



Ultra-Processed Foods

What Are Consumers Really Saying?

Navigating the Ultra-Processed Food Challenge

Behavior-Focused Food Design

Making it easy for people to develop a healthy habit of using your product in specific moments in their lives.



How often do you consider the level of processing when making a food decision?

(Always, sometimes, rarely, never)

Ultra-Processed

NOVA Food Classification System











Source: Carlos A. Monteiro, 2009





Ultra-processed foods A global threat to public he



A revolution in food science and modern grac over the last 60 years has led to explosive are manufacturing and consumption of ultra-pro-(LPFs) 11 This shift begon in high-income cou are a substantial factor affecting worldwide it in the prevalence and incidence of obesity are

Twant fabulous hair! and diaries

'We're with you Jenni Hermoso' Spain's #MeToo moment → Page 3

Guardan Newspaper of the year

Ultra-processed foods causing a 'tidal wave of harm', say experts

New research revealing health risks described as a global 'wake-up call'

processed items such as cereals, proein bars, fizzy drinks, ready meals and fast food has soared in recent

of harm" being caused directly by UPF. Two large studies presented at aortic aneurysms, kidney disease and the world's largest heart conference vascular dementia

The Big Idea



A primer for the 21st century























► DR. MARC SIEGEL | FOX NEWS MEDICAL CON STUDY FINDS ULTRA-PROCESSED FOODS ASS WITH HEART DISEASE, ANXIETY, AND EARLY

ULTRAPROCESSED

INDEPENDENT tv





Social MHowisthe social



? Research Questions

Identify different segments of consumers based on their thoughts, behaviors and beliefs regarding their health and wellness and what they eat.

Explore what actions consumers are taking to cope with their health and wellness concerns, including what foods and ingredients they are avoiding and what they are seeking to change about their diet/how they eat.

Understand what consumers know about ultra processed foods (UPF) and how they define UPFs.



Online survey

N=1000 (Gen Z, Millennials, Gen X, Boomers)

5 Key open-ended questions

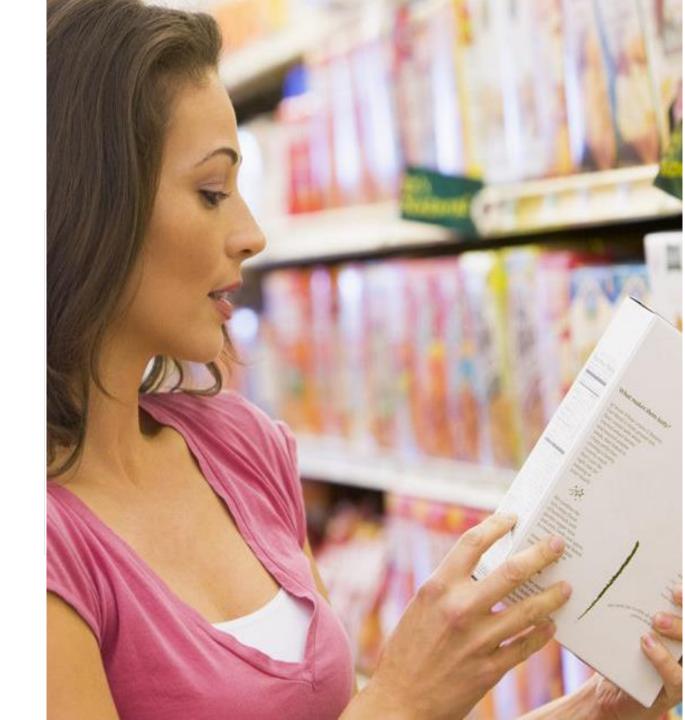
Utilized a **protected AI to help analyze** open end responses

