#### The Petrullo Consultants

St. Louis, MO

#### Philips & Associates, Inc.

Ballwin, MO www.philipsgroup.com



#### Pinnacle Research Group, LLC

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Pinnacle Research Group is a think tank of educated, intelligent, forward-thinking professionals (psychologists, sociologists, marketers) who combine psychological insight and theories with real-world experience to take your research efforts further. Our unique approach provides deeper exploration and understanding of motivations, behavior and perceptions. Our philosophical approach is simple: Dig deep. Leave no stone unturned. Provide a fresh perspective to clients. Do it all while maintaining an intense focus on quality and excellence.

(See advertisement on p. 277)

#### Pragmatic Research, Inc.

St. Louis, MO www.pragmatic-research.com

#### **Prell Organization**

Chesterfield, MO www.prellorg.com

#### RealityCheck

St. Louis, MO www.realitycheckinc.com/consumer-research-services

#### The Research & Planning Group, Inc.

St. Louis, MO www.researchplan.com

#### **Solution Data Systems**

St. Louis, MO www.sds-usa.com

#### Strategic Marketing Research & Planning

Chesterfield, MO www.smrp.net

#### Test America, a division of CRG Global

Chesterfield Mall 291 Chesterfield Center, Suite 2036 Chesterfield, MO 63017 Ph. 800-831-1718 crqsales@crqqlobalinc.com www.crgtestamerica.com Jennifer Schwartz Director of Field Operations

#### Two Cents Consumer Insights

St. Louis, MO www.twocents-insights.com

#### Unicom - ARC

St. Louis, MO www.unicomarc.com

#### Zeis Group/Research Associates

St. Louis, MO www.zeisqroup.com

#### Montana

#### Billings

#### JL Market Research

Billings, MT www.jlmarketresearch.com

#### **Tooley Communications**

Billings, MT

#### Bozeman

#### M+M Research

Bozeman, MT www.mandmresearch.com

#### **Great Falls**

#### **Market Research Group**

Great Falls, MT

www.joeseipel-marketresearchgroup.com/ContactUs

#### Nebraska

#### Alliance

#### **CLARUS Corporation**

Alliance, NE www.claruscorporation.com

#### Lincoln

#### Cross Financial Group

Lincoln, NE www.crossfinancial.com

#### Fairfield Research, Inc.

Lincoln, NE www.cybersurvey.com

#### **National Research Corporation**

Lincoln, NE www.nationalresearch.com

#### **Service Research Corporation**

Lincoln, NF www.serviceresearch.com

#### 0maha

#### C&C Market Research - Omaha

Oak View Mall 3001 S. 144th St., Suite 1009, Box 1065 Omaha, NE 68144 Ph. 479-785-5637 corp@ccmarketresearch.com www.ccmarketresearch.com (See advertisement on inside back cover)



#### Customer Service Profiles (CSP)

12020 Shamrock Plaza, Suite 310 Omaha, NE 68154 Ph. 402-399-8790 x101 iberigan@csprofiles.com www.csp.com John Berigan Exec. Vice President

Customer Service Profiles (CSP) is a premier provider of customer experience management programs and market research solutions. We are a full-service research organization with over 30 years of experience helping our clients understand and improve their customer experience which provides actionable insights and analysis. CSP provides thought leadership and innovative research solutions that are tailored to the unique objectives of each client. We offer multiple methodologies within our many products and services and what differentiates us from the competition is the consultation and training we provide to help our clients understand how to take action on their research results. Our mission with every client is to provide a clear road map to service quality excellence that will produce improved customer service, increase customer loyalty and promote customer advocacy. CSP's ongoing voice of the customer research includes Customer Experience programs, telephone surveys and Web-based surveys. Our

point-in-time assessment research includes customer relationship assessments, brand awareness studies, recently-closed relationship assessments, competition assessments and internal service assessments.

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Boys Town, NE

#### The Gallup Organization - Omaha

Omaha, NE www.gallup.com

#### infoUSA Inc.

Papillion, NE www.directoriesusa.com



#### The MSR Group

1121 N. 102nd Court, Suite 100
Omaha, NE 68114-1947
Ph. 402-392-0755
info@themsrgroup.com
www.themsrgroup.com
Joni Williams Senior Project Manager
Adam Waggoner Director of Business Development

The MSR Group provides companies with strategic insights, using a full range of qualitative and quantitative research to explore perceptions and identify opportunities. Our industry-leading customer satisfaction and advocacy measurement program, APECS\*, helps companies improve customer experience and drive revenue. We also provide branding research, advertising and concept testing, feasibility studies and more. Rated one of the world's top focus group facilities. Quality in-house data collection through our 250-station CATI call center. Independent research services with no outsourcing.

#### **OBI** Creative

Omaha, NE www.OBICreative.com

#### Paradigm Solution Corp.

Omaha, NE www.paradigmsol.com

#### SKAR Advertising

Omaha, NE www.skar.com

#### Wiese Research Associates, Inc.

Omaha, NE www.wraresearch.com

#### Nevada

#### Las Vegas

#### All Digital Rewards

Lake Havasu City, AZ www.alldigitalrewards.com

#### C&C Market Research - Las Vegas

Galleria Mall
1300 W. Sunset Road, Suite 1324
Henderson, NV 89014
Ph. 479-785-5637
corp@ccmarketresearch.com
www.ccmarketresearch.com
Craig Cunningham President
(See advertisement on inside back cover)

#### Consumer Opinion Services, Inc. (Br.) 1860 Pama Lane, Suite 200

Las Vegas, NV 89119
Ph. 702-644-9330
Info@ConsumerOpinionServices.com
www.ConsumerOpinionServices.com
Tom Champion Vice President & General Manager
(See advertisement on p. 163)

#### Data Vision Research, Inc.

Las Vegas, NV www.dvrinc.com

#### The Dunvegan Group Inc.

Las Vegas, NV www.dunvegangroup.com

#### Global Market Advisors, LLC

Las Vegas, NV www.gamingmarketadvisors.com



#### Las Vegas Field and Focus, LLC

2080 E. Flamingo Road, Suite 309
Las Vegas, NV 89119
Ph. 702-650-5500 or 800-797-9877
info@lvff.vegas
www.lvff.vegas
Eric Souza President/Owner
Diana Collins Facility Director
Deborah Howard Recruiting Manager
Lisabeth Couturier Vice President/Moderator

#### McGuire Research Services, Inc.

Las Vegas, NV www.mcguire-research.com

#### **Performance Insights**

Henderson, NV

#### Plaza Research-Las Vegas

Henderson, NV www.plazaresearch.com



#### **Precision Opinion**

101 Convention Center Drive, P125 Las Vegas, NV 89109 Ph. 702-483-4000 info@precisionopinion.com www.precisionopinion.com Jim Medick President

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#### Primer Research, Inc.

Las Vegas, NV www.v-primer.com

#### **QSI Specialists**

Las Vegas, NV www.qsispecialists.com

#### Scott C. Solis Market Research (SCSMR)

Las Vegas South Premium Outlets Las Vegas, NV 89123 Ph. 408-834-5295 vegas@scsmr.com www.scsmr.com Trevor A. Davis Manager

#### **Television City Research Lab**

Las Vegas, NV www.tvcityresearch.com

#### Test America, a division of CRG Global

Miracle Mile Shops at Planet Hollywood 3663 Las Vegas Blvd. S., Suite 185 Las Vegas, NV 89109 Ph. 800-831-1718 crgsales@crgglobalinc.com www.crgtestamerica.com Jennifer Schwartz Director of Field Operations

## **New Hampshire**

#### Concord

#### The Center For Research & Public Policy

Grantham, NH www.crpp.com

#### Kantum Research

Concord, NH www.KantumResearch.com

#### Manchester/Nashua

#### American Research Group, Inc.

Manchester, NH www.americanresearchgroup.com

#### Aurora Market Modeling, LLC Kittery, ME

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Ezentria, Inc. Nashua, NH

www.ezentria.com

#### Granite State Marketing Research, Inc.

Londonderry, NH www.gsmrinc.com

#### **New England Interviewing**

Bedford, NH www.neinterviewing.com

## Technology Business Research, Inc. Hampton, NH

www.tbri.com

(Br.) indicates a branch office

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#### Qessential Medical Market Research, LLC

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#### RKM Research and Communications, Inc.

Portsmouth, NH www.rkm-research.com

#### **Sentient Decision Science**

Portsmouth, NH www.sentientdecisionscience.com

## Snap Surveys

#### Snap Surveys, Ltd.

210 Commerce Way, Suite 200 Portsmouth, NH 03801 Ph. 603-610-8700 or 800-997-SNAP (7627) sales@snapsurveys.com www.snapsurveys.com Stan Smith Sales Manager

Snap Surveys offers desktop survey software, custom feedback solutions, and survey outsourcing services to provide you with a fully comprehensive solution to your survey project needs. Snap Survey Software is a complete solution for survey design, administration, data collection, analysis, and reporting. The software supports all modes of survey research, including: online, mobile (including Apple iOS devices and Android), tablet PC, paper, scanning and kiosk in any language with advanced analysis capabilities. Snap Survey Software is very extensible - MS Access or SQL database connectivity and seamless integration with SPSS and MS Office. Schedule a free live demonstration with a product specialist at your convenience.

#### The Taylor Research & Consulting Group

www.thetaylorgroup.com

## New Jersey

#### **Atlantic City**

#### Beacon Marketing Group, Inc.

Galloway, NJ www.beaconmktg.com

#### Spectrum Research

www.spectrumresearch.com

#### Northeast Shore

#### FluidSurvevs

Bridgewater, NJ www.fluidsurveys.com



#### Focus World International, Inc. (Br.)

Monmouth Mall Route 35 and 36 Eatontown, NJ 07724 Ph. 732-946-0100 gary@focusworldint.com www.focusworldinternational.com Gary Eichenholtz CEO/CFO

#### Medical Omnibus

Keyport, NJ www.medomnibus.com

#### Northern New Jersey (See also New York City and Connecticut)

#### A&G Research, Inc.

Montvale, NJ www.agresearchinc.com

#### ACT Research, LLC

Ringwood, NJ www.act-research.com

#### The Admar Group Inc.

Alpine, NJ www.admarusa.com

#### **Applied Behavioral Dynamics**

Farmingdale, NJ www.linkedin.com/in/hal-sokolow-b0ba8b

#### **Architectural Research Associates**

Hillsborough, NJ www.archresearch.com

#### **ARDEM Incorporated**

Hillsborough, NJ www.ardem.net

#### Assistance In Marketing/New Jersey

Morristown, NJ www.aimresearchnetwork.com

#### Assistance In Marketing/New Jersey

Hackensack, NJ www.aimresearchnetwork.com

#### **AVC** Research

Belvidere, NJ

#### Barson Marketing, Inc.

Manalapan, NJ www.barsonmarketing.com

#### Frances Bauman Associates

Marlhoro, N.1



#### Bauman Research & Consulting, LLC

44 Abbington Terrace Glen Rock, NJ 07452 Ph. 201-444-6894 sandra@baumanresearch.com www.baumanresearch.com Sandra Bauman, Ph.D. Founder & Principal

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#### Berenhaus Research Solutions, LLC

Bloomfield, N.J. www.berenhaus.com

#### Ken Berwitz Marketing Research

Marlboro, NJ



#### **CEC Research**

16 Commerce Drive Cranford, NJ 07016 Ph. 908-967-6790 maryana@cecresearch.com www.cecresearch.com Maryana Kaplan President

Located in Central NJ within the NY Metro area, CEC Research is a premier partner in the research and development process, delivering proven research methodologies, impeccable study execution, superior recruiting capabilities and database management. CEC provides personalized solutions for product testing to meet the diverse needs of clients from the flavor. fragrance and consumer product industries. CEC's contemporary facility includes a customizable kitchen with commercial-grade appliances, fully-equipped focus group facilities with A/V capabilities, concealed microphones and one-way observation mirrors as well as adaptable testing rooms featuring laptops, wireless Internet and optional privacy dividers. Newly added features to our center include a laundry facility and sink stations.



#### **Chudnoff Associates**

7 Plaza Nine Manalapan, NJ 07726 Ph. 732-863-1100 mchudnoff@chudnoff.com www.chudnoff.com Mark M. Chudnoff, PRC President

Full-service marketing research company providing high-quality, creative research solutions. Experts in marketing research design, implementation and analysis. Specializes in: sensory/taste testing, new product and concept testing, customer satisfaction studies, market segmentation, ad/copy testing, awareness/ attitude and usage studies and focus groups. Utilizing all interviewing techniques including: in-person/prerecruits, mall intercepts, online surveys and in-home and geofencing intercepts "in the moment," which includes real-time data reporting. Focus group suite available.

#### **Cimbal Research Services**

80 Maple Lane Mount Arlington, NJ 07856 Ph. 973-713-8037 acimbal@optimum.net Alan H. Cimbal President

#### **Clarity Research Consultants**

Franklin Lakes, NJ www.clarityrc.com

#### Clark, Martire & Bartolomeo, Inc.

Englewood Cliffs, NJ www.cmbinc.com

#### The Connell Group

Montvale, NJ www.connell-group.com

#### Converge Analytic, LLC

Moorestown, NJ www.convergeanalytic.com

#### Database Sciences, Inc.

Mountclair, NJ www.databasesciences.com

#### DATAN, Inc. - Data Analysis Systems & Services

Washington, NJ www.datan.com

#### Delphus, Inc.

Morristown, NJ www.delphus.com

#### Distinctive Marketing Inc.

Montclair, NJ www.distinctivemktg.com

#### Distinctive Marketing, Inc.

Montclair, NJ www.distinctivemktg.com

#### dtw Marketing Research Group, Inc.

Flanders, NJ www.dtwresearch.com

#### Edison Media Research

Somerville, NJ www.edisonresearch.com

#### **Essential Resources, LLC**

Morristown, NJ www.essentialresourcesllc.com

#### Ethnic Technologies, LLC

South Hackensack, NJ www.ethnictechnologies.com

#### Exhibit Surveys, Inc.

Red Bank, NJ www.exhibitsurveys.com

#### Feldman Research Lab

Teaneck, NJ www.researchlab.tv



#### Fieldwork Fort Lee, NJ

2 Executive Drive, Suite 800 Fort Lee, NJ 07024 Ph. 201-585-8200 info@ftlee.fieldwork.com www.fieldwork.com Becky Harrison President

Located at the foot of the George Washington Bridge, Fieldwork Fort Lee, NJ offers the recruiting and resources to help you take full advantage of the Metro New York region. Our facility boasts five conference rooms with the capacity to seat up to 50 respondents and can accommodate any methodology or set-up. Comfortable observation rooms seat 25, and we have one of the most experienced hospitality teams in the industry. With a database that is constantly being expanded, we are able to offer recruiting either on-site, or anywhere in the urban or suburban New York Metro area.

(See advertisement on back cover)

## FOCUS CROSSROADS

#### Focus Crossroads

One Meadowlands Plaza, Suite 1001 East Rutherford, NJ 07073 Ph. 201-528-0220 GregCaruncho@focuscrossroads.com www.focuscrossroads.com Greg Caruncho

Focus Crossroads, one of Northern N.J.'s top-rated facilities located in East Rutherford, N.J. in the NY Metro Area. Access to consumer, B2B and medical audiences to match any target. Our IDI/usability lab and 3 suites (including a living room setting) with comfortable viewing and dedicated lounges. A full range of services which include global and national recruiting, field management, screener development, moderation and more. Focus Crossroads is committed to the compliance of best practices in research standards and is one of only a few U.S. research firms to be ISO-20252:2012 certified.

# FPG Focus Pointe

#### DEEPER CONNECTIONS. DEEPER INSIGHTS.

#### Focus Pointe Global - New Jersey

20 E. Puffin Way, Second Floor Teaneck, NJ 07666 Ph. 201-928-1888 or 888-873-6287 nj@focuspointeglobal.com www.focuspointeglobal.com Janis Fallows Facility Director (See advertisement on p. 3)



#### Focus World International, Inc.

146 Highway 34, Suite 100 Holmdel, NJ 07733 Ph. 732-946-0100 gary@focusworldint.com www.focusworldint.com Gary Eichenholtz CEO/CFO Paulette Eichenholtz President

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focus facility with FVision streaming and digitial A/V FTP storage, 50 VoIP, CATI CfMC, full test kitchen adjacent to CLT, 1,200 square foot design-as-you-need facility for large group testing. Sixteen (16) Sensory isolation/ fragrance chambers, each with independent, selfevacuating exhaust system guaranteeing no possibility of contamination. Certified by 3rd party regulators. Includes sinks with mirrored vanity, washer/dryers, all nonporous wipe-down surfaces, A/V capture relayed for remote monitoring. FWI hosted and programmed. Two owned and operated N.J. Mall facilities, each includes 12 PC+ BBand LAN. Nationwide Mall intercepts with inhouse FWI validations conducted interim study. With 24 years of successfully executing international research with proprietary FWI network in South America, Europe, Asia, Australia and Africa. In market research, data collection is gathered faster than ever, but at FWI our primary focus continues to be on the quality, quaranteed validity and quantifiable representation of data by maintaining our strict quality controlled protocols for the respondents we invite to participate. No cheaters and repeaters allowed at FWI!

