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The Creator Economy Opportunity

WHERE AUTHENTICITY MEETS IMPACT



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Advertiser 1:1 Interviews

Brands & Agencies



5-Day Consumer Ethnographies



Consumer Survey: 2.000 US Consumers



Talk Shoppe partnered with IAB on a first-of-its-kind, multi-phased research study on creator content and its relationship with studio content:

- The unique roles of creator and studio video content in consumers' lives
- The distinct characteristics of creator and studio ads and their impact on the purchase journey
- Strategies for advertisers to maximize brand impact and effectiveness with studio and creator marketing

Download on iab.com or scan the QR code below



What we mean by creator vs. studio content

Creator Content

Less scripted content created by anyone, from full-time creators with a staff of editors and producers, to people experimenting with video creation for the first time.

This includes long and short form content on platforms like YouTube or TikTok.

Studio Content

Scripted videos, TV shows, or movies - content that you would usually see on broadcast TV, cable, or streaming services.



What we found



01

Creator content is fueling digital video viewership growth 02

Both creator & studio content fulfill unique roles in consumers lives

03

Advertisers recognize the opportunity with creator content...

04

...and it has a tremendous impact influencing the purchase journey 05

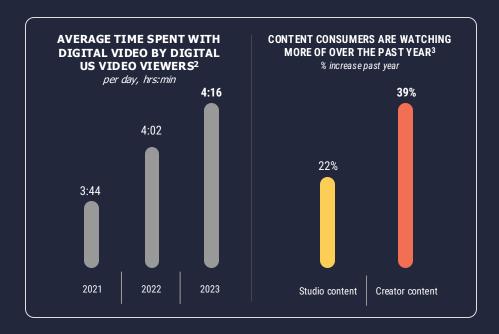
By taking action, advertisers can find long-term success with creator content



The Role of Video Content in Consumers' Lives

THE ROLE OF VIDEO CONTENT IN CONSUMERS LIVES **Digital video** consumption is at an alltime high, propelled by creator content

While time spent with video continues to rise, 39% of consumers are watching more creator content, compared to 22% watching more studio content.



"I access more creator content than I realized, and much more often make it part of my every day."

- Consumer, Male, Genx

THE ROLE OF VIDEO CONTENT IN CONSUMERS LIVES

Consumers find video content most valuable when it's personal &



VIDEO CONTENT QUALITY ATTRIBUTES RANKED IN ORDER OF IMPORTANCE TO CONSUMERS



Comparing the two types of content, creator content more closely aligns with consumers top values.

"If video content is relevant, engaging, useful, informative, and entertaining, then I would say that this piece of video is high quality and of great value."

THE ROLE OF VIDEO CONTENT IN CONSUMERS LIVES When deprived, the lack of video content is disruptive to consumers' lives

We deprived consumers of creator and studio content for 48 hours.

There was a broader range of intense emotions experienced when deprived of creator content than when deprived of studio content.

Creator Content

WHAT DEPRIVATION FEELS LIKE:



Frustration, detachment, boredom, annoyance, overwhelm, anxiety

WHAT IS MISSED:



Daily habits, community/social interactions, quick entertainment, personalized content

WHAT IT MEANS:

Creator content provides connection, personal relevance, and routine comfort.

"I missed the feeling of being connected."



Studio Content

WHAT DEPRIVATION FEELS LIKE:



Detachment, boredom, stress

WHAT IS MISSED:

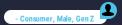


Routine entertainment, cultural connection, relaxation

WHAT IT MEANS:

Studio content provides daily unwinding, cultural engagement, and mental downtime.

"I missed having a vacation from thinking as I do all week long."





Core viewing motivations transcend content type

"I look to creator content to research, become inspired, and support my favorite creators and beauty enthusiasts on my socials. I could watch skin care videos all dav!"

- Consumer, Female, Gen Z





Reasons Consumers Watch Creator Content



Go deep into a particular topic

See content that's relevant to my

Learn something

Reasons **Consumers Watch Both**



Be entertained

Pass the time when I'm bored

Lift my mood

Reasons Consumers Watch Studio Content



See content with high production value

Watch exactly what I've already decided to watch

Feel comforted or relaxed

"Studio-produced content is my go-to content when I want to feel more immersed in a story because it has a longer form and more setting, effects, and storytelling."