Clean Label Enthusiasts™

Tracking their behavior since 2017

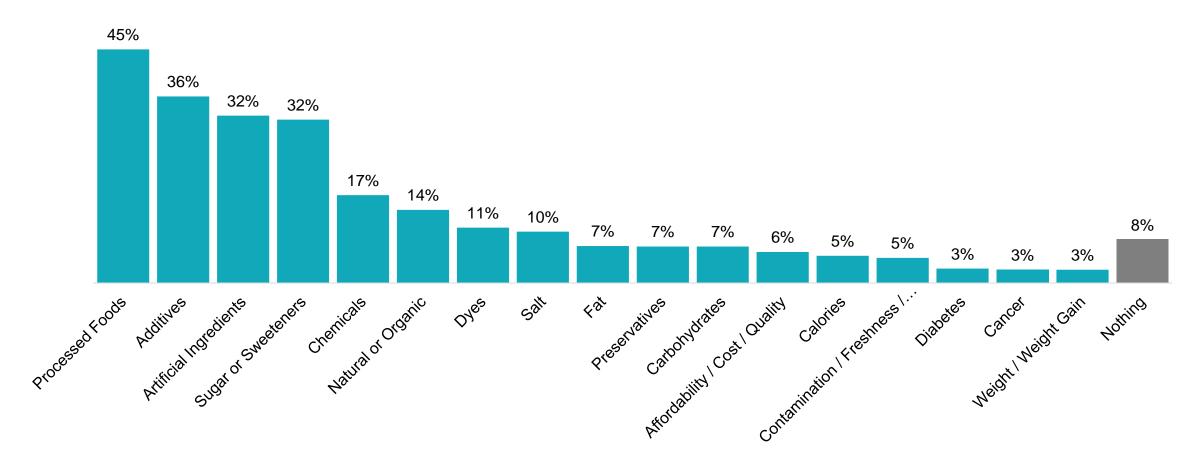
Consumers defined as being Clean Label Enthusiasts:

- Look at ingredients on the front and back labels
- Have specific attitudes & beliefs about ingredients that contribute to a clean label
- Buy products they perceive as being clean label



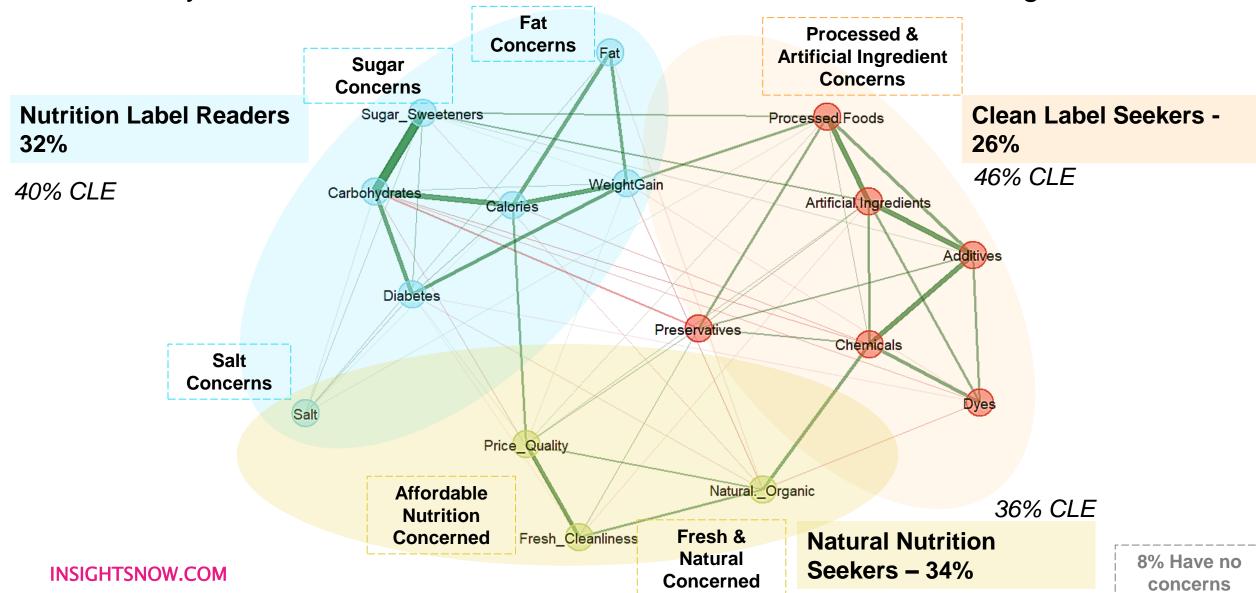
Almost half of participants are concerned about consuming processed foods

What are your health and wellness concerns about foods and beverages?