#### Gallagher-Lee Research

Cedar Grove, NJ www.gallagherlee.com

#### **GfK Market Measures**

East Hanover, NJ www.gfkmarketmeasures.com

#### Gupta Research & Marketing, Inc. (GRAM)

Martinsville, NJ

#### **Gustatec Sensory Innovations**

New Brunswick, NJ www.gustatec.com

#### Hauser & Associates, Inc.

Paramus, NJ www.hauserandassociates.com



#### Leaders in Advanced Communications Re HCD Research, Inc.

Flemington, NJ 08822 Ph. 908-788-9393 qlenn.kessler@hcdi.net

www.hcdi.net Glenn Kessler President

HCD Research Inc. is a consumer insights company dedicated to employing the most effective marketing research tools and technologies to help create better products, packaging and communications. HCD Research integrates qualitative, quantitative and applied consumer neuroscience tools to furnish a complete view of the consumer experience, from sensory and usability experience to brand/product communications. These highly sensitive tools currently service the health care, flavor and fragrance, media and consumer products industries.

#### **HRA - Healthcare Research & Analytics**

Parsippany, NJ www.hraresearch.com

#### **Hunterdon Research & Consulting**

Stewartsville, NJ

#### Hypotenuse, Inc

1360 Clifton Ave., Suite 221 Clifton, NJ 07012 Ph. 800-786-8000 editor@surveyusa.com www.surveyusa.com

#### Ideas To Go, Inc.

Morristown, NJ www.ideastogo.com

(Br.) indicates a branch office

#### **InContext Solutions**

Summit, NJ www.incontextsolutions.com



#### Interactive Video Productions, LLC

470 State Route 79 Morganville, NJ 07751 Ph. 732-970-9446 or 732-309-9068 info@interactivevideo.com www.interactivevideo.com **Bob Granito President** 

Interactive Video Productions (IVP) specializes in providing technology support to the marketing research industry. Our primary product offerings include MobiLAB<sup>™</sup> portable research labs to provide usability, eye tracking, neuromarketing and biometrics technology. Accompanied by a full-time technician, MobiLAB™ is provided on a per diem basis in any research facility or non-research facility location. We also offer Videoreport™ - a summary highlights reel and all types of videography support for in-home and in-store research. With an international presence and 20 years of experience, IVP can provide the same level of support and expertise across the U.S., U.K., France, Germany, Spain and Canada.

Mahwah, NJ www.ipsos-na.com

#### **Ipsos**

Parsippany, NJ www.ipsos-na.com

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#### KL Communications, Inc. 50 English Plaza, Suite 6B

Red Bank, NJ 07701 Ph. 732-224-9991

inquiry@klcommunications.com www.klcommunications.com Kevin Lonnie CEO/Founder

KL Communications is a research agency with a specialty in co-creation online communities. While traditional online communities capture the opinion of crowds, only KLC delivers the wisdom of crowds via our proprietary CrowdWeaving™ platform! Through our communities, we act as the voice of your customers/prospects to provide you with on-demand, actionable insights. As we have for more than 20 years, KL Communications blends traditional and innovative research techniques to bring customers together with brands. Through our co-creation communities, you become the visionary you know you are, with the help of the customers that love your brand.

#### Leflein Associates, Inc.

Ringwood, NJ www.leflein.com

#### LG Research, LLC

Randolph, NJ www.LGResearch.com

## Lightspeed

#### Lightspeed Corporate HQ (Warren)

3 Mountain View Road, Third Floor Warren, NJ 07059-6711 Ph. 908-605-4500 Jennifer.Carrea@lightspeedresearch.com www.lightspeedresearch.com/resource-center Jennifer Carrea CEO, Americas and Global Health

At Lightspeed, we are on a mission to help clients discover truth through data and boldly challenge the status quo to find faster, more modern and creative ways of connecting brands and consumers. As the leading digital data collection specialist, we build richer profiles of millions of people across the globe and leverage our first-party panel relationships and patented Honesty Detector, along with our Programmatic Gravity Network, to deliver the 'buy and why' insights that power today's decisions. And, our incredibly talented and award-winning survey design team can help you reach your target customer seamlessly. Headquartered in Warren, New Jersey, with offices around the globe, Lightspeed is part of Kantar, one of the world's leading data, insight and consultancy companies. Learn more about us at www.lightspeedresearch.com.

#### **List Service Direct**

Leonia, NJ www.listservicedirect.com

Liz DiPilli Inc. - Qualitative Research Consultant Convent Station, NJ

#### Lollipop Research

Schooley's Mountain, NJ www.lollipopresearch.com



#### Market Analytics International, Inc.

350 W. Passaic St. Rochelle Park, NJ 07662 Ph. 201-556-1188 info@marketanalytics.com www.marketanalytics.com

Market Analytics International is a full-service market research company that specializes in traditional, global and multicultural research and competitive intelligence. We offer both quantitative and qualitative studies using a range of methodologies. Our clients are based in the US and abroad; our staff is diverse and multilingual. Our experience covers a broad range of B2B and B2C industries.

#### Market Research Center - Seton Hall University

www.shu.edu/academics/business/market-research



#### MarketView Research

115 River Road, Suite 105 Edgewater, NJ 07020 Ph. 201-840-5300 info@mvrq.com www.mvrq.com

MarketView Research is a privately owned, full-service custom quantitative research firm located in Edgewater, NJ. We partner with our clients to provide excellence in consumer market research and always implement best in class practices. We hold ourselves and our work to the highest ethical standards and take pride in exceeding the expectations of all our clients. At MVRG we are responsive, flexible and detail oriented all while providing exceptional client services that results in strong relationships that last year after year. MVRG-Information. Insights. Impact.

#### **MBA Research & Recruiting Services**

Norwood, NJ

#### MCC Global Field

Rutherford, NJ www.ConsumerCenters.com

#### Meadowlands Consumer Center / Consumer Centers of **New York and New Jersey**

301 State Route 17 North, Suite 503 Rutherford, NJ 07070 www.ConsumerCenters.com

#### MMRG

Mountainside, NJ www.mmr-g.com

#### **Morristown Market Research**

Morristown, NJ

#### **Morrow Consulting Services** River Vale, NJ

#### **N2 Qualitative Marketing Research**

Allendale, NJ www.n2qualitative.com

#### OpinionAmerica Group, LLC

Cedar Knolls, NJ www.OpinionAmericaGroup.com

#### Opinions, Ltd. - NYC/NJ

560 Bergen Town Center, Space 16 Paramus, NJ 07652 Ph. 440-893-0300 iris.blaine@opinionsltd.com www.opinionsltd.com Mark Kikel President/Owner Chris Sluder Vice President Iris Blaine Executive Director

#### Partners In Research, Inc.

Totowa, NJ www.pirnj.com

#### PixStori™

Stone Ridge, NY www.interclipper.com

#### **PMcR Research**

Parsippany, NJ www.pmcrresearch.com



#### **Practical Imagination Enterprises**

18 Losey Road Ringoes, NJ 08551 Ph. 908-237-2246 or 908-399-9460 laurie@practical-imagination.com www.practical-imagination.com Laurie Tema-Lyn

Practical Imagination Enterprises delivers deep insights and breakthrough concepts/prototypes for new products, positioning and communications. Laurie Tema-Lyn, pioneer of a unique method that integrates qualitative research with creativity, is the firm's founder. She brings 25 years of expertise as creative catalyst & market researcher and draws upon her background in strategic consulting & direct marketing. She's a member of the board of directors of the QRCA and author of Stir It Up: Recipes for Robust Insights & Red Hot Ideas. Her team includes an award-winning concept writer and designer.

#### **Pranses Research Services**

730 Park Ave. Hoboken, NJ 07030-4006 www.pransesresearch.com

#### PRS IN VIVO

Teaneck, NJ www.prs-invivo.com

#### PTG (PreTesting Group)

Tenafly, NJ www.pretesting.com

#### **QualQuant Signals**

East Rutherford, NJ www.qualquantsignals.com

#### Quick Test/Heakin (New York)

Woodbridge Center
195 Woodbridge Center
Woodbridge (New York Metro), NJ 07095
Ph. 732-326-9779
bid@quicktest.com
www.quicktest.com
Christy Crossan VP, Client Services

#### Radley Resources, Inc.

Fort Lee, NJ www.radleyresources.com

#### Retail Diagnostics, Inc.

Saddle Brook, NJ www.rdiresearch.com

#### RKS Research & Consulting (Br.)

Jackson, NJ www.rksresearch.com

#### Russell Research, Inc.

One Meadowlands Plaza, Suite 1001 East Rutherford, NJ 07073 Ph. 201-528-0400 info@russellresearch.com www.russellresearch.com John De Biasio Partner

Russell Research is a full-service custom research firm offering a full range of traditional and cutting-edge qualitative and quantitative methodologies. Headquartered in East Rutherford, NJ, Russell provides global expertise and service for most consumer and business product categories, servicing a diverse group of market leaders and innovators - including corporations, government agencies, advertising agencies, non-profits, consultancies and public relations firms. With decades of expertise in strategic research, product and concept development, advertising research, shopping insights, and tracking studies, Russell Research is an excellent fit for your next custom research project.



#### Schlesinger Group New Jersey (HQ)

101 Wood Ave. S., Suite 501 Iselin, NJ 08830 Ph. 732-906-1122 info@SchlesingerGroup.com www.schlesingergroup.com/en AJ Shaw SVP, Client Solutions

Schlesinger Group is a leading data collection company offering a broad range of qual and quant research solutions. Working in partnership with you, we provide outstanding recruitment and project management for any methodology, including online surveys, online communities, telephone interviews, ethnographies, quantitative, webcam focus groups, traditional focus groups and in-depth interviews and neuroscience labs. Our commitment to quality and innovation ensures your study is powered by the best technology and the best team available. Our global solutions team manages your international studies in any country and any language, with one knowledgeable point of contact. Our 25 high-specification research facilities are located in key markets across the US, UK, France, Germany, and Spain. (See advertisement on inside front cover)



#### Schlesinger Quantitative

101 Wood Ave. S.
Iselin, NJ 08830
Ph. 732-906-1122
Matt.Campion@SchlesingerGroup.com
www.schlesingergroup.com/en
Matt Campion EVP, Client Solutions

Our team has an unparalleled understanding of quality drivers across panel, sample and survey in online research. At the front line of online survey optimization, we ensure high engagement with your audience and our qualitative heritage allows for significantly higher levels of interaction with many of our participants. We have strong, well-profiled panels and access to a large global network. We are able to ensure quality across our network through advanced data collection validations and digital fingerprinting. Our world-class project management is focused on an exceptional experience.

(See advertisement on inside front cover)



#### **Sensory Spectrum**

554 Central Ave.
New Providence, NJ 07974
Ph. 908-376-7000
spectrum@sensoryspectrum.com
www.sensoryspectrum.com
Erin Byrnes Program Mgr - Consumer Res.

Specializing in sensory research and product testing, Sensory Spectrum provides innovative and customizable solutions for your research needs. Located in New Providence, N.J., we draw from a broad base of demographics to support your target audience requirements. Our facilities offer flexibility in design and expertise for customized research to meet your needs.

#### Irwin P. Sharpe & Associates

Westfield, NJ www.sharpeassociates.com

#### Sigma Validation

Fort Lee, NJ www.sigmavalidation.com

#### Signet Research, Inc.

Englewood, NJ www.signetresearch.com

#### Significance Incorporated

Upper Saddle River, NJ www.significance.com

#### Simonson Associates, Inc.

Englewood Cliffs, NJ
www.simonsonassociates.com



#### SKIM

111 River St., Suite 1200 Hoboken, NJ 07030 Ph. 201-685-8254 marketing@skimgroup.com www.skimgroup.com Vita Molis Client Solutions Manager

Today's customers choose when, if and how to engage with your brand. Goodbye traditional tactics and set sales funnels. Time to keep up with the customer journey. SKIM people are research heavyweights specialized in customer decision behavior. Bridging the rational and emotional, we partner with leading companies like yours to understand and influence the customer

journey across all channels. Clients trust us for our critical, whole-brained smarts - we convert tough business questions into easy-to-grasp reporting and actionable answers. We are a refreshingly human customer insights agency with offices in Europe, the U.S., Latin America and Asia. Call us chic geeks, we love what we do and it's infectious. Committed to our fanalytical roots, team SKIM is constantly evolving, inventing and innovating to help you perform better. Want to pick our brains? Contact us today!

#### SMR Research Corp.

Hackettstown, NJ www.smrresearch.com

#### **Standard Data Corporation**

Jersey City, NJ www.standarddata.com

Harold Stone Market Research Verona, NJ



#### SurveyUSA°

1360 Clifton Ave., Suite 221 Clifton, NJ 07012 Ph. 800-786-8000 jleve@surveyusa.com www.surveyusa.com Jay H. Leve President

100 percent of SurveyUSA's focus is local. We conduct custom local market research studies for local advertisers, local ad agencies, local governments, local non-profits and local media. We are active in all 50 states, with unmatched local expertise surveying Nielsen DMAs, Arbitron ADIs, SMSAs, counties, cities and zips. Custom pre- and post-ad-campaign tracking studies are our specialty. Nimble and crisp, SurveyUSA outperforms bloated competitors who use outdated approaches to solve problems that cry out for innovative solutions. When you want to test "creative" locally, understand your brand's positioning locally, segment your market locally and analyze your local competition, turn to SurveyUSA, America's neighborhood pollster. We have just one focus: to help small clients think big.

#### **Taurus Market Research**

Old Bridge, NJ www.taurusresearch.com

#### TechnoMetrica Market Intelligence, Inc.

Ramsey, NJ www.technometrica.com

#### Test America, a division of CRG Global

Freehold Raceway Mall 3710 Route 9, Suite 238A Freehold, NJ 07728 Ph. 800-831-1718 crgsales@crgglobalinc.com www.crgtestamerica.com Jennifer Schwartz Director of Field Operations

#### Test Track Research, Inc.

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#### **Turnkey Sports and Entertainment**

Haddonfield, NJ www.TurnkeySE.com

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#### U&I Collaboration (U&I)

11 Longview Avenue Randolph, NJ 07869 Ph. 973-600-9196 jennifer.Vahalik@theuandigroup.com www.theuandigroup.com Jennifer Vahalik General Manager

U&I Collaboration is a business development and products research technology company specializing in front-end development of consumer-desired products and services. Purpose-built technologies and diagnostic tools are part of the integrated approach that produces deep, market-based understanding of consumers and the products they really want. With this strategic information, optimal product spaces are quickly and precisely defined with product development time and evaluation costs reduced by 50% or more. Since 1999, this comprehensive process has led to more than 500 successful product launches. That's why we say, "It works every time!" U&I: proprietary methods, refined technologies, comprehensive understanding, original thinking, unparalleled results. We generate success.

#### USA/DIRECT, Inc.

Stockholm, NJ www.usadirectinc.com

#### VS Research LLC

Hackensack, NJ www.vsresearch.com

#### WMSH Marketing Communications, Inc.

Haddonfield, NJ www.wmsh.com

#### Zitter Health Insights

Millburn, NJ www.zitter.com

#### Princeton

#### American Opinion Research

Princeton, NJ www.imsworld.com

#### BioVid

Princeton, NJ www.biovid.com

#### Braun Research, Inc.

Princeton, NJ www.braunresearch.com

#### **Bruno & Ridgway Research Associates**

Lawrenceville, NJ www.brra.com





#### Cint USA Inc.

989 Lennox Drive, Suite 208 Lawrenceville, NJ 08648 Ph. 609-557-7021 mike.misel@cint.com www.cint.com Mike Misel V.P. of Sales | North America

Cint - The World's Insights Exchange. Cint is a software company developing technology to innovate the way insights are gathered. Cint specializes in API and SaaS solutions offering efficient, user-friendly tools to access online consumer panels, as well as panel management software. Cint's exchange platform is a fully transparent insights marketplace, brings together questions and answers from all around the world. Reach more than 50 million consumers in 80+ countries, all sourced via 2,000+ different panels owned by publishers, local media outlets, market research agencies and nonprofits.