- Consumer, Male, Millennial





PRE-VIEWING MINDSET



POST-VIEWING MINDSET

Creator Content







Curious, bored. seeking connection, desire for learning







Enlightened, entertained, connected, motivated, happy, ins pired

"Creator content makes me feel inspired and informed because it shows me new ways to do things and products that can help me improve myself."

- Consumer, Female, Gen Z





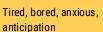
POST-VIEWING MINDSET

Studio Content















Happy, satisfied, entertained, relaxed

"Studio content is for when I want to feel entertained and engrossed because it takes me away from my everyday."

- Consumer, Female, Gen 7

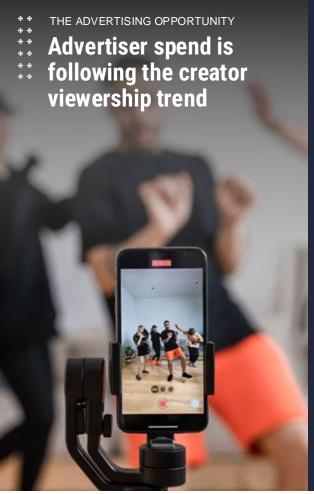






The Advertising Opportunity







| I EXPECT MY BUDGET FOR ADVERTISING WITH CREATOR CONTENT WILL ² | A | Increase in 2024 | 44% | | | | |
|--|----------|-------------------------|-----|--|--|--|--|
| | 1 | Remain the same in 2024 | 52% | | | | |
| | • | Decrease in 2024 | 4% | | | | |

44% of advertisers are planning to increase their investment in creator content in 2024, with an average increase of 25%.

"Creator content can easily reach numerous audiences, especially among niche communities, which is helpful for business and brand promotion - we expect to increase our budget."





TOP REASONS ADVERTISERS INVEST IN CREATOR CONTENT ADVERTISING

- Delivers KPI and ROI effectiveness
- Offers a brand safe & suitable environment
- 3 The authentic, honest connection it forges with audiences

89%

of advertisers report **feeling positive** about advertising alongside creator content

9/10

advertisers agree creator content can be considered "premium"

86%

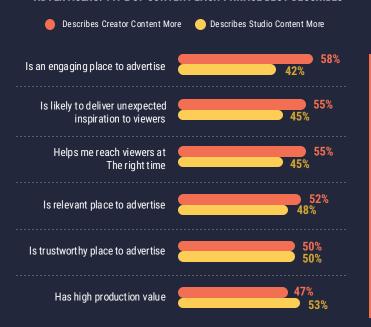
of advertisers have confidence in the **ability to measure the effectiveness** of creator content campaigns

"Creator content campaigns often **provide clear**, **trackable metrics**, making it easier for advertisers to justify higher budgets **based on demonstrated ROI**."

- Advertiser, Media Agency

THE ADVERTISING OPPORTUNITY **Creator and studio ads** have distinct value to advertisers

ADVERTISERS: TYPE OF CONTENT EACH PHRASE BEST DESCRIBES



Advertisers view creator content as a more engaging and relevant place to advertise

Studio content is described as having a higher production value

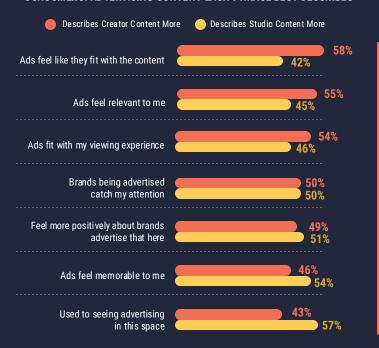
"You're engaged with an audience that's already engaged with

that creator. It's just sometimes you hear your friend, creator, more than you hear your parent, studio, because you don't want to listen to your parents. It's the same thing."





CONSUMERS: ADVERTISING CONTENT EACH PHRASE BEST DESCRIBES



For consumers, ads feel like they fit better within creator content

Studio content ads are described by consumers as being memorable in a familiar environment

2/3rds

of consumers are **open to seeing ads** in both creator and studio content



TOP REASONS WHY MARKETERS MAY CHOOSE NOT TO INVEST IN CREATOR CONTENT ADVERTISING

- 1 Not sure what specific creators ads will be placed alongside
- 2 Is not consistent in terms of performance
- 3 Don't know where or how to add it to media plan/mix
- 4 Is confusing/complicated to buy
- 5 Lack of control over what creators will say or do

"Sometimes you have to be comfortable being a little uncomfortable, and trust the creators. Though sometimes that just doesn't happen, there is a little bit of lack of accountability."