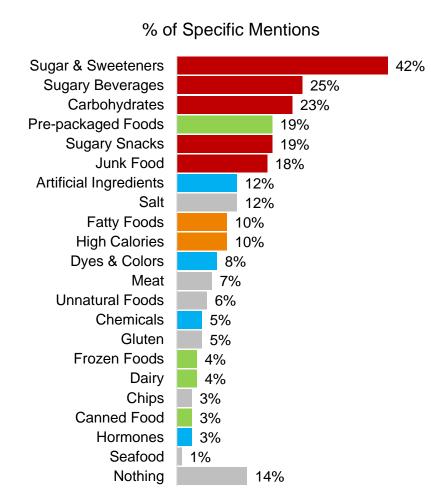
Three 'macro' behavior segments emerging

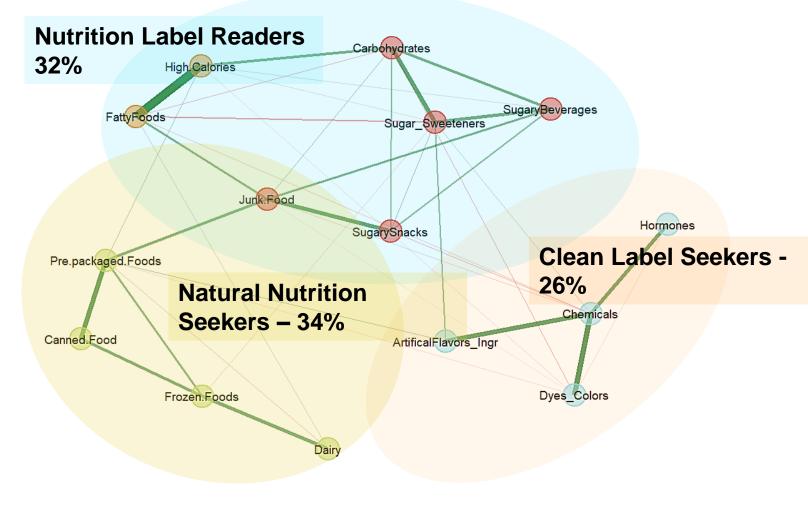
What are your health and wellness concerns about foods and beverages?



People are avoiding sugar, sweeteners and prepackaged foods

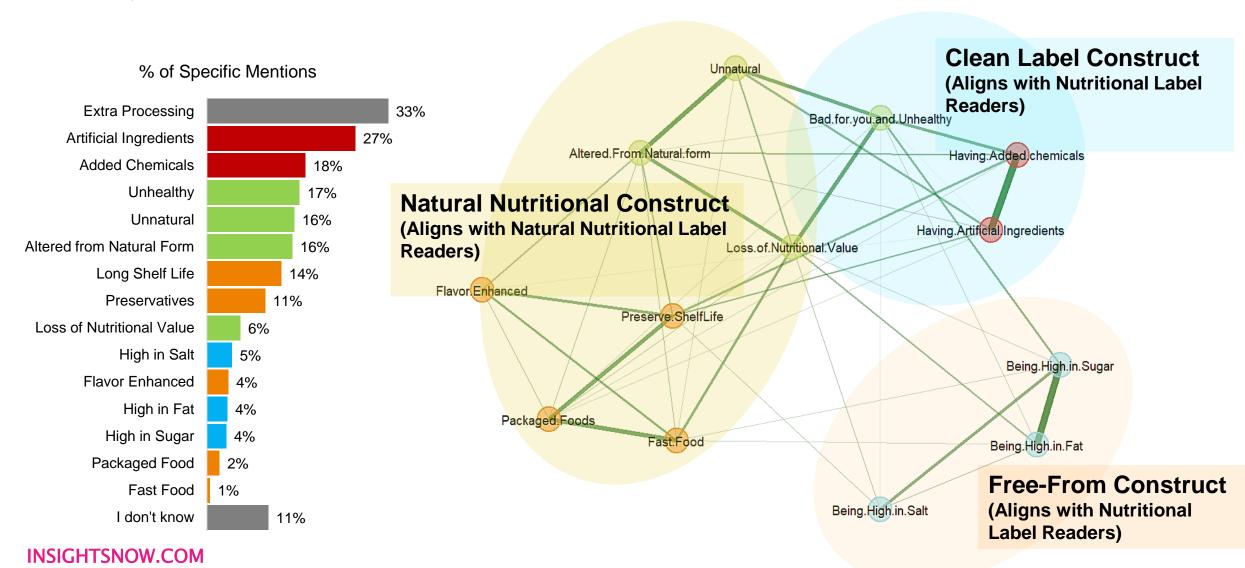
When shopping, are there any specific foods, beverages or ingredients you try to avoid buying?