#### Connotate, Inc.

New Brunswick, NJ www.connotate.com

#### Data Analytics Corp.

Plainsboro, NJ www.dataanalyticscorp.com

#### Design Research, LLC

Lawrenceville, NJ www.designres.com



#### Focus World International, Inc.

Brunswick Square Mall 755 State Highway 18 East Brunswick, NJ 08816 Ph. 732-946-0100 gary@focusworldint.com www.focusworldinternational.com Gary Eichenholtz CEO/CFO

#### The Gallup Organization - Princeton

Princeton, NJ www.gallup.com

#### **HSR** Associates

Lawrenceville, NJ www.hsra.com

#### IntegriChain

Princeton, NJ www.integrichain.com

#### Kantar Media Healthcare Research

Princeton, NJ www.kantarmedia.com

#### Mathematica Policy Research, Inc.

Princeton, NJ www.mathematica-mpr.com

#### MOI

Lambertville, NJ www.milamontemayor.com

#### Multi-sponsor Surveys, Inc.

Princeton, NJ www.multisponsor.com

#### J.P. Murphy & Company

Princeton, NJ www.jpmurphy.com

#### **ORC** International

Princeton, NJ www.ORCInternational.com

#### ORC INTERNATIONAL'S CARAVAN®

Princeton, NJ www.orcinternational.com/us/services/specialityservices/caravan

#### **Princeton Research & Consulting Center**

Princeton, NJ



#### **Radius Global Market Research**

316 Wall St., Bldg. J Princeton, NJ 08540 Ph. 609-917-3420 gstaada@radius-global.com www.radius-global.com Glenn Staada Senior VP

Your brand is competing in a highly complicated and everchanging global marketplace. Radius is a global team of research and marketing experts that provide Fortune 1000 companies (and beyond) with a deep understanding of how to navigate the customer and competitive dynamics affecting their brands. Brand growth can be driven in various ways and we help you determine the strategic paths to your growth in three key areas: optimizing brand offerings, identifying innovations in the marketplace and delivering compelling customer propositions. Radius provides strategic direction in these areas so you'll have the most revealing insights to move your business forward. Our experience is diverse, spanning dozens of industries and stretching from Asia, across Africa and Europe, to the Americas. We are committed to bringing cutting-edge, custom research solutions to every engagement so that you can maximize your brand growth. (See advertisement on p. 9)

#### Roy Morgan Research

Princeton, NJ www.roymorgan.com

#### **Schrader Research & Rating Service**

Cranbury, NJ

#### SRI International

Princeton, NJ www.sri.com

#### Strategic Research Insights (SRI)

Plainsboro, NJ www.srinsights.com

#### treato - US Office

Princeton, NJ www.corp.treato.com

#### Turtle Bay Institute, Inc.

174 Nassau St. Princeton, NJ 08542

## Trenton (See also Philadelphia)

#### The G&R Cooperative, LLC

Pennington, NJ www.gandrllc.com

#### Gina Holub

Morrisville, PA 19067 www.gmhresearch.net

#### LookTracker

Bayhead, NJ www.looktracker.com

#### **Pavlovic Strategy Consulting LLC**

Hightstown, NJ www.pavlovicstrategy.com

#### **Princeton National Surveys**

Pennington, NJ www.princetonnationalsurveys.com

#### Writer's Cramp, Inc.

Hamilton, NJ www.wtrscramp.com

#### **Zeldis Research Associates**

Pennington, NJ www.zeldisresearch.com

#### **New Mexico**

#### Albuquerque

#### Alpha BioPharma Advisers LLC

Albuquerque, NM www.alphabiopharmaadvisers.com



#### Ameritest/CY Research

4841 Tramway Ridge Drive N.E. Albuquerque, NM 87111 Ph. 505-856-0763 info@ameritest.com www.ameritest.com Abby Hollister

Ameritest is an international research consultancy that works with brands to optimize their strategic positioning, branded communications and advertising campaigns. Our practice specializes in collaborating with clients to develop their most powerful visual vocabulary, which drives the superior brand experiences that build inspiring long-term brand memories. We have worked across categories with Fortune 500 clients for the last 30 years to help them make galvanizing and effective brand stories. Our deep bench of branded communications consultants draws from our toolbox of validated research and analysis methods to diagnose the why behind communication performance, showing how their target customer processes stories, identifying what those structures are that are being activated and how the brand's assets are being triggered. We do not reward any particular formula for branded communications. We reward success and creative innovation that works to communicate against real business issues.

#### **Automation Consultants**

Albuquerque, NM www.acinm.com

#### **CRC & Associates**

Bernalillo, NM www.thecrcteam.com

#### Sandia Market Research

Albuquerque, NM www.sandiamarketresearch.com

#### Scott C. Solis Market Research (SCSMR)

The Shops at Westside Albuquerque, NM 87114 Ph. 408-834-5295 aba@scsmr.com www.scsmr.com Jolene Molina Manager

#### Santa Fe

#### Kaplan & Associates

Santa Fe. NM www.mkaplanconsulting.com

#### Southwest Planning & Marketing

Santa Fe, NM www.southwestplanning.com/marketresearch.html

#### **New York**

#### Albany

#### **Albany Quest Marketing Services**

Malta, NY www.questmarketingservices.com

#### **Blass Research**

Old Chatham, NY www.blassresearch.com

#### ChannelEyes

East Greenbush, NY

#### Markette Research, Inc.

Clifton Park / Albany, NY www.marketteresearch.com



#### Radius Global Market Research

426 State St.

(Albany) Schenectady, NY 12305 Ph. 518-631-2585 imvers@radius-global.com www.radius-global.com Jamie Myers Global Dir., Client Services

Your brand is competing in a highly complicated and ever-changing global marketplace. Radius is a global team of research and marketing experts that provide Fortune 1000 companies (and beyond) with a deep understanding of how to navigate the customer and competitive dynamics affecting their brands. Brand growth can be driven in various ways and we help you determine the strategic paths to your growth in three key areas: optimizing brand offerings, identifying innovations in the marketplace and delivering compelling customer propositions. Radius provides strategic direction in these areas so you'll have the most revealing insights to move your business forward. Our experience is diverse, spanning dozens of industries and stretching from Asia, across Africa and Europe, to the Americas. We are committed to bringing cutting-edge, custom research solutions to every engagement so that you can maximize your brand growth. (See advertisement on p. 9)

#### **Buffalo**



#### Adelman Research Group-A SurveyService Company

1911 Sheridan Drive Buffalo, NY 14223 Ph. 800-507-7969 or 716-876-6450 sadelman@surveyservice.com www.surveyservice.com Susan R. Adelman President

We are a leading provider of qualitative and quantitative research solutions and analytics for clients who expect high standards of excellence in the health care, consumer goods, financial and manufacturing sectors. Our InsightCenter™ includes focus group, test kitchen, sensory and usability testing facilities. We are proficient in assuring that studies are recruited and conducted exactly according to specifications with exceptional show rates and attention to detail. Our extensive experience and outstanding staff provide the elements required of a trusted insights and research partner.

#### Buffalo Survey & Research, Inc. Buffalo, NY

Buffalo Survey & Research, Inc. (Br.) Blasdell, NY

#### Cornerstone Research & Marketing, Inc.

N. Tonawanda, NY www.cornerstoneresearch.net

#### **Critique Pros**

Lancaster, NY www.critiquepros.com

#### **Ruth Diamond Market Research**

North Tonawanda, NY www.ruthdiamond.com

#### Focused Marketing Associates, Inc.

Orchard Park, NY www.focusedmarketing.com

#### Gelia

Williamsville, NY www.gelia.com

#### Goldhaber Research Associates, LLC

Williamsville, NY www.goldhaber.com

#### Information Plus<sup>SM</sup>

Buffalo, NY

www.deborahcsawyer.com

#### Interviewing Service of America, Inc. - Western NY

Williamsville, NY Ph. 716-407-4984 jholland@isacorp.com www.isacorp.com Jennifer Holland VP Client Services

#### Opinions, Ltd. - Buffalo

**Boulevard Mall** 732 Alberta Drive, Unit 551 Amherst, NY 14226 Ph. 716-932-7346 iris.blaine@opinionsltd.com www.opinionsltd.com Mark Kikel President/Owner Chris Sluder Vice President Iris Blaine Executive Director

#### TIPPING POINT COMMUNICATIONS

#### **Tipping Point Communications**

737 Delaware Ave., Suite 100 Buffalo, NY 14209 Ph. 716-374-0411 research@tippingpointcomm.com www.tippingpointcomm.com Olivia Rotondo Research Coordinator

Tipping Point Communications offers premier focus group facilities in downtown Buffalo and Rochester, New York. The primary research rooms are furnished for easy customization and are equipped with smart board, HDTV technology, built-in camera, and microphones. Our experienced and knowledgeable staff provides outstanding service, including assistance with finding a moderator, scheduling, reminder calls, recruitment, participant reimbursement, catering, and recording of your session. Services are priced a la carte or as bundled packages to meet your specific needs.



#### xsperient | Segmedica

935 Sheridan Drive, Suite 120 Tonawanda, NY 14150 Ph. 716-754-8744 jjordan@segmedica.com www.segmedica.com Jamie Jordan

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#### Long Island (See New York City)

#### New York City (See also Northern New Jersey and Connecticut)



#### 360 Market Reach, Inc.

830 S. Broadway, Suite 24 Tarrytown, NY 10591 Ph. 917-584-8174 aierardi@360marketreach.com www.360marketreach.com Alicia Ierardi President

We're a global market research company with a local approach to delivering the insights that get you the business results you desire. We do this by practicing The art of understanding™. Our team of senior researchers customizes the approach, methodology and analysis to answer your specific business questions. We don't just interpret data, we make recommendations to help guide your business. Our custom research offerings cover the product/service lifecycle and the shopper journey. We empower audiences. Online research communities: Either by tapping into our existing communities (a community of natural/organic consumers and a shopper insights community) or having us build and manage one of your own, we make it easy to hear what your audience is saying.

#### A & B Interviewing, Inc.

Merrick, NY

#### A.H.S. Associates

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277 Broadway New York City, NY 10007 Ph. 646-216-1354 or 416-777-2276 Adam.Blanchette@addisonresearch.com www.addisonresearch.com Adam Blanchette Director of Client Services

Addison Research is the trusted partner for all your fieldwork and data collection needs. We have one of the largest data collection infrastructure networks and can field anywhere in the United States and Canada. We also serve the international market and have successfully fielded studies in Latin America, Asia, and Europe. Our services include Qualitative Recruiting, In-Depth Interviews, Ethnographies, Taste Tests, In-Home Usage Testing, Car Clinics, Usability Testing, Telephone / Multi-Mode Interviewing (200+ CATI stations), On-Site Interviews, Exit Interviews, Mystery Shopping, Central Location Tests, Mall Intercepts, Hispanic / New Immigrant Research, Moderating and Research Consulting. With over 15 years of experience, Addison Research offers you the knowledge, history and resources required to get your project completed on time, within budget and with high-quality results. We have proven expertise in all facets of quantitative,

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Advanced Focus is a full-service marketing research company that was built on relationships and innovation. Our state-of-the-art facilities are conveniently located in Midtown Manhattan, Westchester, N.Y., and Danbury, Conn. Each location was designed to maximize the creative process and include the latest technology with a highly dedicated staff. Advanced Focus has three traditional facilities; one in Manhattan, one in Westchester and one in Danbury. Also in Manhattan is our state-of-the-art loft which is the first nontraditional research venue designed with the researcher in mind. In addition to our regional recruiting services. we also recruit nationwide and offer field management services. This provides an opportunity for our clients to leave the management, coordination and recruitment of the multi-market studies to us.

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#### Analytic Recruiting Inc.

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B2B International is a specialist business-to-business market research consultancy that provides customized B2B market research and intelligence studies on a global scale from its offices across North America, Europe and Asia-Pacific. Our B2B expertise covers all industry sectors - from manufacturing to engineering, chemicals to construction - throughout the world. (See advertisement on p. 233)

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Beta Research helps industry leaders in media, health care and consumer products get the information they need to connect more effectively with their desired markets. We use both cutting-edge technology and the full spectrum of established approaches to create custom research studies that support strategic business decisions. Beta Research is certified as a women's business enterprise through the Women's Business Enterprise National Council (WBENC).

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#### **BuzzBack Market Research**

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#### Campbell-Communications, Inc.

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We offer professionally-conducted focus groups and ethnographic research designed to meet specific objectives and deliver usable insights. Care is given to all aspects of the project starting with preparation, including customized methodology to skillful moderating and reporting. All elements are carefully executed to virtually guarantee customer satisfaction. We build upon traditional qualitative research techniques to generate insights pertinent to strategy development or communications evaluation. A customized qualitative and quantitative hybrid may be implemented to meet unique projects, generating outcomes capable of delivering planning and decisionmaking quidance to meet project goals.

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Clarion Research is a custom research firm offering a range of qualitative, quantitative and integrated solutions. We deliver quality, high value insights, using proven methodologies and innovative techniques. Clarion provides a consultant-like approach to research. ensuring clients receive actionable insights and recommendations. We research consumers and B2B targets. Our expertise includes customer experience research, tracking, customer satisfaction, attitude and usage studies (A&U), positioning, concept testing, product testing, copy testing, market sizing and price elasticity. We're experienced in a variety of methodologies, including online surveys, phone surveys, intercept surveys, focus groups, in-depth interviews, street intercepts, ethnographies and online bulletin boards.

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Confirmit helps businesses operationalize feedback to drive change throughout their organizations using the world's most secure, reliable and scalable solutions for Voice of the Customer, Employee Engagement and Market Research programs. Confirmit's solutions enable companies to run feedback and research programs that increase revenue, reduce costs and promote culture change.

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#### Fieldwork New York City

462 Seventh Ave., Floor 18 New York, NY 10018 Ph. 201-585-8200 info@nyc.fieldwork.com www.fieldwork.com/nyc Becky Harris President

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Since 2004 First Insights has been providing qualitative research services designed to help companies meet their marketing, customer experience and communications objectives. During every engagement we work closely with clients to understand their value proposition, advertising goals and technology requirements before selecting an appropriate methodology. Our expertise includes usability testing, UX research, traditional/online focus groups, ethnographic research, contextual interviews, heuristic analysis, diary studies and innovation workshops. We've partnered with clients in the automotive, airlines, travel, banking, insurance, pharmaceuticals, packaged goods, cosmetics, health care, online retailing and technology sectors.

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#### **Focus Quota**

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Centrally located in the most upscale area of Manhattan on Fifth Avenue and 54th Street, our tech-forward boutique facility offers three focus group suites, an expert management team and the ultimate technology-optimized environment for the support services needed to seamlessly conduct research. The Focus Room is located blocks from Central Park, Grand Central Terminal and NYC's finest museums and restaurants, easily accessible for clients and respondents. As industry pioneers, offering 30+ years of experience, The Focus Room offers valuable insight into intricacies of the NYC market. Our wide range of experience provides us with the edge needed to fulfill your research objectives and exceed your client expectations. We invite you to collaborate with us to see why we are one of the longest-standing and highest rated facilities in Manhattan.



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Forte Research Group is a marketing research consultancy which offers a more precise way to obtain the effectiveness of strategy. Our measures are gathered beyond the spoken word of the consumer since the cognitive and emotional processes cannot be articulated. The combination of eye tracking, neuroscience and traditional measures, provide a greater understanding. We specialize in the effectiveness of brand communications, packaging, and product experiences across the various stages of development and implementation. Portable technologies allow data for capture in lab, store or at home.

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116 E. 27th St., Floor 11 New York, NY 10016 Ph. 212-889-5077 production@g3translate.com www.g3translate.com Nancy Hernon

G3 Translate offers foreign language services in over 100 languages to market research agencies across the globe. We assist market researchers with everything from the translation of questionnaires, screeners and focus group materials to the in-language coding of verbatim responses and the localization of web content.

The Gallup Organization - New York
New York NY

New York, NY www.gallup.com



#### Gazelle Global Research

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Gazelle-GoSample!, a global panel resource and global operations company, provides Surveys, Sample, and Solutions for companies conducting market research both in the U.S. and around the globe. Our solutions include simple and easily accessed worldwide respondents for all online and offline data collection methods, including mobile devices and mixed mode techniques. We can program and host your surveys, if needed, or work with your in-house technology platform. We provide translation and localization services for your questionnaires to make sure they are ready to deploy in all your target markets with continuity. Our reporting solutions include traditional data tables, online reporting portals, and highly customized global dashboards for tracking studies that may be tailored for multiple stakeholders. Text based responses are not a problem, as we provide global in-language coding and text analytics, as required.

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Millennial-Friendly Market Research Long Island City, NY www.generationfocus.com



#### GfK

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Gregg Lindner Regional GM, North America

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New York, NY www.gfkrt.com/usa

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#### **Global Strategy Group**

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#### Harvey Research, Inc.

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For over 30 years, Horowitz Research has been a leading provider of turnkey qualitative and quantitative research project management, analysis and consulting. Well-known for our proficiency conducting Hispanic and multicultural research, we provide cutting-edge perspective on America's black, Latino, Asian, LGBTQ and disabled consumers, among others. We are pioneers in the study of the Transcultural Effect™ and its implications on total market strategies for the new

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#### In Vivo BVA

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#### Krealinks US

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#### **Richard Kurtz & Associates**

New York, NY

#### Labbrand US

New York, NY www.labbrand.com

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Judith Lerner, Ph.D., Consumer Insights for Mktg.