Impact on the Consumer Purchase Journey

Creator content influences action all throughout the consumer purchase journey

PURCHASE FUNNEL CREATOR CONTENT ADS Heard about a product or brand **AWARENESS 87**% mentioned that was new to them Discovering a brand, product, or service RESEARCH & Found objective information 81% CONSIDERATION from real people Researching and narrowing options Made a decision **PURCHASE** 70% about what to buy faster Buying a product or service

72%

Will purchase again

grew to love

Will recommend

from new brands found and

a brand or product to others



"Creator videos can be a great way to learn about new products, services, and trends. Creators often have a deep understanding of their topic, and they can share their knowledge with their audience in a way that is both informative and engaging."

- Consumer, Female, Gen Z





LOYALTY

Repeating purchases

ADVOCACY

Actively recommendina

Creator content advertising is especially powerful at influencing consideration, loyalty, and advocacy

PURCHASE FUNNEL

IMPACT OF CREATOR VS. STUDIO CONTENT ADS

"Something creator content can do for me that other content cannot is convince me to buy products because it is catered towards me."

- Consumer, Female, Gen Z



No significant variance



+1.23x

impact vs. studio



variance



+1.43x



+1.30ximpact vs. studio

No significant

While both creator and studio content have a strong influence throughout, the creator content ads have outsized impact when it comes to the research and consideration, loyalty, and advocacy stages.





Advertising with creators inspires product consideration and speeds up the purchase journey

PURCHASE FUNNEL





+1.23x
impact vs. studio

wing options







What consumers say about ads in creator content:



79%

inspires them to find out more about a product or brand they saw



76%

helps them
picture a product
in their lives



73%

look at a product or brand mentioned in an ad



70% enables the

enables them to make a decision about what to buy faster

"Creator content is a fast track to conversion. For traditional brand marketers, it eliminates what you try to accomplish in awareness. Creator content will get you the sale."

- Advertiser, Media Agency

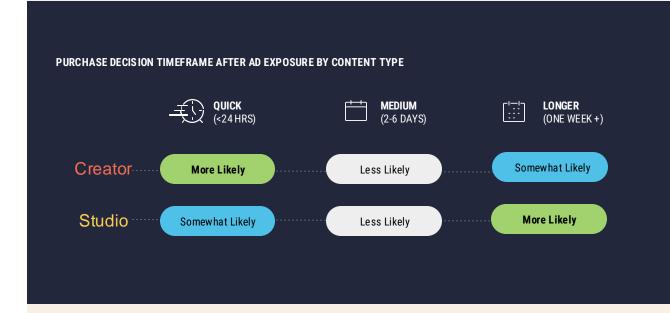


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Creator content boosts consumer confidence, collapsing the funnel



Creator content ads drive quicker and more decisive purchase decisions—often within a day. Studio content ads lead to decisions made over a longer period.



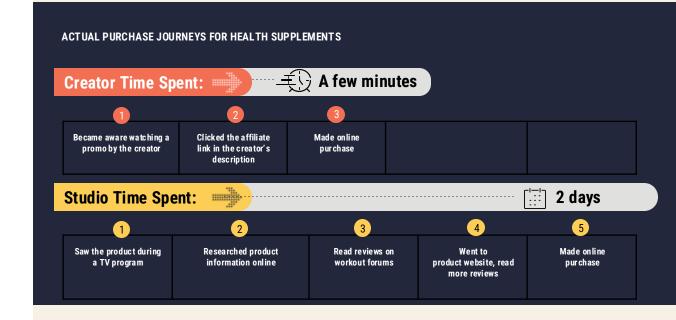


There are fewer steps in the purchase process



"I watched the ad because it was made by the creator in the middle of his video; **he endorsed** it and had a discount code. I followed the affiliate link to support the channel, used the code and purchased the product."