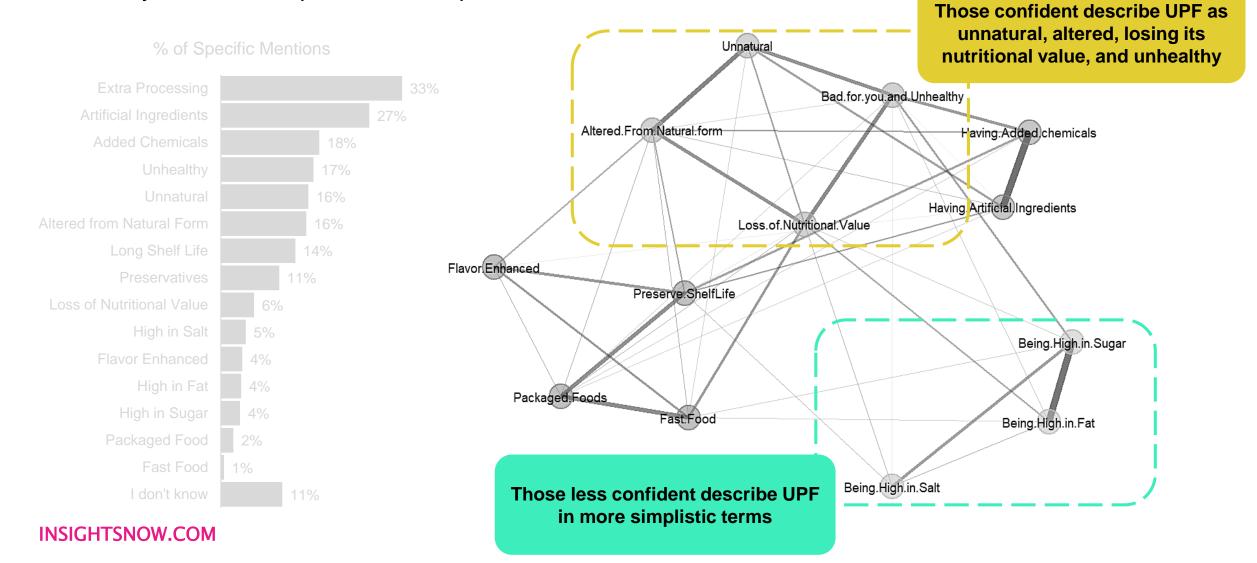
Three definitions emerge for UPF

What do you think the phrase "ultra-processed foods" means?



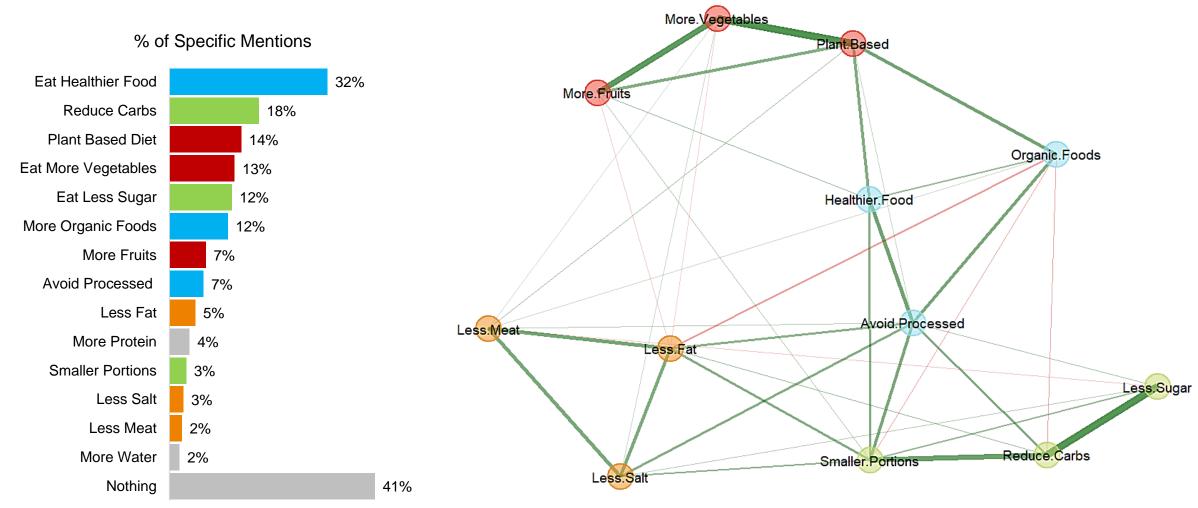
Less confidence in defining UPFs when associated with nutrient bad actors

What do you think the phrase "ultra-processed foods" means?