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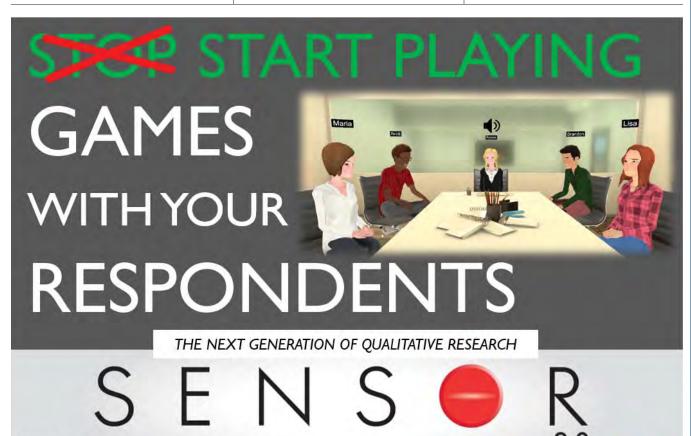
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#### New Directions Consulting, Inc.

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#### The Nielsen Company - USA (New York)

New York, NY www.nielsen.com

#### Nima Hunter Inc.

New York, NY www.nimahunter.com

#### **Northstar Research Partners**

New York, NY www.northstarhub.com

#### Novasel Associates

Fresh Meadows, NY

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New York, NY www.npd.com

#### 1-800 We Answer

New York, NY www.weanswer.com

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Open Mind Strategy is a premium qualitative and quantitative research consultancy that specializes in uncovering deep audience understanding through proprietary, innovative research methods, OMS is committed to higher standards in the research process as well as maintaining data integrity and accuracy, simplifying the complicated and providing true actionable insights that drive business growth. OMS's expert research team hails from diverse backgrounds in anthropology, marketing, agency planning and brand strategy and shares a passion for understanding what drives consumers to engage and love brands. OMS has worked with leading clients including Amazon, ESPN, Facebook, iHeart Media, Conde Nast, General Mills, NBCUniversal, Hyatt, Viacom and more. OMS's research and strategic offerings include brand studies, demographic and generational deep dives, content and ad assessment work, segmentation, insight and idea generating workshops and customized analysis exploring specific questions. OMS is a thought leader partner committed to helping shape the future of the industry with syndicated products and presentations highlighting key insights into generations and categories of interest.



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RCHorowitz & Company, Inc.

Chester, NY www.rchorowitz.com



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#### Research Solutions, Inc.

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#### Suzy

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#### TNS

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#### Toppmeyer Research, Inc.

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#### View-Finders Market Research, Inc.

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#### **Vision Critical**

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421 Seventh Ave., Suite 1100 New York, NY 10001 Ph. 212-244-3960 lita@zstrategies.net www.zstrategies.net Lita Balram Director of Operations

Zebra Strategies is a full-service marketing research firm that provides respondent recruiting, research analysis and street intercept work (Money4Talk and NYCIntercept). Our niche is our ability to give access and interpretation to underserved communities (low literacy, LGBTQ, immigrant, non-English speaking). Over the last 16 years we have been a trusted research partner to major city agencies and now private corporations. Our work spans the nation and we are now expanding globally. Zebra Strategies offers Spanish, Chinese and Russian language marketing research for the nation's immigrant population. Denene's commitment to equity guides the leadership of Zebra. Zebra has expanded most recently to the private sector and landed major projects with Facebook and CVS. Many of the leading NYC government campaigns have been evaluated by Zebra Strategies and tested for cultural appropriateness, unconscious bias and diversity. Our expertise in community-based research has made our firm attractive partners to government, private and nonprofit institutions. We meet each person "where they are" and clients appreciate our ability to give voice to the voiceless.

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#### Paul Zuckerman & Associates

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1349 University Ave. Rochester, NY 14607 Ph. 585-340-1119 Research@tippingpointcomm.com www.tippingpointcomm.com Olivia Rotondo Research Coordinator

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Brevard, NC www.claritvresearch.net

#### DoctorDirectory.com, Inc.

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#### Charlotte

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1242 Mann Drive, Suite 100 Matthews, NC 28105 Ph. 704-206-8501 paulr@accelerantresearch.com www.accelerantresearch.com Paul Rubenstein, Ph.D. President

Accelerant Research is a full-service marketing research and consulting firm located in Charlotte, NC. Our mission is to help companies grow their brands and strengthen customer ties, faster. In partnering with Accelerant Research our clients will experience – every day, on every project – a level of client service and analytic insight we believe is not offered by other suppliers. Each project is led by a principal of the firm, and every project employs a team-based approach to serve our clients best.



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#### L&E Research

4824 Parkway Plaza Blvd., Suite 110 Charlotte, NC 28217 Ph. 877-344-1574 bidrequest@leresearch.com www.leresearch.com Patricia Lister Client Relationship Manager

The Queen City's new slogan, "Charlotte's Got A Lot" also applies to L&E's Charlotte facility. Designed by race car driver Shawna Robinson, who is also an interior designer, our facility reflects Charlotte's strong NASCAR heritage. The facility is a quick 10-minute drive from Charlotte Douglas International Airport (CLT). L&E Charlotte has three focus group rooms, Banker's, Racing and Blue Ridge, all with ceiling height windows that can be covered or opened, well-appointed lounges and attached viewing rooms conceived for client comfort, and modular tables enabling custom configurations. The Banker's conference room is 750 square feet - perfect for taste tests, mock trials and large groups. The facility is also equipped with the latest video conferencing, web streaming and digital recording technologies, including FocusVision and L&E Video Streaming.

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20|20 Research - Charlotte

2102 Cambridge Beltway Drive, Suite B Charlotte, NC 28273 Ph. 704-494-7873 or 704-587-0028 susan.brelewski@2020research.com www.2020research.com/charlotte Susan Brelewski Facility Director

For more than 30 years, 20|20 has been a premier provider of focus group facilities and services, simplifying connections between researchers and consumers. Our locations are consistently top rated in the industry, with the quality metrics and top-notch amenities to back it. Charlotte is considered an urban icon with down-home charm. Located within minutes of restaurants, shops and recreation, our modern five-room facility lives up to that reputation. True to its nickname, the Queen City delivers an experience worthy of royalty. Charlotte is easily accessible by direct flight from more than 60 cities and the facility is just 15 minutes from the airport, making it hassle-free to get in and out when you research swings south. From cuttingedge technology (including streaming, eye-tracking, facial coding, usability testing and more) to high-end hospitality services and one of the most experienced teams in the industry, we've got everything you'd want in a facility. Also offering complete online qualitative software and services, as well as nationwide recruiting and comprehensive project management.

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Ph. 704-451-4706 gayle.ireland@voccii.com www.voccii.com Gayle Ireland CEO

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175 Sunnynoll Court Winston-Salem, NC 27106 Ph. 800-443-7344 or 336-721-1140 gkelley@bellomyresearch.com www.bellomyresearch.com

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High Point, NC www.msa.com

#### Market Perspectives, Inc.

Winston-Salem, NC www.mprandc.com

#### The NPD Group, Inc. (Br.)

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#### **Survey Partners of America**

Winston-Salem, NC www.surveypartners.com

#### Raleigh/Durham

#### AH HA!

Cary, NC www.experienceahha.com

#### Analysis & Research Service, LLC

Durham, NC www.NCwebcenter.com

#### BRAND INSTITUTE, inc. (Br.)

Durham, NC www.brandinst.com

#### Colburn & Associates, Ltd.

Wake Forest, NC www.colburnresearch.com

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Exceptional recruiting is our number one priority. Our professional team is committed to excellence in recruiting, client satisfaction and developing longlasting relationships. We specialize in focus group recruiting across all of North Carolina with high show rates and articulate respondents. Our state-of-theart facilities in North Carolina are centrally located in Wilmington and Greensboro and include wireless Internet, Web conferencing and digital recording technologies. Eastcoast Research will find the respondents you need!

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#### InfoGrow Corporation

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#### **Innis Maggiore**

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#### Opinions, Ltd. - Akron

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#### Quick Test/Heakin (Akron)

Chapel Hill Mall 2000 Brittain Road, Suite 465 Akron, OH 44310 Ph. 330-645-5010 bid@quicktest.com www.quicktest.com Christy Crossan VP, Client Services

#### Synergy Marketing Strategy and Research, Inc.

www.synergyloyalty.com

#### **Trends & Sources International**

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#### Artesiaa Global Consulting

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(See advertisement on p. 133)

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#### **Cognitive Solutions Division**

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Convergys Analytics is a CX consultancy and market research firm within Convergys Corporation, specializing in quantitative and qualitative techniques. Our team of 700 professionals delivers data-driven insights through solutions like voice of the customer surveys, relational loyalty research, journey mapping, customer segmentation, effort assessment and integrated CX analytics. We combine these capabilities with cloudbased software to identify trends and prescribe action. By focusing on three outcomes — improving the customer experience, driving revenue, and lowering costs — we are the strategic answer to transforming data into a competitive advantage.

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401 E. Court St., Suite 200 Cincinnati, OH 45202 Ph. 513-651-2990 info@directionsresearch.com www.directionsresearch.com Jim Lane President Tim Laake Chief Marketing Officer

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Opinion Centers America is the participant-facing brand for our research lab. Acquired by Precision Dialogue in 2012, the company is now owned by RR Donnelley's marketing group. Formerly known as Precision Dialogue, RRD Marketing Solutions helps brands optimize engagement with their customers, across all touchpoints. We combine predictive insights, inspired content and meaningful interactions to improve marketing ROI. Our 2,100-square-foot research facility was custom-built with a focus on technology, functional layout and extra perks that make observing a study more enjoyable. Features include: sound-resistant participant room, separate entrances for observers and participants, camouflaged cameras, real-time audio/ visual monitoring and one-way mirror. We offer a full suite of research services, from participant recruiting to eye-tracking and emotional testing via wireless EEG. We specialize in usability, testing Web sites, e-mail, direct mail, products, in-store experiences and more. Take a virtual tour: ms.rrd.com/lab

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Sunriver, OR www.searchna.com

#### Short Web Survey, Inc.

Sisters, OR www.shortwebsurvey.com

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#### SurveyMonkey

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#### Wild Alchemy

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#### Allentown/Bethlehem

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Rethlehem, PA www.kaa-inc.com

#### **Matty Associates**

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#### Moore Research Services, Inc.

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#### Innovation Focus

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#### **AMC Global**

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#### **Attitude Measurement Corporation**

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www.azureknowledge.com

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#### Cambiar LLC

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#### Easy Analytic Software, Inc.

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Jamie Katzenstein Area Director
(See advertisement on p. 3)



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Plymouth Meeting, PA www.imshealth.com

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#### i-spy hospitality audit services

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#### Kronos Associates, Inc.

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#### Leger, The Research Intelligence Group

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#### M3 Global Research

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(See advertisement on p. 143)

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#### Minkus & Associates

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#### MSI International East, Inc.

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#### MSP Analytics

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#### Olson Research Group, Inc.

1020 Stony Hill Road, Suite 200 Yardley, PA 19067 Ph. 267-487-5500 pallen@olsonresearchgroup.com www.olsonresearchgroup.com Paul Allen Executive Vice President

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#### Omega Group LLC

Wavne, PA www.omegans.com

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1215 W. Baltimore Pike, Suite 5 Media, PA 19063 Ph. 610-566-9130 or 610-566-9160 msimmons@quicktab.net www.quicktab.net Marion Simmons President

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RDAssociates. Inc. Narberth, PA www.rdassociates.com



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#### Baxter Research Center Inc.

1405 Braided Rope Drive Austin, TX 78727 www.brc.com

#### **Cognitive Scale**

Austin, TX www.cognitivescale.com/press/#sthash.be5NWoWP.

#### COMARKA, Consulting & Marketing Research

Austin, TX www.comarka.com

#### **Customer Research International**

135 S. Guadalupe San Marcos, TX 78666 Ph. 512-757-8116 or 512-757-8102 Angel@CRI-Research.com www.cri-research.com Angelique Uglow Sr. VP Client Services

Customer Research International (CRI) is MBE and HUB certified. In its more than 20-year history, CRI has conducted countless survey projects for a variety of clients, including universities, media outlets, political pollsters, public policy scientists, municipal entities, government agencies, full-service research firms, retail corporations and high-tech companies. CRI is a trusted data collection partner!

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Austin, TX

www.8-bitbearconsulting.com

## FOCUS LATINO

#### QUALITATIVE & QUANTITATIVE CONSUMER RESEARCH

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720 Barton Creek Blvd. Austin, TX 78746 Ph. 512-306-7393 gcafocuslatino@austin.rr.com www.focuslatino.com Beatriz Noriega Partner Guy Antonioli Partner

Hispanic research firm founded in 1996 specializing in qualitative research and strategic planning. Over the years and at request of clients we have evolved to include multicultural research as well as quantitative. Methodologies include focus groups, triads, dyads, IDIs, ethnographies (in-homes, shop-alongs and observational) and quant-qual with dialers. Most projects in the areas of positioning and concept development, advertising testing, attitude and usage, new products, packaging and segmentation studies. Bilingual moderators in Spanish and English. Beatriz, a psychologist, and Guy, a seasoned marketing, advertising and research

professional, each have 40+ years of experience working in the U.S., Mexico, the Caribbean, Central and South America. Combined areas of expertise and option of female or male moderator enable us to better uncover consumer insights and provide value-added. actionable recommendations. We guarantee the quality of our work because the partners personally execute each and every project from beginning to end.



#### **GCA Consulting**

720 Barton Creek Blvd. Austin, TX 78746 Ph. 512-657-5129 qcafocuslatino@austin.rr.com www.qcaconsultingfirm.com Guy C. Antonioli

Established in 1994, GCA Consulting is a specialized marketing, advertising and research strategic planning and consulting firm with 40+ years of experience in the USA, Mexico, the Caribbean and Latin America on many different product and service categories as well as among diverse audiences, working directly for companies and organizations or through advertising agencies, public relations, research and consulting firms. Change is the only marketing constant and our goal is to help develop strategically successful marketing and advertising programs. Fees determined by scope of assignment.

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Austin, TX www.icanmakeitbetter.com

#### icanmakeitbetter

1705 S Lamar Blvd. Austin, TX 78704 Ph. 512-498-3830 Paul@icanmakeitbetter.com www.icanmakeitbetter.com Paul Janowitz CEO

From insight to action, icanmakeitbetter, a member of the ISA family of companies, is an insight community platform that provides a suite of integrated qualitative and quantitative tools in one simple solution. Clients can integrate insights with surveys, focus groups ideation sessions, journals and live chat. Capture true on-demand, in-context insights across any device. Move beyond research to have conversations that matter. icanmakeitbetter helps clients build better products, services and customer experiences with a platform that makes it easy to research, innovate and get feedback - anytime, anywhere, from anyone, Recognized global experts in market research, user experience and social innovation, icanmakeitbetter leverages voice-of-customer insights to help clients with: product and services development, innovation, sales, marketing, advertising and branding.

#### Illuminas

Austin, TX www.illuminas.com

#### **Ipsos**

Austin, TX www.ipsos-na.com

#### JKS Market Research

Austin, TX www.jksinc.com

#### Latin Field USA

Austin, TX www.latin-field.com

#### Mattr

Austin, TX www.mattr.co

#### MediaScience<sup>6</sup>

Austin, TX www.mediasciencelabs.com

#### MGT of America, Inc. (Br.)

Austin, TX www.mgtamer.com

#### Nimble Marketing Research

Austin, TX www.nimblemr.com

#### NuStats

Austin, TX www.nustats.com

#### On Your Mark Research

Austin, TX www.oymresearch.com

#### Opinion Analysts, Inc.

Austin, TX www.opinionanalysts.com



#### Radius Global Market Research

8140 N. Mo-Pac Expy. Unit 100, Floor 1, Building 4 Austin, TX 78759 Ph. 512-270-5170 mpatterson@radius-qlobal.com www.radius-global.com Michael Patterson, PhD Director of Research Analytics Susan Hart Senior VP Curt Frazier PhD VP, Advanced Analytics Ashlvn Modlin VP

Your brand is competing in a highly complicated and ever-changing global marketplace. Radius is a global team of research and marketing experts that provide Fortune 1000 companies (and beyond) with a deep understanding of how to navigate the customer and competitive dynamics affecting their brands. Brand growth can be driven in various ways and we help you determine the strategic paths to your growth in three key areas: optimizing brand offerings, identifying innovations in the marketplace and delivering compelling customer propositions. Radius provides strategic direction in these areas so you'll have the most revealing insights to move your business forward. Our experience is diverse, spanning dozens of industries and stretching from Asia, across Africa and Europe, to the Americas. We are committed to bringing cutting-edge, custom research solutions to every engagement so that you can maximize your brand growth. (See advertisement on p. 9)



#### Reconnaissance Market Research (ReconMR)

135 S. Guadalupe San Marcos, TX 78666 Ph. 512-757-8102 or 512-757-8116 angel.uglow@reconmr.com www.ReconMR.com Angelique Uglow PRC, Executive Vice President

Reconnaissance Market Research (ReconMR) specializes in quantitative data collection for public opinion, political polling, social science, B2B and consumer opinion surveys. 20+ years' experience delivering high quality, representative data and results. Survey research via 525 TCPA compliant U.S. CATI stations in San Marcos, Houston, Bryan and San Antonio, TX. Platforms include Voxco and WinQuery using state of the art telephony and networking. 1000+ professionally trained interviewers including bilingual staff. ReconMR's affiliate company, CRI is MBE and HUB certified. Our partners

include government agencies, universities, academic survey centers, media, political pollsters, public policy researchers, social scientists, transportation, utilities, and healthcare organizations.