- Consumer. Male. Gen Z





Creator content advertising drives impact post-purchase, increasing loyalty and brand advocacy



PURCHASE FUNNEL



AWARENESS

Discovering a brand, product, or service



RESEARCH & CONSIDERATION

Researching and narrowing options



PURCHASE

Buying a product or service



LOYALTY Repeating purchases +1.43x



+1.30x impact vs. studio

What consumers say about ads in creator content:



75%

creator content helps them get more out of the products they buy



68%

after seeing an ad in creator content they're inspired to recommend a brand or product to others



Consumer, Male, Millennial

67%

after seeing an ad in creator content they're motivated to talk about brands and products with others



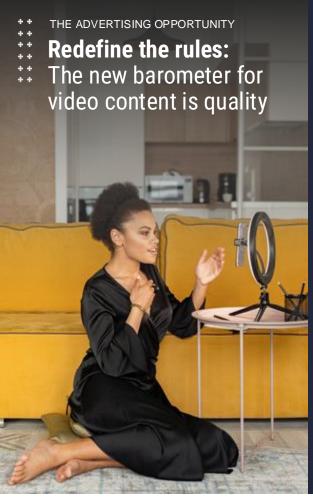
"Many marketers still think of creator marketing as a brand awareness driver only. But as the channel has evolved, it's increasingly become a powerful tool for driving action and results at every stage of the funnel, from awareness and consideration, to conversion and even advocacy."







Turn Insights into Action



| WHAT | CONSUMERS | CONSIDER |
|------------------|------------------|---------------|
| IMPORTANT | ' IN OHAHITY' | VIDEO CONTENT |

ADVERTISER RANKING

| 1 | Features a topic that personally interests me | 8 |
|---|---|----|
| 2 | Appeals to my personal interests | 17 |
| 3 | Is highly 'engaging' | 1 |
| 4 | Appeals to my personal identity | 21 |
| 5 | Video has high production quality | 2 |
| 6 | Features a unique style of production or storytelling | 5 |
| 7 | Helps me engage with others who share my interests | 19 |
| 8 | Is exclusive content that I can't find anywhere else | 18 |
| 9 | Has content I want to watch with others | 13 |

Only 3 of the top 10 video content attributes for consumers align with the top attributes for advertisers.

I'm trying to keep up with trends so the production is of less value - it's the relevant content I'm after."



Seize the opportunity: Advertisers can optimize their media mix throughout the funnel

PURCHASE FUNNEL

IMPACT ON CONSUMERS: CREATOR VS. STUDIO **CONTENT ADS**



No significant variance



+1.23x

Researching and narrowing down options

impact vs. studio



No significant variance

+1.43x

impact vs. studio



LOYALTY

Repeating purchases

ADVOCACY Actively recommending

+1.30ximpact vs. studio Advertisers can align their plans to effectively use creator content by focusing on the stages where it most significantly impacts consumers: research & consideration, loyalty, and advocacy.



"It is very effective because it builds strong, personal connections with audiences, fostering trust, relatability, and ongoing engagement through authentic and niche content."

- Advertiser, Media Agency







TOP REASONS WHY MARKETERS MAY CHOOSE NOT TO INVEST IN CREATOR CONTENT ADVERTISING

| <u> </u> | | | | | |
|----------|--|--|--|--|--|
| Creator | | | | | |

Activation

Partner with creator-driven agencies and platforms to treat creator content just like other media channels

| <u> </u> | | | | | |
|--------------|--|--|--|--|--|
| Ad Placement | | | | | |
| Uncertainty | | | | | |

Leverage brand safety and suitability controls from creator-driven platforms, including AI services

| <u> </u> | | | |
|----------------------------|--|--|--|
| Performance Variability | | | |

Evaluating campaign performance accordingly: use platform ad services which track campaign performance and optimize in real time, and work with creators on conversion tracking strategies



Advertisers benefit by bringing creative and media agencies together to the table.

Creators know their audience. Let them guide the best way to bring your brand into their environment.

"With creators, you go through an agency that understands how to work with them and how they create what they create. There's a lot of due diligence that happens up front."

- Advertiser, Brand

"The creators are the people who I'm going to trust as an advertiser, since I know my consumer trusts them. At times, they will trust the creators more than my brands."

- Advertiser, Media Agency



90%

of media agency advertisers are confident in their ability to measure the effectiveness of crear produced content in their marketing mix



Q&A

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