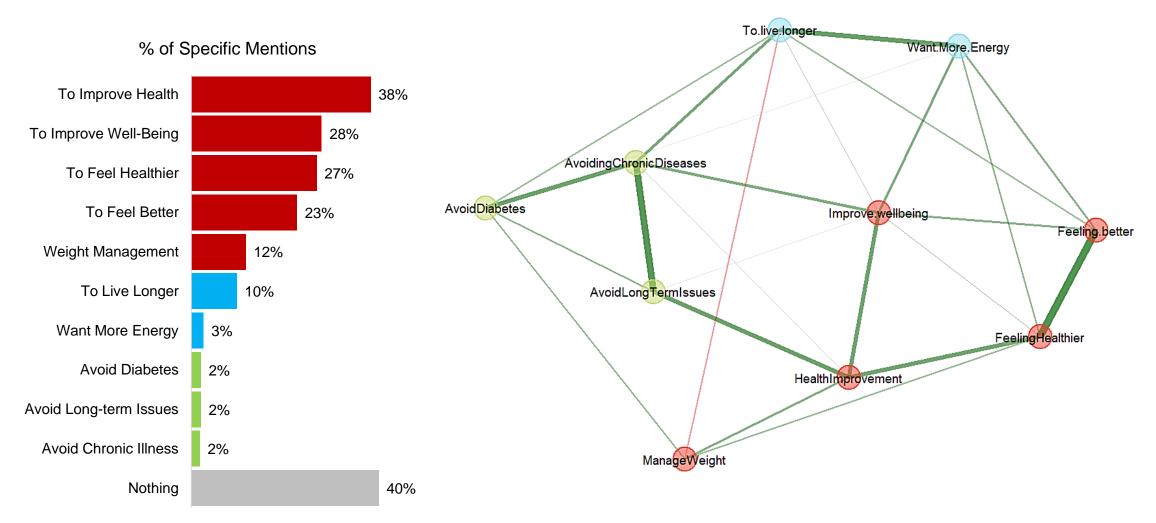
Aspiring to eat healthier by eating more plantbased, vegetables, organics and fruit

What changes would you like to make (or wish you could make) to your diet or the foods you eat?



Believe positive diet changes empower their health and well-being

Why do you want to make these changes?



Four Key Take Aways

Opportunity 1: Qualitative at Scale Design for Learnings **Behavioral Impact Opportunity 2: Opportunity 3: Innovate Against Seize Control of the Ultra-Processed Foods Narrative Aspirations, Not Fears**

Qualitative at Scale Learnings

Qual-At-Scale Learnings for Topic Modeling

Text Cleaning & Pre-Processing

Topic Discovery

Text Classification

Network Analysis

Putting text into a format suitable for analysis

Understanding what's being said in the data

Assigning probabilities and human refinement

Revealing connections between the topics

Opportunity 1: Design for Behavioral Impact

Design for Behavioral Impact

Three Emerging Behavioral Segments

32% Nutrition Label Readers



26% Clean Label Seekers



34% Natural Nutrition Seekers



38%

Clean Label Enthusiasts

Evolution of Health and Wellness Concerns

Insights into Coping Mechanisms & Behaviors

26% Clean Label Seekers



32% Nutrition **Label Readers**



Clean Label

•Ingredient Lists (Simple, Natural, Not Artificial, Not Chemical, Minimally Processed)

34% Natural **Nutrition Seekers**



Natural Nutrition

- NOT Altered from Natural Form
- NO Loss of Nutritional Value
- NOT Flavor Enhanced
- Natural & Organic Claims

Free-From and Low-In

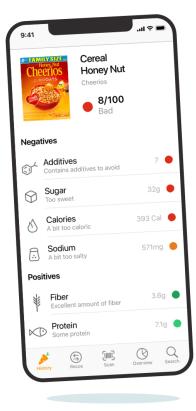
- Nutritional Claims
- Nutritional Label
- Nutritional Apps (e.g.Yuka)

Evolution of Health and Wellness Concerns

Insights into Coping Mechanisms & Behaviors



Vs



Which is more understandable?

Which is more trusted?

Which is more useful to address various health & wellness concerns?

Evolution of Health and Wellness Concerns

Behavioral Impact through Behavioral Scoring

Viewing the brand

Is this "processed food" an avoidance?

Reading product claims

Is this "All Natural" claim believable?

Reading ingredient labels

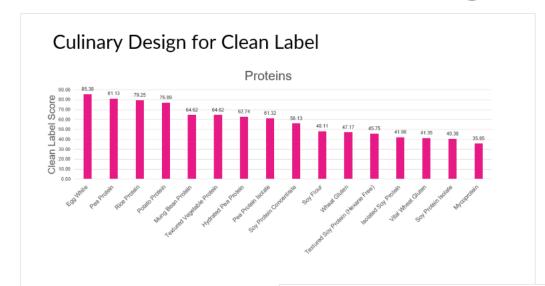
What's perceived as clean?