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Austin, TX www.reevejobs.com

#### Spredfast

Austin, TX www.spredfast.com

#### Think Group Austin

Austin, TX www.thinkgroupaustin.com

#### Trenholm Research

Austin, TX

#### Userlytics

Austin, TX www.userlytics.com

#### Virtuin Strategy

Austin, TX www.virtuinstrategy.com

#### Y&R Austin

Austin, TX www.yr-austin.com

#### Brownsville

#### **Hispanic Focus Unlimited**

303 W. Newcombe Park Ave. Pharr, TX 78577 www.hispanicfocusunlimited.com

#### Bryan/College Station

#### **CRA - Charles River Associates**

Bryan, TX www.crai.com

#### Reconnaissance Market Research (ReconMR)

Bryan, TX 77802 Ph. 512-757-8102 or 512-757-8116 angel.uglow@reconmr.com www.reconmr.com Angelique Uglow PRC - Executive Vice President Michelle Vrudhula Chief Administrative Officer

ReconMR has 20+ years' experience in telephone data collection. 525 TCPA compliant U.S. CATI stations, Voxco and WinQuery, 1000+ interviewers, 15% bilingual staff and MBE and HUB certified. We work with government agencies, universities, academic survey centers, media, political pollsters, public policy researchers, social scientists, transportation, utilities and healthcare organizations.

#### StataCorp LLC

College Station, TX www.stata.com

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#### Corpus Christi



#### Pfeifer Market Research, Inc.

5262 S. Staples, Suite 300 Corpus Christi, TX 78411 Ph. 361-850-7660 or 361-537-4291 pfeifermtg@aol.com www.pfeifermarketresearch.com Linda Pfeifer President/CEO Margarita Gonzalez Manager

Pfeifer Market Research, Inc. is a full-service data collection agency owned and operated by Linda Pfeifer for over 33 years. We offer a wide array of services including data collection, focus group recruitment, bilingual and ethnographic studies, in-store intercepts and audits, one-on-one interviewing and have mall access to conduct surveys. Services are available to clients in Corpus Christi, Laredo, Brownsville, San Antonio, Victoria, Houston, Dallas and surrounding areas. We have strict validation standards and work closely with our clients to ensure top results. Contact us today!

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#### ActionableCustomerInsights

Arlington, TX www.actionable customer in sights.com

#### **Actus Sales Intelligence**

Fort Worth, TX www.actussales.com

#### All-Star Customer Service, Inc.

Crowley, TX www.mysteryshoppingexperts.com

#### At Your Service Marketing

Chico, TX www.avsm.com

#### **Audience Research & Development LLC**

Fort Worth, TX www.ar-d.com

#### Boone Insights, Inc.

Dallas, TX www.slaughterbranding.com

#### BRAND INSTITUTE, inc. (Br.)

www.brandinstitute.com/contact\_dallas.asp

#### **Bright Cactus**

Richardson, TX www.brightcactus.com

#### Bryles Research, Inc. (Br.)

Richardson, TX www.brylesresearch.com

#### C&C Market Research - Arlington

3811 S. Cooper, Suite 2053 Arlington, TX 76015 Ph. 479-785-5637 corp@ccmarketresearch.com www.ccmarketresearch.com Craig Cunningham (See advertisement on inside back cover)

#### C&C Market Research - Dallas

Collin Creek Mall 811 N. Central Expwy., Suite 2260 Plano, TX 75075 Ph. 479-785-5637 corp@ccmarketresearch.com www.ccmarketresearch.com (See advertisement on inside back cover)

#### **C&C Market Research - Fort Worth**

Hulen Mall 4800 S. Hulen St., Suite 1350 Fort Worth, TX 76132 Ph. 479-785-5637 corp@ccmarketresearch.com www.ccmarketresearch.com (See advertisement on inside back cover)

#### Cambridge Associates, Ltd.

Granbury, TX www.focusgroupguru.com

#### The Coaching Company

Dallas, TX www.coachingcompany.com



#### CodingExperts

733 Fairlawn St. Allen, TX 75002 Ph. 972-727-1850 lynn@codingexperts.net www.codingexperts.net Lvnn Martin Owner

With expertise in a wide variety of project types, we specialize in two areas: traditional consumer research including customer satisfaction, concept testing, new product development and product testing along with pharmaceutical/biotech research ranging from existing product research and new product development to drug naming studies. We offer tabulations using SPSS Quantum and presentation services in PowerPoint, Word and Excel. We consistently concentrate on the service aspects of customer service. Our senior professionals all have 20+ years of experience in the marketing research field.

#### Consumer and Market Insights, LLC (CMI)

Dallas, TX www.thecmiteam.com

#### **Consumer Focus LLC**

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#### **CRA - Charles River Associates**

Dallas, TX www.crai.com

#### Crescent Research, Inc.

Dallas, TX www.crescentresearch.com



#### **Dallas By Definition**

511 E. John W. Carpenter Freeway, Suite 100 Irving, TX 75062 Ph. 972-869-2366 or 800-336-1417 info@dallasbydefinition.com www.dallasbvdefinition.com Stacy Scott President

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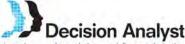
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Bill Silverman President

Marketing consulting firm with strong research expertise serving consumer, casino gaming, health care, restaurant and technology industries. Full-service custom marketing research provider: focus groups (traditional, phone, online), in-depth interviews, quantitative research addressing issues including attitude/ awareness/usage, customer satisfaction, new product/ service development, etc. Senior-level expertise plus research/marketing experience assures consistently actionable research outcomes - project after project.

#### **Databank Marketing Research LLC**

Weatherford, TX www.databankmarketingresearch.com



#### Decision Analyst, Inc.

604 Avenue H E. Arlington, TX 76011-3100 Ph. 817-640-6166 or 800-262-5974 jthomas@decisionanalyst.com www.decisionanalyst.com Jerry W. Thomas President/CEO

Decision Analyst is a global marketing research and analytical consulting firm, serving major corporations, advertising agencies and consulting firms. Custom research and analytical consulting are Decision Analyst's foundational competencies. The firm specializes in strategy research, concept testing, package testing, promotional testing, product testing and advertising research. Decision Analyst is a leader in advanced analytics, market segmentation, mathematical modeling, econometrics and simulation. The firm melds qualitative research, survey research, marketing science and operations research to solve complex marketing problems. Headquartered in Dallas-Fort Worth, Decision Analyst serves clients across North America, Europe and Asia. The firm is owned by its 150 employees.

#### The Diffusion Group

Plano, TX www.tdgresearch.com

#### **DSS Research**

Fort Worth, TX www.dssresearch.com

#### **Economic Mechanism**

Plano, TX www.economicmechanism.com

#### **Ellis Partners in Management Solutions**

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#### Feedback Plus, Inc.

Dallas, TX www.feedbackplus.com



#### Fieldwork Dallas

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www.focuspointeglobal.com
Marsha Fugitt VP Operations
(See advertisement on p. 3)

#### Ft. Worth Research

Arlington, TX www.fortworthresearch.com

#### **Global Research Partners**

Richardson, TX www.globalresearchpartners.com

#### **GLocal Mind Inc.**

Frisco, TX www.glocalmind.com

#### **GO Strategic Research**

Little Elm, TX www.gostrategicresearch.com

HAWK INCENTIVES

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700 State Highway 121 Bypass, Suite 200 Lewisville, TX 75067 Ph. 866-219-7533 sales@hawkincentives.com www.hawkincentives.com/offering/market-researchrewards Susanne Daminski Marketing Operations Manager

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#### IVRsurveys.com

Rowlett, TX www.ivrsurveys.com

#### JFA Consulting, Inc.

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#### M/A/R/C° Research

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M/A/R/C Research is a custom marketing research firm dedicated to helping clients create, evaluate and strengthen their brands. M/A/R/C's teams design and execute qualitative and quantitative, traditional and online solutions. Their core competency is measuring attitudes and behaviors to accurately explain and predict market share, revenue and bottom-line impact of a client's actions. M/A/R/C helps businesses address consumer, channel and B2B marketing issues to launch better products and services, attract and retain valuable customers and build stronger brands. (See advertisement on p. 155)

#### **Market Diagnostics International**

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Irving, TX 75038
Ph. 972-756-1858 or 855-619-7300 (Toll Free)
harold.gross@marketresearchanswers.com
www.marketresearchanswers.com
Harold Gross Managing Partner
William Mitchell Managing Partner

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#### **Marketing Brainology**

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#### Metromark Market Research, Inc. (Br.)

Dallas, TX www.metromark.net

#### **Mosaic Retail Solutions**

Irving, TX www.mosaic.com



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2601 Ridgmar Plaza, Suite 2 Fort Worth, TX 76116-2685 Ph. 817-312-3606 andrea@nationalserviceresearch.com www.nationalserviceresearch.com Andrea Thomas, Owner

NSR is a full-service market research and consulting firm providing quantitative (telephone, personal, mail, online) and qualitative research assisting a diverse

clientele in the public and private sectors in numerous industry categories nationwide. NSR's owner and founder has over 30 years of professional market research experience and is a registered MWBE/SBE/



520 Avenue H E. Suite 199 Arlington, TX 76011 Ph. 817-640-6170 lhazen@nuancecoding.com www.nuancecoding.com Lisa Hazen President

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#### **Parks Associates**

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#### Relevant Insights, LLC

P.O. Box 2164 Euless, TX 76039 Ph. 817-494-2364 info@relevantinsights.com www.relevantinsights.com Michaela Mora President

Relevant Insights is a full-service Dallas/Fort Worthbased market research firm that actively guides leaders down the path of profitable decision-making. Our methodologies, deep expertise and multinational research experience is leveraged by corporate marketers and researchers, ad agencies, nonprofits and trade organizations alike. We offer qualitative and quantitative research in turnkey solutions for AAU studies, ad testing, concept testing and product optimization, customer satisfaction research, market segmentation. pricing research, UX and usability testing and other types of research.



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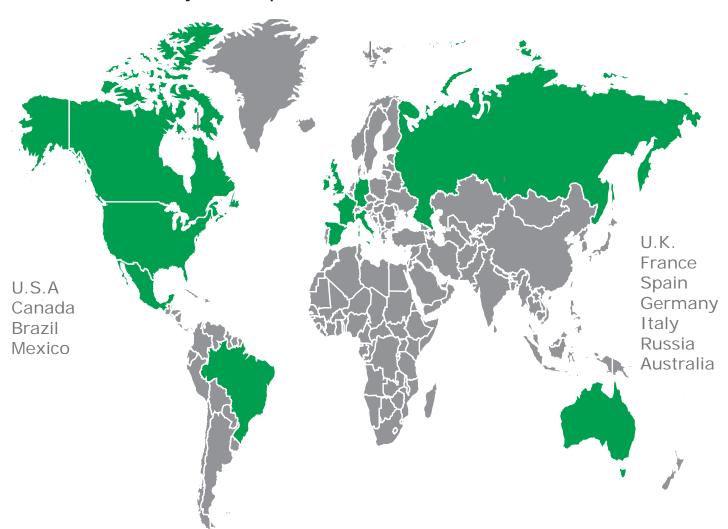
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Schlesinger Group is a leading data collection company offering a broad range of qual and quant research solutions. Working in partnership with you, we provide outstanding recruitment and project management for any methodology, including online surveys, online communities, telephone interviews, ethnographies, quantitative, webcam focus groups, traditional focus groups and in-depth interviews and neuroscience labs. Our commitment to quality and innovation ensures your study is powered by the best technology and the best team available. Our global solutions team manages your international studies in any country and any language, with one knowledgeable point of contact. Our 25 high-specification research facilities are located in key markets across the US, UK, France, Germany, and Spain. (See advertisement on inside front cover)

#### The Sentry Marketing Group, LLC

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#### The Shadow Agency - Newmark

North Richland Hills, TX www.theshadowagency.com

#### SmartRevenue (Br.)

Denton, TX www.smartrevenue.com

#### Scott C. Solis Market Research (SCSMR)

Grand Prairie Premium Outlets Grand Prairie, TX 75052 Ph. 408-834-5295 dfw@scsmr.com www.scsmr.com Sheli D. Simmons

#### Thomas J. Stephens & Associates, Inc.

Richardson, TX www.stephens-associates.com



#### Symmetric, A Decision Analyst Company

604 Avenue H E. Arlington, TX 76013 Ph. 817-640-6166 Jason@symmetricsampling.com www.symmetricsampling.com Jason Thomas President

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#### Synergia

2140 E. Southlake Blvd., Suite L-4 Southlake, TX 76092 Ph. 214-324-2828 Ext. 202 info@synergiaresearch.com www.synergiaresearch.com Bruno Longarini Managing Partner Flor Lozano Managing Partner

Synergia provides multicultural research and strategy solutions for organizations across a variety of industries. Located in the Dallas-Fort Worth Metroplex, we opened our doors in 2008 offering fully integrated research services, both qualitative and quantitative, with a strategic intent. We are committed to delivering work that reflects the evolving culture and context of U.S. consumers today. Regardless of the nature of the engagement, we like to work closely with our clients to demystify the complexities of the U.S. multicultural consumer markets, leveraging our local and global expertise, our industry experience and creativity toward the development of relevant, culturally appropriate strategies. The name Synergia comes from the Greek root "Synergos," which means working together. At Synergia, we believe in the power of collective intelligence; bringing together some of the best talent in consumer research, Caucasian, Hispanic, African-American and Asian culture, media, branding and strategy to meet our clients' business and marketing

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#### TyHann Market Research

1813 Crest Hollow Circle Lewisville, TX 75067 Ph. 972-740-0673 sjohnson@tyhann.com www.tyhann.com Stephen Johnson President

A marketing research services provider, TyHann Market Research specializes in online survey programming, sample acquisition, data collection and superior reporting tools. The dedication we put into the programming and data-checking process ensures data is accurate and the highest quality. We believe that an excellent reputation, knowledge of the industry and consistent client service have been the keys to our success in the online market research industry. TyHann Market Research is committed to providing superior service at an affordable price on each and every project. Contact us today!

#### Verify International, Inc.

Plano, TX www.verifyinternational.com

#### The Wilmington Institute Network (WIN)

Dallas, TX www.drbob.com

#### Worldwide Market Research, Inc.

Dallas, TX www.worldwidemr.com

#### El Paso

#### **AIM Research**

El Paso, TX www.aimresearch.com

#### El Paso Field Research Service

El Paso, TX www.epfrs.com

#### **GRS Research Services**

El Paso, TX



#### Merkadoteknia Research & Consulting

4141 Pinnacle, Suite 220 El Paso, TX 79902 Ph. 915-317-9264 or 915-307-3795 mendoza@merkaconsulting.com www.merkaconsulting.com Norma A. Mendoza, Ph.D President & CEO

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#### Typing Tornado.com

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#### **VuPoint Research**

Las Cruces, NM www.VuPointResearch.com

#### Houston

**Bell Associates Marketing Research & Consulting**The Woodlands, TX

#### **Bohlke Consulting Group, LLC**

Houston, TX www.bohlkereports.com

#### Bug Insights, LLLP

The Woodlands, TX www.buginsights.com

#### **Business Research Lab**

Chester, TX www.busreslab.com

#### **C&C Market Research - Houston**

Deerbrook Mall 20131 Highway 59 N., Space 1312 Humble, TX 77338 Ph. 479-785-5637 corp@ccmarketresearch.com www.ccmarketresearch.com (See advertisement on inside back cover)



#### **ConneXion Research and Strategy**

5433 Westheimer Road, Suite 870 Houston, TX 77056 Ph. 281-815-4940 facility@connexionresearch.com www.connexionresearch.com Maricel Dominquez-Watson

ConneXion Research and Strategy is a nationwide market research and strategy firm specializing in multicultural consumers, with capabilities in gen pop. Our mission is to connect companies and other research firms with real consumers and provide them with reliable and genuine consumer insights at competitive pricing. We achieve this by maintaining our brand positioning of creating strong "conneXions" with our clients, research partners, employees, participants and communities in a trendy and friendly environment and with the use of traditional and innovative methodologies that nurture openness and deeper insights. With over 35 years of combined experience in market research, business development, strategic planning, marketing, branding and advertising, we will help you obtain and action pertinent insights to compete in any





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Creative Consumer Research (CCR), established in 1976, is a full-service market research company with extensive experience in multiple research methods including focus groups, in-depth interviews, Web-based surveys, telephone interviews and in-person intercept interviews. The company's expertise covers a broad spectrum of industries that include health care, consumer packaged goods, financial institutions, insurance, legal, education, transportation, real estate and home building. CCR conducts each step of a study using its own in-house market research professionals. The company's facility in suburban Houston includes four focus group rooms and a 50-station CATI call center. (See advertisement on p. 157)

#### Creative Consumer Research (Br.)

Alemeda Mall 508 Almeda Mall Houston, TX 77075 Ph. 713-941-2736 ccrhouston@ccrsurveys.com www.ccrsurveys.com Patricia Pratt President (See advertisement on p. 157)

#### **Customer Impact**

Bryan, TX www.customerimpactinfo.com

#### **Decision Information Resources Inc.**

Houston, TX www.dir-online.com



#### **DLG Research & Marketing Solutions**

1346 Westwick Forest Lane Houston, TX 77043 Ph. 713-795-5503 or 281-589-8360 info@dlgresearch.com www.dlaresearch.com Edgardo de la Garza Partner Elvia de la Garza-Morales Partner

DLG Research is an independent, full-service research firm that aids clients and suppliers with the successful implementation of research projects by providing field support, sharp moderating, robust results and keen insights that yield actionable conclusions. DLG Research presents a dynamic research approach to each project: understanding clients' needs, knowing the ethnic market, applying analytical thinking and proposing a creative research approach.

