

CONSUMER INTELLIGENCE

Tracking CEPs, Mental Availability, & Mental Advantage with Omaha Steaks

**Quirk's New York 2025** 

#### **Q** quantilope





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## quantilope's Better Brand Health Tracker

Inspired by the work of acclaimed Jenni Romaniuk and the Ehrenberg-Bass Institute.







#### Two Years of Better Brand Health Tracking at quantilope

20+
industries

100+
categories

1000 brands





**Brand Growth** 



Physical Availability



Mental Availability







## Physical Availability 'easy to find'



Presence Prominence Portfolio

#### Mental Availability 'easy to mind'



Make a brand come to mind easily and often in relevant buying situations





**Increase your** chances of being purchased through **Mental Availability** 



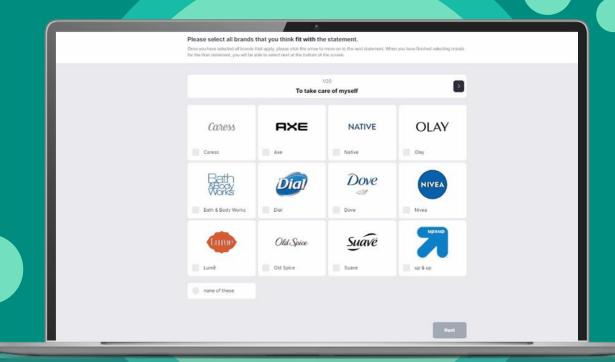


## Category Entry Points





#### **Measuring Mental Availability Through CEPs**







**Mental Availability Analysis** 



**Mental Advantage Analysis** 

## Mental Availability Analysis: Mental Market Share (MMS)



Mental Market Share

Brand's total % share of CEP-Brand linkages in the category

# How present is your brand in consumers' minds?

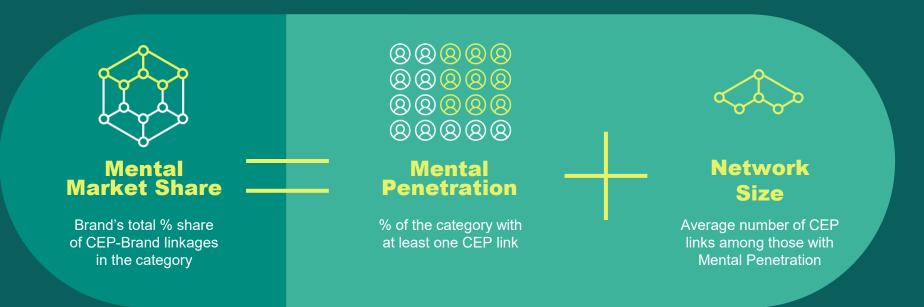


#### **MMS Strongly Correlates with Sales Data**





#### Reach (MPen) and Messaging (NS) are Drivers of MMS



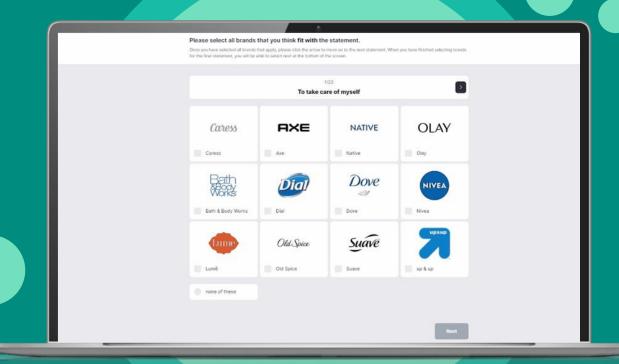


## Mental Availability Analysis Learnings

- MAv works across a range of categories and brands: from CPG to durables and services, from category leaders to challenger brands.
- MAv connects TOFU and BOFU: MMS
   and Sales correlate strongly; comparing the
   two allows us to understand the biggest
   barriers for converting 'awares' into 'buyers'.
- Actionable recommendations: with MPen and NS we can diagnose if reach or messaging is the bigger lever for brand growth.



#### **Measuring Mental Advantage Through CEPs**





	Dove	Old Spice	Bath & Body Works	Olay
To feel fresh	-5%	2%	0%	-2%
To feel clean	-5%	-1%	-5%	-2%
To smell nice	-11%	14%	14%	-4%
For a quick shower	0%	-1%	-5%	-8%
To take care of myself	1%	-2%	3%	2%
Taking a bath	1%	-4%	9%	-0%
For my skin to feel soft	17%	-11%	-2%	15%
To sooth my skin	14%	-9%	-5%	11%



	Dove	Old Spice	Bath & Body Works	Olay
To feel fresh	-5%	2%	0%	-2%
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Taking a bath	1%	-4%	9%	-0%
For my skin to feel soft	17%		-2%	15%
To sooth my skin	14%	Mental Ad	vantage 5%	11%



	Dove	Old Spice	Bath & Body Works	Olay
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For a	a quick shower	0%	-1%	-5%	-8%
To take	care of myself	1%	-2%	3%	2%
	Taking a bath	1%	-4%	9%	-0%
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For my skin to feel soft	17%	-11%	-2%	15%
To sooth my skin	14%	-9%	-5%	11%



#### **Activating CEPs with Communication**



Spring Self-Care with Dove Shower Foam

BY JASMINE MARIA - MAY 11, 2019











## **Mental Advantage Analysis Learnings**

- CEPs are the building blocks of Mental Availability: strengthening CEP connections will increase MMS - which will likely increase sales.
- MAd helps to prioritize messages: whether it's defending strengths or identifying new messages, Mental Advantages allow you to go deep while supporting strategic goals.
- Activating CEPs doesn't require big budgets: use co-presenting to activate CEPs - from social to TV, from influencers to out of home.



## Fireside Chat

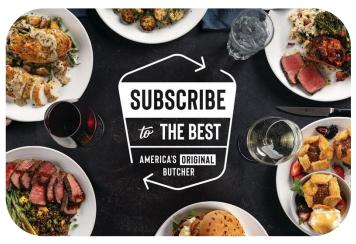


#### **Omaha Steaks in 2025**

New ways to order

**New products** 

New, improved shipping experience



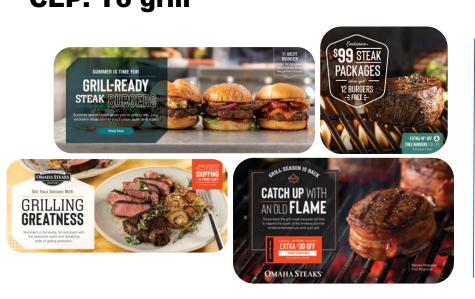






#### **Omaha Steaks' Mental Availability**

### Mental Advantage CEP: To grill



## **Mental Disadvantage CEP: To feed my family**