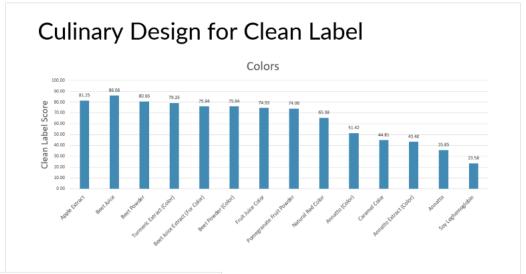


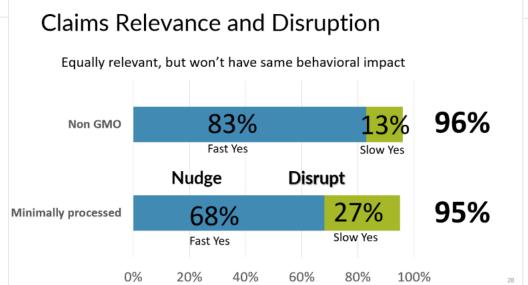
Reading nutrition facts

What levels are tolerable?

Behavioral Scoring Examples

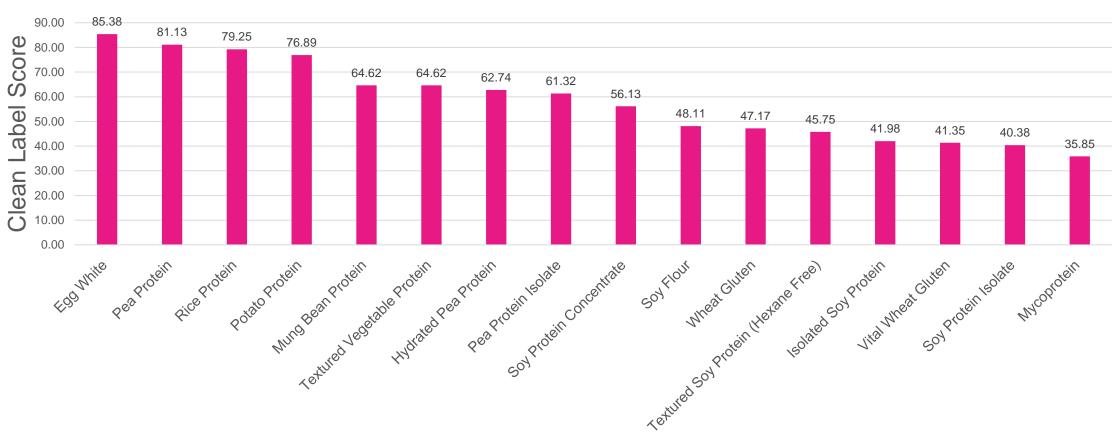






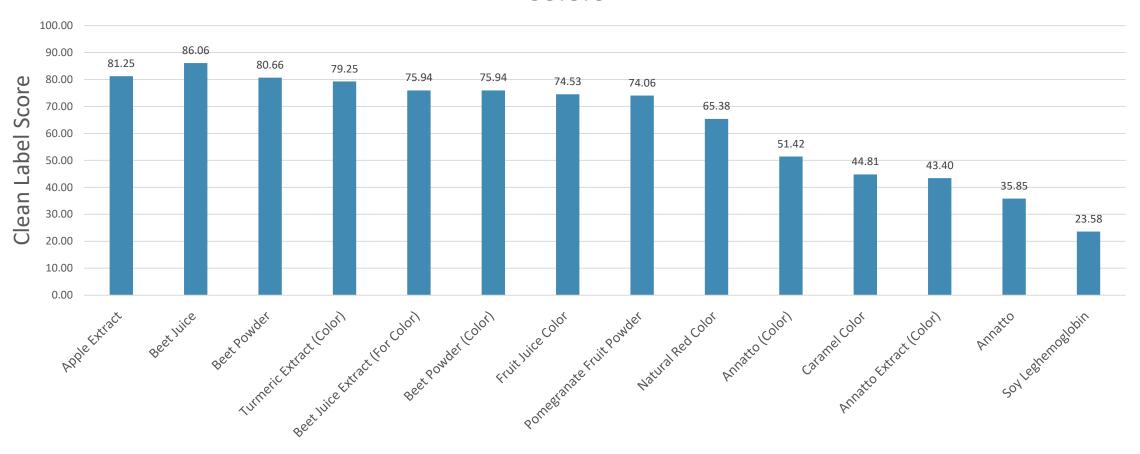
Culinary Design for Clean Label





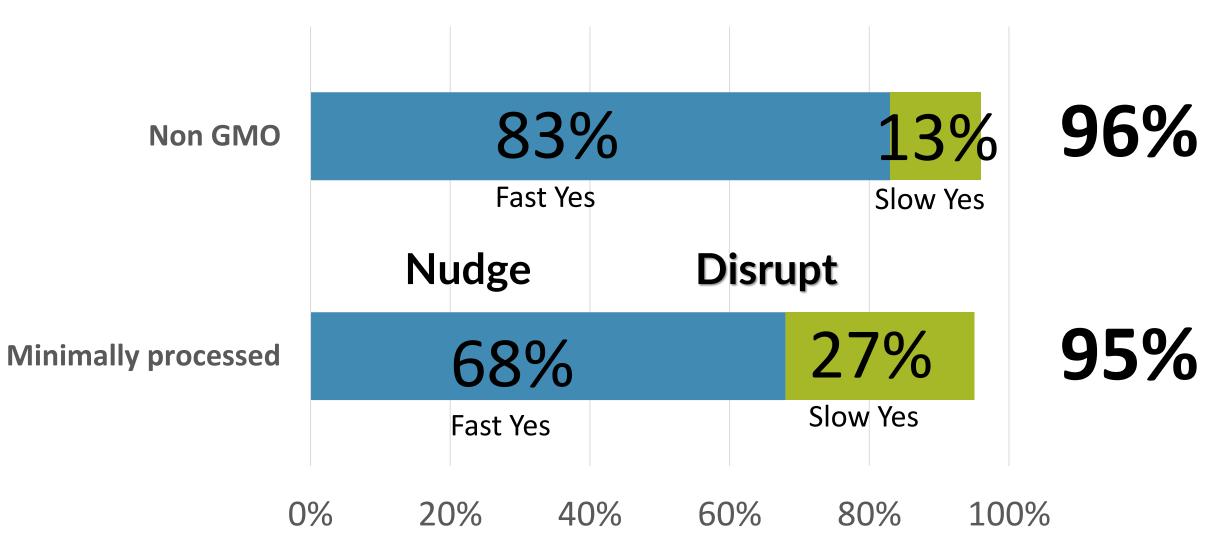
Culinary Design for Clean Label

Colors



Claims Relevance and Disruption