#### **Evaluation Systems for Personnel**

Houston, TX www.espshop.com

#### **Gelb Consulting**

Houston, TX www.endeavormqmt.com

#### MRS Houston

Houston, TX www.mrshouston.com

#### **Normal Modes**

Houston, TX www.normalmodes.com

#### The NPD Group, Inc. (Br.)

Houston, TX www.npd.com

#### On-Site Research, Inc.

Sugar Land, TX www.onsite4research.com



#### **Opinions Unlimited - Houston**

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#### Plunkett Research, Ltd.

Houston, TX www.plunkettresearch.com

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Greenspoint Mall 12300 North Freeway, Suite 247 Houston, TX 77060 Ph. 281-872-4165 bid@quicktest.com www.quicktest.com Christy Crossan VP, Client Services

#### Joseph P. Raia Consulting

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#### Reconnaissance Market Research (ReconMR) 9700 Bissonett, Suite 1900

Houston, TX 77036 Ph. 512-757-8102 or 512-757-8116 angel.uglow@reconmr.com www.reconmr.com Angelique Uglow PRC - Executive Vice President Michelle Vrudhula Chief Administrative Officer

ReconMR has 20+ years' experience in telephone data collection. 525 TCPA compliant U.S. CATI stations, Voxco and WinQuery, 1000+ interviewers, 15% bilingual staff and MBE and HUB certified. We work with government agencies, universities, academic survey centers, media, political pollsters, public policy researchers, social scientists, transportation, utilities and healthcare organizations.

#### Saurage Research, Inc.

Houston, TX www.SaurageResearch.com



#### Schlesinger Group Houston

1455 W. Loop S., Suite 700 Houston, TX 77027 Ph. 713-353-0388 houston@SchlesingerGroup.com www.schlesingergroup.com/en John Simon VP, Client Solutions

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#### Texas Shoppers Network, Inc.

Houston, TX www.texasshoppersnetwork.com

#### Transcripts 4 North America

Galveston, TX www.t4na.com

#### San Antonio

#### **Beyond Feedback**

San Antonio, TX www.beyondfeedback.com

#### C&C Market Research - San Antonio

South Park Mall 2310 S.W. Military Drive, Suite 438 San Antonio, TX 78224 Ph. 479-785-5637 corp@ccmarketresearch.com www.ccmarketresearch.com (See advertisement on inside back cover)

#### Core Research

San Antonio, TX www.coreresearch.biz



#### **Galloway Research Service**

4751 Hamilton Wolfe Road, Suite 100 San Antonio, TX 78229 Ph. 210-734-4346 info@gallowayresearch.com www.gallowayresearch.com David Galloway VP Client Services

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#### Secretarial Enterprises

San Antonio, TX www.secretarialenterprises.com

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crgsales@crgglobalinc.com
www.crgtestamerica.com
Jennifer Schwartz Director of Field Operations

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Ironwood Insights Group, LLC - Richfield Call Center

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#### Salt Lake City



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#### **BRG Research Services**

Orem, UT www.brgrs.com

#### CRA - Charles River Associates

Salt Lake City, UT www.crai.com

#### Dan Jones & Associates

Salt Lake City, UT www.djasurvey.com

#### Datawise

Draper, UT www.datawise.org

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6975 Union Park Center, Suite 150 Salt Lake City, UT 84047 Ph. 800-678-3748 or 801-569-0107 infoi@discoveryresearchgroup.com www.discoveryresearchgroup.com Ryan Luciani Director of Client Services

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#### **Information Alliance**

North Logan, UT www.infoalli.com



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Lehi, UT www.maritzcx.com

#### MarketStar Corporation

www.marketstar.com

#### Metric Studios

South Jordan, UT www.metricstudios.com

#### NCSS

Kaysville, UT www.ncss.com

#### **NSON Opinion Strategy**

Salt Lake City, UT www.nsoninfo.com

#### **PEGUS Research**

Salt Lake City, UT www.Pegusfocusgroup.com

#### The Performance Edge

Pleasant Grove, UT www.pedge.com

#### **Primary Intelligence**

Draper, UT www.primary-intel.com

#### **Qualtrics**

Provo, UT www.qualtrics.com

#### RSG (Resource Systems Group, Inc.)

Salt Lake City, UT www.rsginc.com



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#### Six Star Solutions

Salt Lake City, UT www.sixstarsolutions.com

Lehi, UT www.surveysampling.com

#### Venture Data

Salt Lake City, UT www.VentureData.com

#### Vermont

#### Burlington

#### **Kelliher Samets Volk**

Burlington, VT www.ksvc.com

#### Millyn Moore & Associates

Hartland, VT www.millynmoore.com

#### Research Technologies, LLC

Derby Line, VT www.research-tech.com

#### RSG (Resource Systems Group, Inc.)

White River Junction, VT www.rsginc.com

#### RSG (Resource Systems Group, Inc.)

Burlington, VT www.rsginc.com

#### William Steinberg Consultants, Inc.

Champlain, NY www.notjustsurveys.com

#### Toby Knox & Associates, LLC

Shelburne, VT www.tobyknox.com

#### Montpelier

#### Beacon Associates, Inc.

Waitsfield, VT www.beaconassociates.com

#### Rutland

#### **PulseBack**

Manchester, VT www.pulseback.com

#### Virginia

#### Charlottesville

#### **Center For Survey Research**

Charlottesville, VA www.surveys.virginia.edu

#### The Ivy Group, Ltd.

Charlottesville, VA www.ivygroup.com

#### Newport News/Norfolk/Virginia Beach

#### The Bionetics Corporation

Yorktown, VA www.bionetics.com

#### Issues and Answers Network, Inc.

5151 Bonney Road, Suite 100 Virginia Beach, VA 23462 Ph. 757-456-1100 or 800-23-ISSUE clindemann@issans.com www.issans.com Peter J. McGuinness President Carla Lindemann Chief Operating Officer

Issues & Answers Network, Inc. is an independent global marketing research firm providing everything from survey and sampling design, data collection (300 CATI stations in 3 US call centers and 65 CATI stations in Europe,) project management, to data analysis. Our international network of reliable alliance partners

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#### Marketrends, Inc.

Williamsburg, VA www.marketrends.com

#### Martin Focus Group Services, Inc.

Virginia Beach, VA www.martinfocus.com

#### Richmond

#### **Brooks Adams Research**

Richmond, VA www.brooksadamsresearch.com

#### Dominion Focus Group, Inc.

Commerce Plaza I 2809 Emerywood Parkway, Suite 200 Richmond, VA 23294 Ph. 804-672-0500 or 804-672-1417 bana@dominionfocusgroup.com www.dominionfocusgroup.com Bana Bhagchandani President

#### The Institute for Perception

Richmond, VA www.ifpress.com

#### Kinzey & Day Qualitative Market Research

Richmond, VA www.kinzeyandday.com

#### LogicDepot

Mechanicsville, VA www.logicdepot.net/LogicDepot\_MarketResearch.htm

#### Martin Focus Group Services, Inc.

Glen Allen, VA www.martinfocus.com



#### Alan Newman Research

#### Alan Newman Research

1025 Boulders Parkway, Suite 401 Richmond, VA 23225 Ph. 804-272-6100 field@anr.com Terry Brisbane Vice President Dan Hough President

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Midlothian, VA www.remysteryshops.com

#### Research Data, Inc.

Richmond, VA www.researchdata.com



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Margaret Roller's 30+ years in the profession, her graduate training in research design and focused attention to each study are at the core of RMR. The emphasis is on collaboration leading to meaningful design, skilled execution, in-depth analysis and actionable results. No junior researchers, no ghostwriters. U.S. and international. Visit Roller's blog at http://www.researchdesignreview.com.

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peterm@issans.com

#### Southeastern Institute of Research (SIR)

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#### Roanoke

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**Buchanan Information Park** Rural Rte. 3, Box 181A Grundy, VA 24614 Ph. 757-456-1100 (corporate) or 800-23-ISSUE clindemann@issans.com www.issans.com (See advertisement on p. 161)

#### Charles R. Mann Associates, Inc.

Arlington, VA

www.mannassociates.com

#### Martin Focus Group Services, Inc.

Roanoke, VA www.martinfocus.com

#### Washington

#### Bellingham

#### **Baron & Company**

Bellingham, WA www.baron-co.com

#### Ethnographic Insight

Bellingham, WA www.ethno-insight.com

#### **International Survey Systems**

Bellingham, WA www.surveysystems.com

#### **Keyfax Market Research**

Sedro Woolley, WA

#### Seattle/Tacoma

#### Anthro-Tech, Inc.

Seattle, WA www.anthro-tech.com

#### Anian Software

Seattle, WA www.apian.com

#### Asia Market Info & Dev Co.

Woodinville, WA

www.chinesemarketreport.com

#### BRAND INSTITUTE, inc. (Br.)

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Issaquah, WA www.cascadestrategies.com

#### Cocker Fennessy, Inc.

Seattle, WA www.cofen.com



#### Consumer Opinion Services, Inc.

12825 First Ave. S. Seattle, WA 98168 Ph. 206-241-6050 info@ConsumerOpinionServices.com www.consumeropinionservices.com **Greg Carter Vice President** Jerry Carter President

Market research and data collection services with offices in Seattle, Portland OR, and Las Vegas. Focus group facilities and recruitment/call centers in Seattle, Portland and Las Vegas. Classroom tests, sensory testing, Perception Analyzer studies, gaming research, qual-quant hybrids, telephone interviewing and recruiting, web-based interviews, usability studies, jury research, field intercepts, off-site services, mystery shopping and ethnographies are some of the methodologies available at Consumer Opinion Services. (See advertisement on p. 163)

#### Consumer Opinion Services, Inc. (Br.)

Southcenter Corporate Square 555 Andover Park W., Suite 101 Seattle, WA 98188 Ph. 253-277-1617 or 206-241-6050 for estimates Info@ConsumerOpinionServices.com www.ConsumerOpinionServices.com Greg Carter Vice President Jerry Carter President & CEO (See advertisement on p. 163)

#### Consumer Opinion Services, Inc. (Br.)

U.S. Bank Centre, Suite 525 1420 Fifth Ave. Seattle, WA 98101 Ph. 206-838-7951 or 206-241-6050 for estimates info@ConsumerOpinionServices.com www.ConsumerOpinionServices.com Greg Carter Senior Vice President (See advertisement on p. 163)

#### Consumer Research Laboratories Tacoma, WA

#### ConsumerView Research

Kirkland, WA

www.consumerviewresearch.com



Course5 Intelligence 2509 152nd Ave. N.E. Bldg. 16, Suite E Redmond, WA 98052 Ph. 425-615-7474 Megha.chaudhry@course5i.com www.course5i.com Megha Chaudhry Global Head - Marketing

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#### Customer Research, Inc.

Seattle, WA www.customerresearch.com

#### Discuss.IO

1300 N. Northlake Way, Suite 103 Seattle, WA 98103 Ph. 206-429-5131 marketing@discuss.io www.discuss.io Jim Longo

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#### Elway Research, Inc.

Seattle, WA www.elwayresearch.com

#### **EMC Research**

Seattle, WA www.emcresearch.com



#### Fieldwork Seattle

520 Pike St., Suite 2610 Seattle, WA 98101 Ph. 206-493-3300 info@seattle.fieldwork.com www.fieldwork.com Ryker Lammers President

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(See advertisement on back cover)

#### **5 Circles Research**

Kirkland, WA www.5circles.com/?src=quirks

# Global Sojourn

Kirkland, WA www.qlobalsojourn.com

#### GMA Research Corp.

Bellevue, WA www.gmaresearch.com

#### **GMO** Research

Bellevue, WA www.gmo-research.jp/en

#### Godbe Research (Br.)

Bellevue, WA www.godberesearch.com

#### Hambleton Resources, Inc.

Bellevue, WA

#### Hardwick Research

8720 S.E. 45th St. Mercer Island, WA 98040 Ph. 206-232-9400 nancy@hardwickresearch.com www.hardwickresearch.com Nancy Hardwick Owner

Hardwick Research provides design, data collection, analysis and reporting for quantitative and qualitative research studies. Staff includes an experienced focus group moderator (QRCA member). Also offer usability testing, online focus groups, bulletin board discussion groups, Internet, telephone and mail surveys.

#### Hemispheres

Seattle, WA

www.hemispheresinsights.com

#### illuminate Market Research & Planning L.L.c.

Seattle, WA www.illuminateresearch.com

#### Interviewing Service of America, Inc. - Seattle

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#### Kantar Worldpanel

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#### Latin Field Argentina

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#### Markwald, La Madrid & Asociados

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#### Modelos y Decisiones en Marketing, Saber S.A.

Buenos Aires, Argentina www.saberonline.com.ar

#### **Navarro Market Research**

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#### I-view Social Research - Sydney

North Sydney, Australia www.iview.com.au/default.aspx

#### I-view Social Research - Melbourne

Richmond, Australia www.iview.com.au/default.aspx

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Toronto, ON www.jerryadel.com

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#### Advitek Inc.

235 Yorkland Blvd., Suite 301 Toronto, ON M2J 4Y8 Ph. 416-756-2867 info@advitek.com www.advitek.com Steve Yudin Vice President

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CRC Research is the premier market research agency in Canada. With 21 focus group rooms spread across our facilities in Toronto, Vancouver and Montreal, we are the largest supplier of facilities, bilingual recruitment and moderation, project management and qualitative research field services in Canada. We conduct sensory studies and usability tests across our network of facilities and work together with our partners to penetrate smaller markets throughout the country. Our health care, consumer and B2B capabilities are widely used by international consultancies who wish to conduct research in Canada. Located in downtown Toronto, this modern and stylish facility has seven focus group rooms to accommodate all scopes of research, be they medical, business or consumer.



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#### **Contract Testing Inc.**

119 West Drive Brampton (Toronto), ON L6T 2J6 Ph. 905-456-0783 x233 or 800-342-1825 andrew.scholes@contracttesting.com www.contracttesting.com Andrew Scholes Director

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#### Contract Testing Inc.

Dufferin & Sheppard Toronto, ON M3J 0H1 Ph. 800-342-1825 andrew.scholes@contracttesting.com www.contracttesting.com Andrew Scholes Director

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#### **CRC Research House**

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#### **Management One Consultants**

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#### **Network Research Field Services**

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#### OpenText

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180 Lesmill Road Toronto, ON M3B 2T5 Ph. 416-977-0608 x222 cschmakies@telepoll.net www.telepoll.net Christine Schmakies Director of Operations (See advertisement on p. 179)

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#### **CRC** Research Inc

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CRC Research is the premier market research agency in Canada. With 21 focus group rooms spread across our facilities in Toronto, Vancouver and Montreal, we are the largest supplier of facilities, bilingual recruitment and moderation, project management and qualitative research field services in Canada. We conduct sensory studies and usability tests across our network of facilities and work together with our partners to penetrate smaller markets throughout the country. Our health care, consumer and B2B capabilities are widely used by national and international consultancies who wish to conduct research in Canada. CRC Montréal provides a stylish, modern and spacious location for your project centered in the heart of downtown.