Equally relevant, but won't have same behavioral impact



Opportunity 2: Innovate Against Aspirations, Not Fears

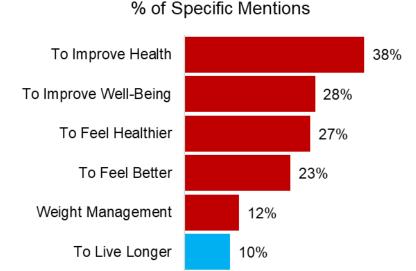
Impact on Food Behaviors

What to change in your diet?

32% Eat healthier (12% more organic, 7% less processed)

14% More plant-based (13% more vegetables, 7% more fruits)

Why change?



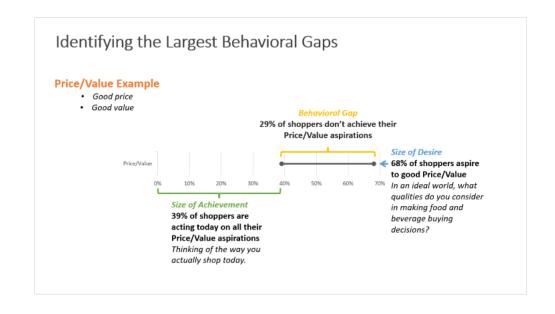
Only 6% avoid diabetes, long term illness or chronic illness