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#### Info Res-Source

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## Sapiens Strategies

Pointe Claire, QC www.sapiensstrategies.com

#### SOM

Quebec City, QC www.som.ca

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# Saskatchewan

#### Saskatoon

#### Insightrix Research, Inc.

Saskatoon, SK www.insightrix.com



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Avenue Providencia 2008, office C. Providencia Santiago, Chile Ph. 54-11-4896-4180 field-la@fine-research.com www.fine-research.com Diego Casaravilla Director

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Santiago, Chile www.kantarworldpanel.com

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#### The Nielsen Company - Chile

Santiago, Chile www.nielsen.com

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Las Condes Santiago, Chile www.estudiomercado.cl

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#### Steer Davies Gleave (Br.)

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## China

# (See also Hong Kong)

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Balance Healthcare Research Co., Ltd. Beijing, China

Beijing Pan-Asia Market Research Institute

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CATHAYA Tech Ltd.

Shanghai, China www.cathayatech.com

**CBC Marketing Research** 

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#### Target Group GmbH

Dormitz, Germany www.targetgroup.de

#### **Technomar GmbH**

Munich, Germany www.technomar.de

#### TEMA-Q Technik und Management für Qualität GmbH

Meinersen, Germany www.tema-q.de/en/home.html

#### The Neuromarketing Labs Dr. Kai-Markus Mueller

Aspach, Germany www.neuromarketing-labs.com

#### TransMarket Pharma Research & Consulting GmbH

Bendestorf, Germany www.transmarket.de

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Nurnberg, Germany

#### Trendfaktor

Freiburg, Germany www.trendfaktor.de

#### Trend-Test GmbH

Berlin, Germany www.ipsos.de

#### Umfrageninstitut Klaus Peinelt GmbH

Munich, Germany www.umfrageninstitut.de

## Untiedt Research GmbH

Hattigen, Germany www.untiedt.de

#### Valid Research

Bielefeld, Germany www.validresearch.com

#### Viewpoint Europe

Frankfurt, Germany www.viewpoint-europe.com

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Hamburg, Germany www.viewpoint-europe.com



#### Voxco Survey Software - Germany

Grünstadter Strasse 15 Obrigheim, 67283 Germany Ph. 49-621-87-55-77-0 Stefan.Preusse@voxco.com www.voxco.com/de Stefan Preusse

#### WMM GmbH

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#### **Business Interactive Consulting (BIG)**

Accra, Ghana www.bigghana.com

#### **Marisel Limited**

Accra, Ghana www.mariseltd.webs.com

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#### Field Resources

Marousi Athens, Greece www.field-res.gr

#### **GfK Hellas**

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#### **GLOBAL LINK International Marketing Research**

Maroussi, Athens, Greece www.globallink.gr

#### The Hellenic Research House

Athens, Greece

#### Ipsos Greece

Athens, Greece www.ipsos.com

#### Kantar Worldpanel

Athens, Greece www.kantarworldpanel.com

# Marketeck Co. Ltd.

Athens, Greece www.marketeck-research.gr

#### Medi-Mark Ltd.

Athens, Greece www.medimark.gr

#### Metron Analysis S.A.

Athens, Greece www.metronanalysis.gr

#### Millward Brown RI

Athens, Greece www.mrb.gr

#### MRC-The Market Research Centre Ltd.

Athens, Greece www.mrc.gr

#### The Nielsen Company - Greece

Kallithea, Athens, Greece www.gr.nielsen.com

#### ORCO S.A. - Operational Research Consultants

Athens, Greece www.orco.gr

#### ged market research

Athens, Greece www.ged.gr

#### Rass Consultancy SA

Piraeus, Greece www.rass.gr

#### Stohos Research

Athens, Greece

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#### Anthology Marketing Group - Research

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#### Market Research & Development, Inc.

Dededo, Guam www.mrdmicronesia.com

## Guatemala

#### Kantar Worldpanel

Guatemala City, Guatemala www.kantarworldpanel.com

# MERCAPLAN Central America & Caribbean (Guatemala)

Guatemala, Guatemala www.mercaplan.com

#### Multivex-Sigma Dos, Guatemala Sigma Dos

Guatemala City, Guatemala www.multivexsigmados.com

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San Pedro Sula, Honduras www.mercaplan.com

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## **Acorn Marketing and Research Consultants**

North Point, Hong Kong www.acornasia.com

## AdmanGo.com Limited

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Hong Kong, Hong Kong www.anovaresearch.com

## AQ Services International, Hong Kong

Wanchai, Hong Kong www.aq-services.com

#### Asian Strategies (Br.)

Hong Kong, Hong Kong www.asianstrategies.com

#### Cimigo

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## Consumer Search Hong Kong Ltd.

North Point, Hong Kong www.csg-worldwide.com

#### **CRA - Charles River Associates**

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www.marketprobe.com

## Millward Brown Hong Kong

North Point, Hong Kong www.millwardbrown.com

## The Nielsen Company - Hong Kong

Hong Kong, Hong Kong www.hk.nielsen.com

#### **ORC International: Hong Kong**

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## Strategic Focus Research and Consultancy Ltd.

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Budapest, Hungary www.cognative.hu

#### DataExpert

Debrecen, Hungary www.dataexpert.hu

#### The Gallup Organization - Hungary

Budapest, Hungary www.hungary.gallup.com

#### **GfK Hungaria**

Budapest, Hungary www.gfk.com

#### **IMAS International**

Budapest, Hungary www.imas.hu

## InsightLab.hu Market Research Ltd.

Budapest, Hungary www.insightlab.hu

#### **Ipsos Hungary**

Budapest, Hungary www.ipsos.com

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Budapest, Hungary www.marketconsult.hu

## MASMI Hungary

Budapest, Hungary www.masmi.com

#### Millward Brown Hungary Kft

Budapest, Hungary www.millwardbrown.com

#### **Phantom Shopping**

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#### ResearchCenter Ltd.

Budapest, Hungary www.researchcenter.hu

#### TNS Hoffmann

Budapest, Hungary www.tns-hoffmann.hu

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#### ActionEdge Knowledge Services Private Limited Ahmedabad, Gujarat, India

www.action-edge.com

## **Analytique Research**

Delhi, India www.analytiqueresearch.com

# Aristos Erevna Consulting Pvt. Ltd.

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#### The Gallup Organization - India (Bangalore)

Bangalore, India www.gallup.com

## The Gallup Organization - India (Gurgaon/Haryana)

Gurgaon, Haryana, India

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Khar (W), Mumbai, India www.gallup.com



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#### Kantar Worldpanel

Mumbai, India www.imrbint.com/divisions/mediapanelgroup.html



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## Market Probe - India - Bangalore

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#### Market Probe - India - Mumbai

Mumbai, India www.marketprobe.com

## Market Probe - India- New Delhi

New Delhi, India www.marketprobe.com

#### **Market Pulse**

Uttar Pradesh, India www.marketpulseindia.com

#### **Market Resonance**

Mumbai, India www.marketresonance.co.in

#### Millward Brown

Mumbai, India www.millwardbrown.com

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Gurgaon, Dehli, India www.millwardbrown.com

#### Millward Brown

Bangalore, India www.millwardbrown.com

#### Mitcon Ltd

Shivajinagar, Pune, India www.mitconindia.com

#### Mitcon Ltd (Br.)

Mumbai, India www.mitconindia.com

## Mitcon Ltd. (Br.)

New Dehli, India www.mitconindia.com

#### The Nielsen Company - India

Mumbai Chinchpokli, India www.in.nielsen.com

#### **Nucleus Services**

Mumbai, India www.nucleusservices.com

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New Delhi, India www.oceanofpanels.com



#### **1Lotus Market Research**

Mumbai, India Ph. 91-22-2682-6606 or 91-98-3327-9297 arvind.pandit@1lotusresearch.com www.1lotusresearch.com Arvind Pandit Managing Director

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Units 101-104, Lunkad Skyone, Kalyani Nagar Land Mark: Big Cinema, Mariplex Pune, 411006 India Ph. 91-20-67236241 nladva@radius-global.com www.radius-global.com.cn Nitin Ladva Director, Radius MEA

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New Delhi, India www.respac.com

#### ResearchTree India

Delhi NCR, India www.researchtree.in

## RNB Research

Noida, India www.rnbresearch.com

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#### MRI (Marketing Research Indonesia)

Jakarta, Indonesia www.mri-research-ind.com

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Jakarta, Indonesia www.id.nielsen.com

#### **Pixel Research**

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#### PT Acorn Konsultan

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#### **Research Pacific Indonesia**

Singapore, Indonesia www.respac.com

#### The Research Alliance (TRA)

Singapore, Indonesia www.research-alliance.com

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# Insos Irag

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Dublin, Ireland www.banda.ie

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#### Perceptive Insight Market Research

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#### Research and Markets Ltd.

Dublin, Ireland www.researchandmarkets.com

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#### **Brandman Institute**

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#### Dooblo Ltd.

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#### ART

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## GfK

Milan, Italy www.gfk.com

#### **GfK Eurisko**

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Napier, New Zealand www.heath.co.nz



## Infotools

51 Hurstmere Road Takapuna, Auckland, 00622 New Zealand Ph. 64-9-488-0111 hello@infotools.com www.goo.gl/1pjbdc Anthony Franklin CEO and Co-Founder

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#### Ipsos New Zealand (Auckland)

Penrose, Auckland, New Zealand www.ipsos.com

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#### Ipsos New Zealand (Wellington)

Wellington, New Zealand www.ipsos.com

#### The Nielsen Company - New Zealand

Auckland, New Zealand www.nz.nielsen.com

#### TNS New Zealand

Auckland, New Zealand www.tnsqlobal.com

# Nicaragua

#### MERCAPLAN Central America & Caribbean (Nicaragua)

Managua, Nicaragua www.mercaplan.com

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#### **GfK-MEMRB Marketing Services Nigeria**

Lagos, Nigeria www.gfk.com

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Marina Lagos, Nigeria www.markettrends-int.com



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#### Faktum Markedsanalyse AS

Oppegard, Norway www.faktumanalyse.no

Drobak, Norway www.mipro.net

## Nes & Bull-Hansen AS

Eiksmarka, Norway www.nesbull.no

#### The Nielsen Company - Norway

Oslo, Norway www.no.nielsen.com

#### Norfakta Markedsanalyse AS

Trondheim, Norway www.norfakta.no

#### Norstat Norway HQ

Oslo, Norway www.norstatgroup.com

## ObjectPlanet AS

Oslo, Norway www.objectplanet.com

#### **Opinion Perduco AS**

Oslo, Norway www.opinion.no

## 0man

#### The Nielsen Company - Oman

Ruwi, Oman www.om.nielsen.com

#### Pan Arab Research Center-Oman

Muscat, Sultanate of, Oman www.arabresearch.com

#### SIMPA Marketing Research

Sultanate of Oman, Oman www.simpa-mr.com

## **Pakistan**

## The Dynamics Research Consultants

Shahrah-e-Faisal, Karachi, Pakistan www.thedynamics.biz

#### Foresight Research (Pvt.) Ltd.

Karachi, Pakistan www.foresight.com.pk

#### International Field & Tab

Lahore, Pakistan www.field-tab.com.pk

#### Insos Pakistan

Islamabad, Pakistan www.ipsos.com

#### Pakistan Institute of Public Opinion

Islamabad, Pakistan www.pipo.com.pk

## SMAR International (Private) Ltd.

Karachi, Pakistan www.smarinternational.com

#### Startex Marketing Services

Lahore Punjab, Pakistan www.startexmarketing.com

## TNS-Aftab

Lahore, Pakistan www.aftabassociates.pk

#### TNS-Aftab

Karachi, Pakistan www.aftabassociates.pk

## Panama

#### **Datos Information Resources**

, Panama www.datoslatam.com

#### MERCAPLAN Central America & Caribbean (Panama)

Panama, Panama www.mercaplan.com

# Paraguay

#### CCR - Paraguay

Asuncion, Paraguay www.ccrlatam.com

#### Genovese

Asunción, Paraguay www.genovese.com.py

# Peru

#### APOYO Group

San Isidro Lima, Peru www.apoyo.com

#### CCR - Peru

Lima, Peru www.ccrlatam.com

#### **Datum Internacional SA**

Lima, Peru www.datum.com.pe

#### GfK Retail and Technology Peru

Lima (San Isidro), Peru www.gfk.com

#### Kantar Worldpanel

San Isidro, Lima, Peru www.kantarworldpanel.com

#### Millward Brown Peru

Lima, Peru www.millwardbrown.com

# Philippines

#### Acorn Mktg. & Rsch. Cnslts. Philippines Inc.

Metro Manila, Philippines www.acornasia.com

#### Added Value Saffron Hill Philippines

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#### I-Metrics Asia-Pacific Corporation

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#### INSIGHTASIA RESEARCH GROUP

Taguig City, Manila, Philippines www.insightasia.com

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Ortigas Center, Pasig City, Philippines www.ipsos.com



#### **Kadence International**

Unit 3502 Eco Tower Building 32nd Street cor. Ninth Avenue Bonifacio Global City, Taguig City Metro (Manila), Philippines Ph. 632-883-6073 philippines@kadence.com www.kadence.com Iris Lorenzo MD

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Mandaluyong City, Philippines

## Kantar Worldpanel

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#### Millward Brown Philippines

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#### The Nielsen Company - Phillipines

Mandaluyong City, Philippines www.ph.nielsen.com

#### **RNB Research**

Manila, Philippines www.rnbresearch.com

#### Shop'n Chek Philippines

Legaspi Village, Makati City, Philippines www.johnclements.com/shopnchek

#### SIS International Research - South East Asia Regional

Manila, Philippines www.sisinternational.com

# Poland

# AIM Agency of Industrial Marketing

Krakow, Poland www.aimarketing.info

#### **ALMARES Ltd.**

Warsaw, Poland www.almares.com.pl

#### ARC Rynek i Opinia

Warsaw, Poland www.arc.com.pl

#### ASM Market Research & Analysis Centre Ltd.

Kutno, Poland www.asm-poland.com.pl

#### BCMM - Marketing Research Ltd.

Katowice, Poland www.bcmm.com.pl

#### BSM - Pracownia badawcza

Warszawa, Poland www.bsm.com.pl

#### CBOS (Public Opinion Research Center)

Warsaw, Poland www.cbos.pl

#### **CEM Market & Public Opinion Research Institute**

Krakow, Poland www.cem.pl

#### Centrum Badania Opinii Spolecznej

Warsaw, Poland www.cbos.pl

#### **EEI Market Research**

Warsaw, Poland www.eei.com.pl

#### **Estymator**

Warsaw, Poland www.estymator.com.pl

#### The Gallup Organization - Poland

Warszawa, Poland www.poland.gallup.com

#### **GfK Kynetec**

Poznan, Poland www.gfk-kynetec.com

#### **GfK Polonia**

Warsaw, Poland www.qfk.com

#### **IMAS International Poland**

Wroclaw, Poland www.imas.pl

#### **Inquiry Market Research**

Warsaw, Poland www.inquirymarketresearch.com

#### **Ipsos Poland**

Warszawa, Poland www.ipsos.com

#### Ipsos sp. z o.o.

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## IQS Sp. z o.o.

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#### **Kinoulty Research**

Warsaw, Poland www.kinoulty.com

#### **Market Research Center INDICATOR**

Warsaw, Poland www.indicator.pl

#### **MASMI** Poland

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#### Millward Brown SMG/KRC

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## The Nielsen Company - Poland

Warsaw, Poland www.pl.nielsen.com

#### **Norstat Poland**

Warszawa, Poland www.norstatgroup.com

#### Research and Marketing Group

Warsaw, Poland www.rmg.biz.pl

#### SODA

Warsaw, Poland www.soda-imr.com

#### **Spotlight Research**

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## Stratega Poland

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#### TNS OBOP- Poland

Warsaw, Poland www.tns-global.pl

#### **Ultex Ankieter**

Poznan, Poland www.ankieter.com

# Portugal

#### CEMASE

Lisbon, Portugal www.cemase.pt

#### Consulmark

Lisbon, Portugal www.consulmark.pt

#### Data E

Lisbon, Portugal www.datae.pt

## GfK Metris, SA

Lisbon, Portugal www.gfk.pt

#### **GfK Portugal Marketing Services, SA**

Lisbon, Portugal www.gfk.pt

#### Intercampus, SA

Lisbon, Portugal www.intercampus.pt

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Porto, Portugal www.intercampus.pt

#### **Ipsos Portugal**

Lisboa, Portugal www.ipsos.com

#### Kantar Worldpanel

Lisboa, Portugal www.kantarworldpanel.com

#### **MultiDados**

Aveiro, Portugal www.multidados.com

#### The Nielsen Company - Portugal

Lisbon, Portugal www.pt.nielsen.com

#### Quaestio - Consultoria e Estudos de Mercado, Lda.

Lisbon, Portugal www.guaestio.pt

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## Custom Research Center, Inc.