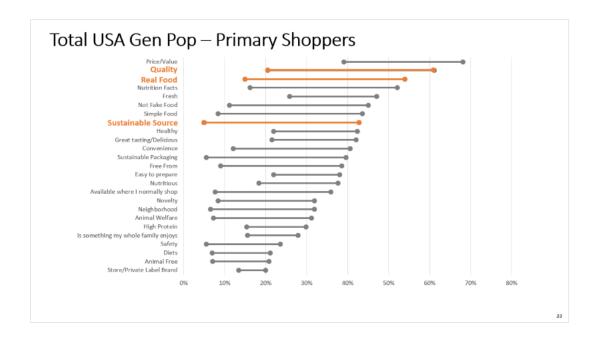
INSIGHTSNOW.COM

Impact on Food Behaviors

Behavioral Scores to Identify Behavioral Whitespace

Aspirational Gaps Between What People are Doing and Aspire to Do Better





Identifying the Largest Behavioral Gaps

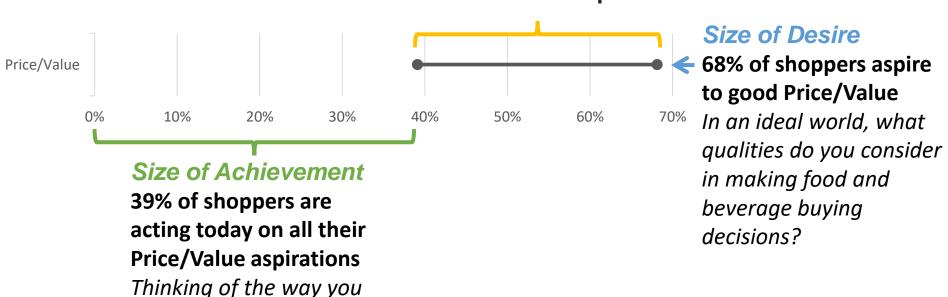
actually shop today.

Price/Value Example

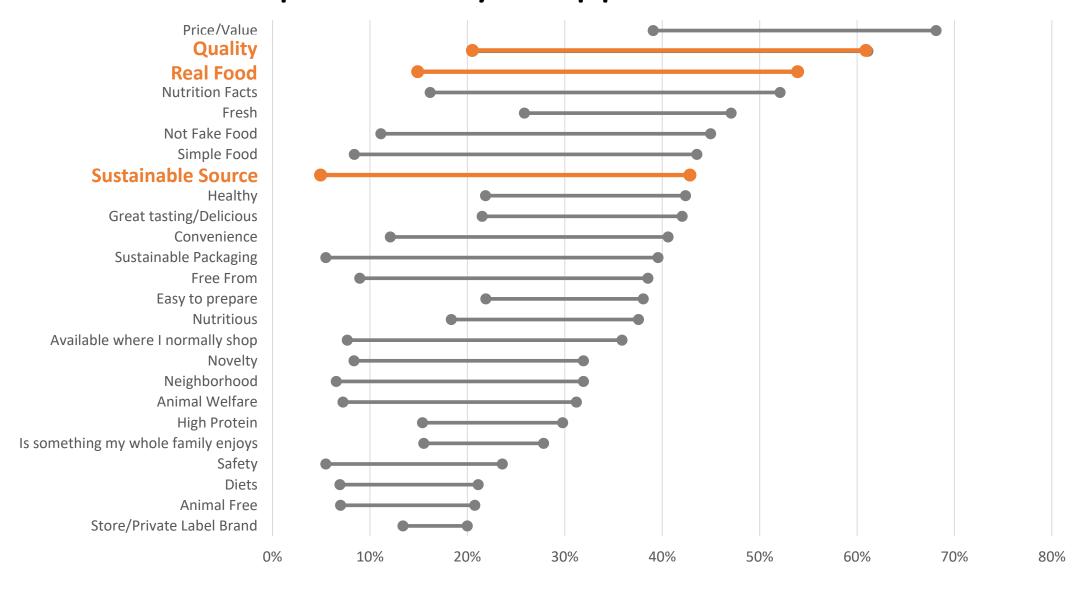
- Good price
- Good value

Behavioral Gap

29% of shoppers don't achieve their Price/Value aspirations



Total USA Gen Pop – Primary Shoppers



Opportunity 3: Seize Control of the Ultra-Processed Foods Narrative

How confident are you in your understanding of what "ultra-processed foods" mean?

"Foods that have been processed more than once."

"Processed to the point where they no longer resemble their original form"

"Foods that are made with synthetic components rather than real, whole foods"

> "Foods that can lead to health problems like obesity and diabetes"

31% I am confident know what it means

it's very confusing

Most have some doubts about their understanding of ultra-process

foods

I think I know, but I have some doubts

"More processed in a factory or machine with more sodium to preserve it."

19% I don't know, or

"I have no idea whatsoever."

"Frozen dinners, fast foods, things that are premade"

"Its usually packaged, made to last a long time, and made to taste good, but its not really healthy. "

"Food that is made with fats. sugars salt and unidentifiable ingredients"

To be trusted, brands must stand up for something...

Say what you're going to do... AND Do what you're going to say!

Questions?



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Chief Executive Officer

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Stand 507



You're invited to join our May Webinar!

Are you GLP-1 Friendly?

Applying behavior frameworks to the Voice of Consumer to understand the language of GLP-1 food experiences



https://bit.ly/4jGwhcb

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