San Juan, Puerto Rico www.customresearchpr.com



#### Gaither International, Inc.

San Juan, Puerto Rico Ph. 787-728-5757 gaither@gaitherinternational.com www.gaitherinternational.com Gilberto Castro Managing Director

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#### IBOPE Inteligencia

San Juan, Puerto Rico www.ibope.com

#### Interviewing Resources Corp.

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#### Insos

San Juan, Puerto Rico www.ipsos-cca.com

## **Lighthouse Market Intelligence**

San Juan, Puerto Rico www.lighthouseintel.com

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#### The Marketing Center

San Juan, Puerto Rico www.tmcgroup.net

#### Steer Davies Gleave (Br.)

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#### **Business Zone for Market Research Services**

Doha, Qatar www.businesszoneco.com

# **Dolfinx**

Doha, Oatar www.dolfinx.com

#### **Ipsos Qatar**

Doha, Oatar www.ipsos.com

#### Pan Arab Research Center- Qatar

Doha, Oatar www.arabresearch.com

## Romania

#### **Daedalus Millward Brown**

Bucharest, Romania www.daedalus.ro

## The Gallup Organization - Romania

Bucharest, Romania www.romania.gallup.com

#### **GfK Romania**

Bucharest, Romania www.gfk.com

#### IMAS Marketing and Polls S.A.

Bucharest, Romania www.imas-inc.com

#### Insos Romania

Bucharest, Romania www.ipsos.com

#### IRSOP-Market Research Ltd.

Bucharest, Romania www.irsop.ro

#### **MAPPERS**

Bucharest, Romania www.mappers.ro

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#### MIA - Marketing Institute Limited

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#### The Nielsen Company - Romania

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Bucharest, Romania www.reveal.ro

#### Romanian Institute of Economic and Social Research

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#### SSI Romania

Timisoara, Romania www.surveysampling.com

## Russian Federation

#### A/R/M/I - Marketing

Moscow, Russian Federation www.armi-marketing.com

#### Analytics - Russia

Moscow, Russian Federation www.analytics.ru



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Moscow, Russian Federation www.bma.ru

## CESSI (Institute for Comparative Social Research)

Moscow, Russian Federation www.cessi.ru

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B. Znamensky per., 2s7 Moscow, 119019 Russian Federation Ph. 7-800-500-0981 or 7-495-646-4986 n.ryazantsev@ma-praktika.ru www.ma-praktika.ru/en Nikolay Ryazantsev Research Director

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#### MASMT Russia

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Moscow, Russian Federation www.newmr.ru/en

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#### The Nielsen Company - Russia

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Moscow, Russian Federation www.ququest.ru

#### **ROMIR Holding**

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Yaroslavl, Russian Federation www.english.socismr.com

#### **Tiburon Research**

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#### TNS Russi

Moscow, Russian Federation www.tns-global.ru

#### Tochka Rosta Market Research

Moscow, Russian Federation www.tochkarosta.ru

#### **Top of Mind Marketing Research and Consultancy**

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#### WorkLine Research

Saint-Petersburg, Russian Federation www.workline.ru

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#### Pan Arab Research Center - Saudi Arabia

Jeddah, Saudi Arabia www.arabresearch.com

#### Pan Arab Research Center-Riyadh

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#### YouGov (MENA)

Riyadh, Saudi Arabia www.research.mena.yougov.com

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## Serbia

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#### MASMI Serbia

Belgrade, Serbia www.masmi.com

# Singapore

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Singapore, Singapore www.acornasia.com

## Added Value Saffron Hill

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#### AQ Services International, Singapore

Singapore, Singapore www.aq-services.com

#### **Asian Strategies**

Singapore, Singapore www.asianstrategies.com



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Arthur Cheong Executive Director

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#### The Gallup Organization - Singapore

Singapore, Singapore www.gallup.com

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Singapore, Singapore www.qfk.com

#### INSIGHTASIA RESEARCH GROUP

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#### Insos Singapore

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#### J.D. Power Asia Pacific (Br.)

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## **Labbrand Singapore**

Singapore, Singapore www.labbrand.com

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#### Majestic Market Research Support Services Ltd.

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## The Nielsen Company - Singapore

Singapore, Singapore www.sq.nielsen.com

#### ORC International: Shanghai

Singapore, Singapore www.ORCInternational.com

#### **ORC International: Singapore**

Singapore, Singapore www.ORCInternational.com

#### Perception Research Services Intl-Singapore

Singapore, Singapore www.prsresearch.com

#### The Research Pacific Group

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Singapore, Singapore www.surveysampling.com

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Brtislava, Slovakia www.2muse.sk/en

#### Focus - Center for Social and Market Analysis

Bratislava, Slovakia www.focus-research.sk

## Gfk Slovakia, GmbH

Bratislava, Slovakia www.gfk.com

#### Insos Slovakia

Bratislava, Slovakia www.ipsos.com

#### KMG International s.r.o.

Bratislava, Slovakia www.kmq.sk

#### MARKANT s.r.o.

Bratislava, Slovakia www.sk.markant.com

#### MARKETIN CEE s.r.o.

Senec, Slovakia www.marketincee.com

## Millward Brown Slovakia

Bratislava, Slovakia www.millwardbrown.com

#### MNFORCE

Bratislava, Slovakia www.mnforce.com

#### NMS Market Research SR

Bratislava, Slovakia www.nms.cz

# Slovenia

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Ljubljana, Slovenia www.gfk.com

## Interstat

Ljubljana, Slovenia www.interstat.si

#### Media Research Institute, Mediana

Ljubljana, Slovenia www.mediana.si

#### The Nielsen Company - Slovenia

Ljubljana, Slovenia www.si.nielsen.com

#### **SPEM Communication Group**

Maribor, Slovenia www.spem-group.com

#### VALICON - Marketing Consulting & Research

Ljubljana, Slovenia www.valicon.net

## South Africa

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#### Ask Afrika (Pty) Ltd

Pretoria, South Africa www.askafrika.co.za

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#### Clear Strategy Company (Pty) Ltd

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#### Frontline Research Group

Port Elizabeth-East Cape, South Africa www.frontlineafrica.com

#### GfK Retail and Technology South Africa

Johannesburg / Paulshof, South Africa www.qfk.com

#### **IMS Health**

Johannesburg, South Africa www.Imshealth.com

#### In Focus Qualitative Research

Cape Town, South Africa www.infocusqualitative.co.za

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#### Millward Brown South Africa

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#### The Nielsen Company - South Africa

Southdale, South Africa www.za.nielsen.com

#### Research in Action

North Riding, South Africa www.researchinaction.co.za

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Cape Town, South Africa www.tnsglobal.com

Vibrand Research Cape Town, South Africa www.vibrand.co.za

## Spain

#### A Window

Barcelona, Spain www.awindow.info

#### Analisis e Investigacion S.L.

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Madrid, Spain www.conectarc.com

#### Core Research Spain

Madrid, Spain www.coreresearch.es

#### Demometrica

Madrid, Spain www.demometrica.com

#### EasyGoingSurvey.com

Madrid, Spain www.easygoingsurvey.com



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#### GIMARK-Gabinete de Investigacion y Marketing

Madrid, Spain www.gimark.com

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www.inmarketresearch.com

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#### Intercampo-Investigacion y Tecnicas de Campo Madrid, Spain

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#### Kantar Worldpanel - Global

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#### The Market Research Shop

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## Millward Brown Spain - Barcelona

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#### Qindice S.L.

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Madrid, Spain www.quidim.com

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Barcelona, Spain www.quidim.com

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#### SSI Spain

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## Sweden

#### A A A Analysexperten

Stockholm, Sweden www.analysexperten.se

#### AB Better Business World Wide

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#### LINK Institut

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#### Link Institut de Recherche Marketing et Sociale

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Tapei City, Taiwan www.gfk.com

## Ipsos Taiwan

Taipei, Taiwan www.ipsos.com

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Taipei, Taiwan www.majesticmrss.com

#### **Marketing Decision Research**

Taipei City, Taiwan www.mdr.com.tw

#### Millward Brown Taiwan

Taipei, Taiwan www.millwardbrown.com

#### The Nielsen Company - Taiwan

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#### TNS Research International

Taipei, Taiwan www.tnsqlobal.com

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#### Saphir Consult

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Gayrettepe-Besiktas/Istanbul, Turkey www.alfaresearch.com

#### Artibir (Plus1) Research

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#### **Barem Research Turkey**

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#### BMR Co.

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#### DAP Marketing Research Inc.

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#### Sever Impeks Marketing Research & Consultancy

Istanbul, Turkey www.severimpeks.com

#### Shop'n Chek Turkey

Istanbul, Turkey www.shopncheck.ca/cur\_lic.html

#### **Soysal Training & Consulting**

Mecidiyekoy Istanbul, Turkey www.sovsal.com.tr

#### TNS Turkey

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#### TRIA International Research & Consultancy

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## A/R/M/I - Marketing

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#### **Business-Credit Co.**

Kyiv, Ukraine www.bck.com.ua

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Kiev, Ukraine www.ipsos.com

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#### TNS Ukraine

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#### Ukrainian Marketing Group - Research International

Kiev, Ukraine www.umg.ua/en

#### **UMP - Ukrainian Marketing Project**

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#### Yasno Research & Consulting Group

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#### **C&O** Marketing

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#### StrategyOne, UAE

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Jersey, Channel Islands, United Kingdom www.island-ark.com

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#### i-view LONDON

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#### Jigsaw Research Ltd

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#### JRA Research

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### Judy Jones Research & Planning Consultancy

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#### KeyQuest Health Ltd

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#### KGA - Fieldplus

Borehamwood, Herts, United Kingdom www.fieldplus.com

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London, United Kingdom www.kidsindustries.com

#### Kindle Research, Ltd.

Brighton Junction, 1A Isetta Square Brighton, United Kingdom www.kindleresearch.com

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Hertford, Hertfordshire, United Kingdom www.ksbr.co.uk



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#### Leo House Field

Long Ditton, Surrey, United Kingdom www.leohouse.co.uk

#### Lightspeed EMEA HQ (London)

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#### Lightspeed Health

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Westminster, London, SW1P 3JA United Kingdom Ph. 44-20-7920-7780 or 44-207-729-1400 Franco. Esposito@light speed research.comwww.lightspeed-health.com Franco Esposito

#### **Linda Jones & Partners**

Woodbridge, United Kingdom www.ljandp.co.uk

#### Linguistic Landscapes

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#### **Link Consumer Strategies**

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#### Listen to the River Viewing Facility

Leeds, United Kingdom www.listentotheriver.co.uk

#### LivingLens

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#### Logit Research

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#### **Market Metrics**

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#### Market Probe - Europe - UK

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#### **Marketing Means**

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#### The Marketing Works

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#### Metro Research Ltd.

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#### Midlands-On-View

Sutton Coldfield, West Midlands, United Kingdom www.midlands-on-view.com

#### Millward Brown Optimor

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#### Millward Brown UK - Warwick

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#### MMR Research Worldwide Ltd (Br.)

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Manchester, Greater Manchester, United Kingdom www.mhminsight.com

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#### Muse Research

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London, United Kingdom www.natcen.ac.uk

#### **National Schools Partnership**

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#### **NBS Research**

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#### NEMS Market Research Ltd.

Billingham, United Kingdom www.nemsmr.co.uk

#### **Network Research & Marketing Ltd**

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#### New Paradigms Research Ltd.

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#### **Newlann Mystery Shopping**

Monmouth, Monmouthshire, United Kingdom www.newlann.com

#### nfpSynergy

London, United Kingdom www.nfpsynergy.net

#### The Nielsen Company - UK

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London, United Kingdom www.onepoll.com

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#### The Opinion Research Business Ltd. (ORB)

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#### **Opinion Research Services Ltd**

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#### Opinionpanel Ltd

London, United Kingdom www.opinionpanel.co.uk

#### Opinium Research

London, United Kingdom www.opinium.co.uk

#### Optimisa Research Ltd.

London, United Kingdom www.optimisaresearch.com

#### **ORC International - London**

London, United Kingdom www.orcinternational.com

#### **ORCfieldandtab**

London, United Kingdom www.orcfieldandtab.co.uk

#### The Oxford Partnership

Oxford, United Kingdom www.oxford-partnership.com

#### Oxygen Brand Consulting

Highgate, London, United Kingdom www.oxygen.uk.com

#### **Panelbase**

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#### Park Lane Research

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York, United Kingdom www.pcpmarketresearch.com

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#### The People Partnership

Shepton Mallet, Somerset, United Kingdom www.thepeoplepartnership.com

#### People People UK

Leamington Spa, Warwickshire, United Kingdom www.peoplepeopleuk.co.uk

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#### Periscope Ltd.

Derbyshire, United Kingdom www.periscopeltd.co.uk

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#### Phoenix MRC Limited

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#### Pickersgill Consultancy & Planning

York, North Yorkshire, United Kingdom www.pcpmarketresearch.com

#### Pioneer Suite

Manchester, United Kingdom www.pioneersuite.com

#### Pi-Space

Birmingham, United Kingdom www.pi-space.co.uk

#### **Planning Shop International**

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#### **PPCR Market Research**

Broad Campden, Gloucestershire, United Kingdom www.ppcr.co.uk

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formerly product perceptions ltd Crawley, West Sussex, United Kingdom www.pplinsights.com

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#### Prism

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#### Prodata Partners Ltd.

High Wycombe, United Kingdom www.prodata-partners.com

#### product perceptions

Crawley, W. Sussex, United Kingdom www.productperceptions.com

#### **Progressive Partnership Ltd**

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#### **Progressive View on Scotland**

Glasgow, Scotland, United Kingdom www.progressive partnership.co.uk

London, United Kingdom www.promisecorp.com

#### **Promise Communispace**

London, United Kingdom www.promisecorp.com

#### Propeller Research

London, United Kingdom www.propeller-research.co.uk

#### Prospect Consulting Ltd.

Kingston Upon Thames, United Kingdom www.prospectconsulting.co.uk

### Protel Fieldwork

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#### PwC Research - London

London, United Kingdom www.pwc.co.uk/pwcresearch.com

#### QPSMR Ltd.

Wallingford, Oxon, United Kingdom www.apsmr.ltd.uk

#### **QRi Consulting**

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#### **ORS Market Research Ltd**

Hertford, United Kingdom www.grs-research.co.uk

#### Quadrangle

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#### The Qualitative Lab - London

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#### **Quality Fieldwork & Research Services**

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#### QuenchTec Limited

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#### **River Research**

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#### R-Research Ltd.

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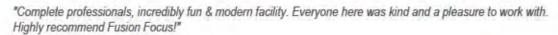
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"Thank you so much for being so reactive, helpful and warm! No stress here. Everything was perfect! We want to take all the team (and Asia in particular) to Paris with us."

- Claire from Cornelia Street Paris



- Dana I., Viewpoint Creative

"I especially appreciated the staffs incredible attentive service. You all (especially Shelley) have an instinct for what the moderator and clients need, even before they know it themselves! Thank you for an excellent first time experience here. All was impeccable."

- Marshall from Greenberg Strategy





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The Industries, Markets and Audiences Cross-Index is designed to help you find companies that specialize in researching specific markets, such as senior citizens or sporting goods. To find providers of particular research services and techniques, turn to the Research Services Cross-Index on page 228.

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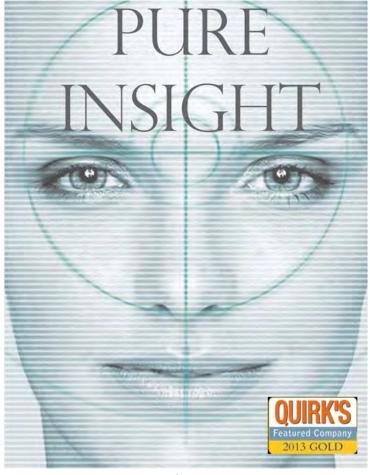
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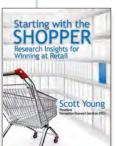
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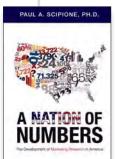


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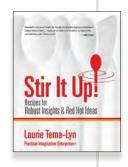
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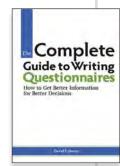


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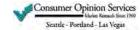
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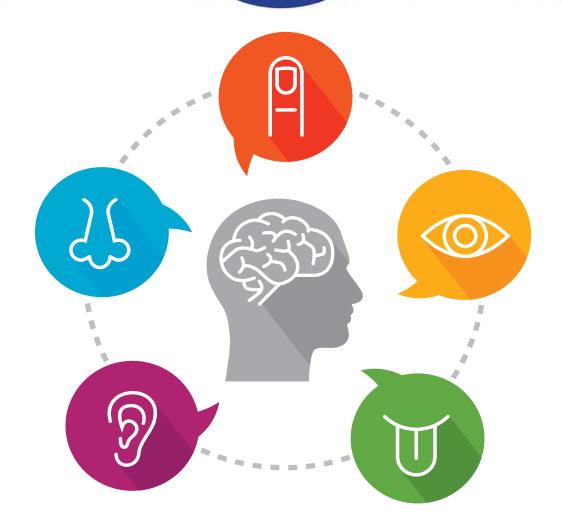
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